

# North Kansas City Community Survey

## GIS Maps

*...helping organizations make better decisions since 1982*

# 2020

**Submitted to the City of North Kansas City, MO**

by  
ETC Institute  
725 W. Frontier Lane,  
Olathe, Kansas  
66061

**May 2020**



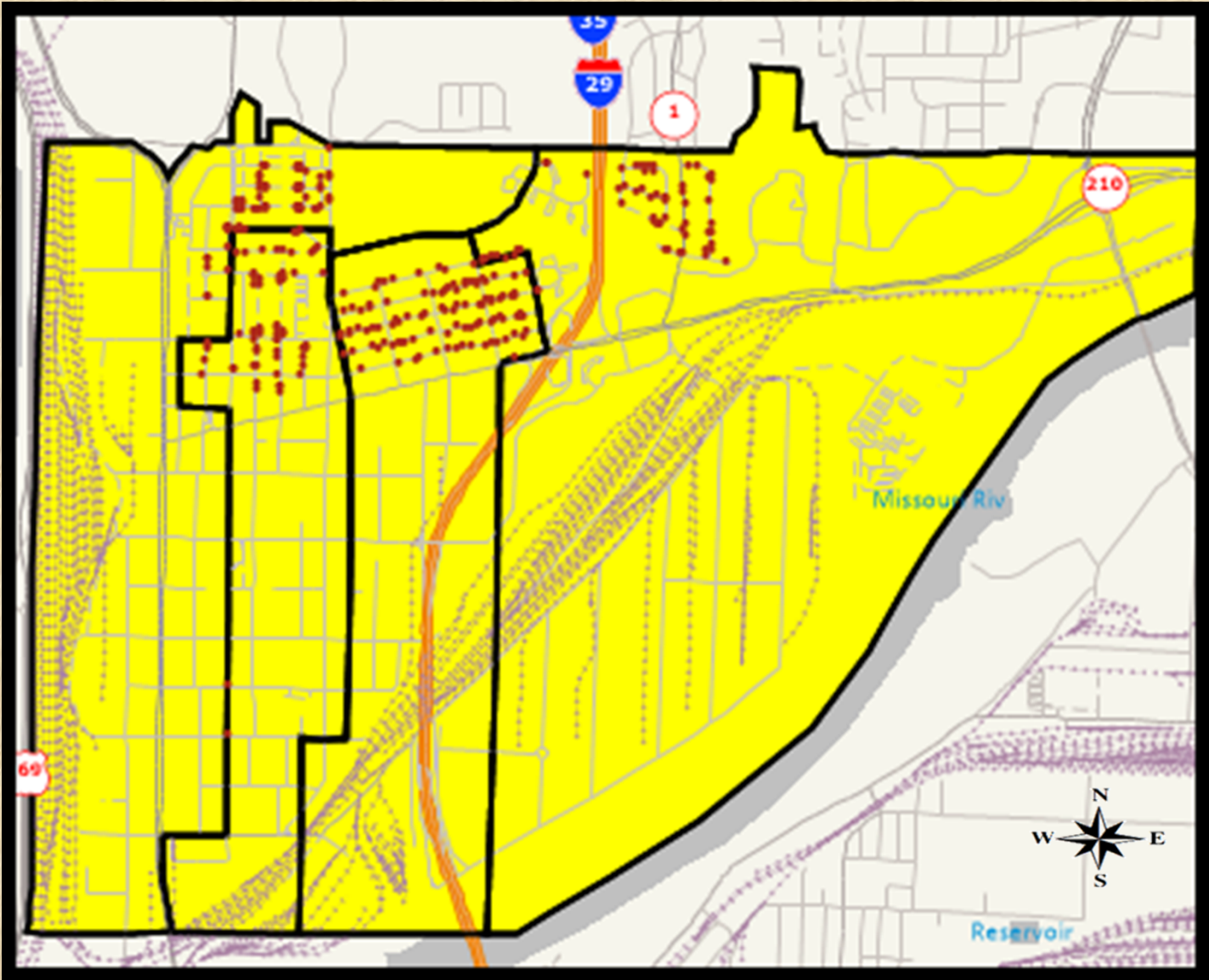
## Interpreting the Maps

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

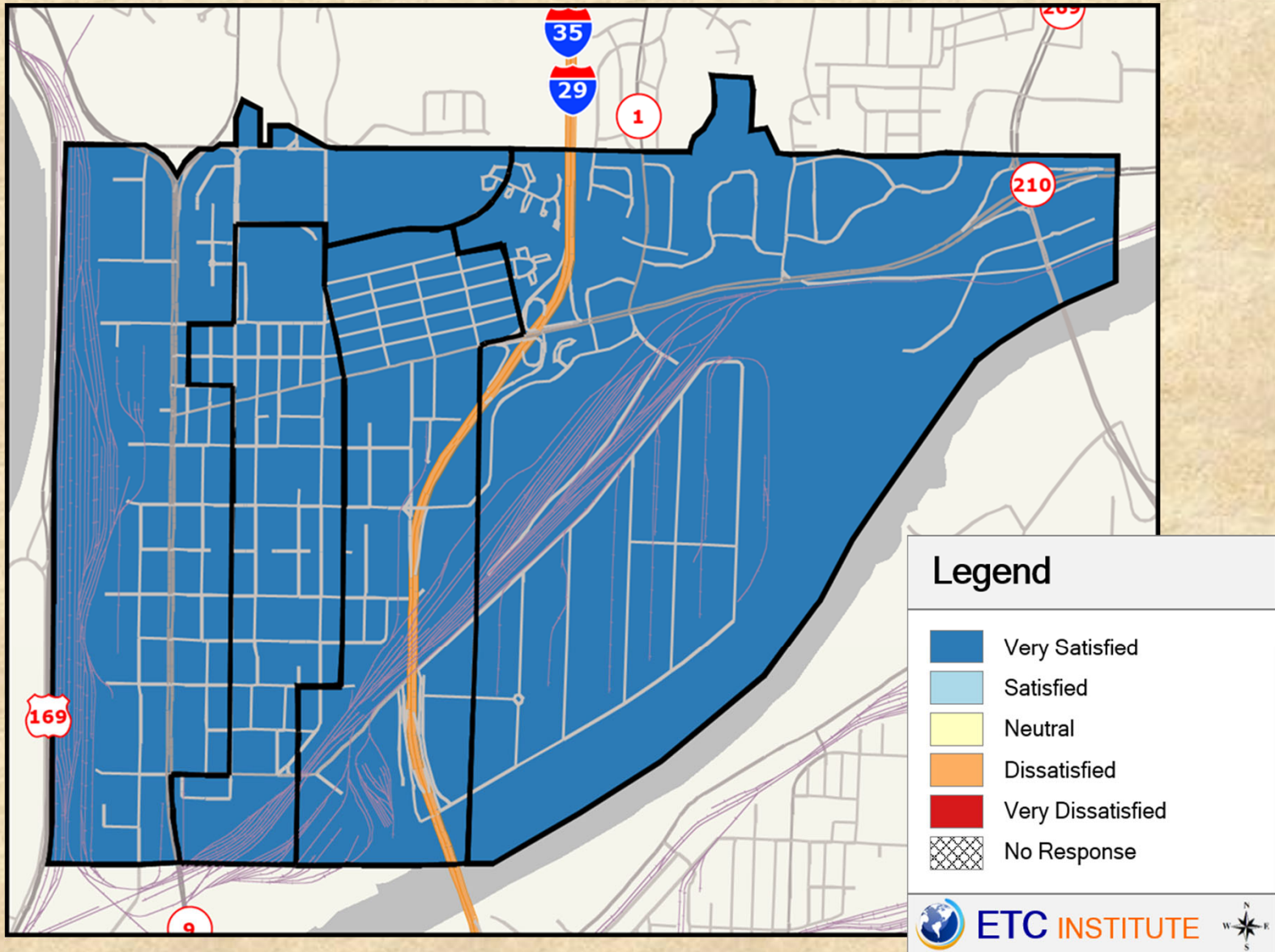
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

### Location of Survey Respondents



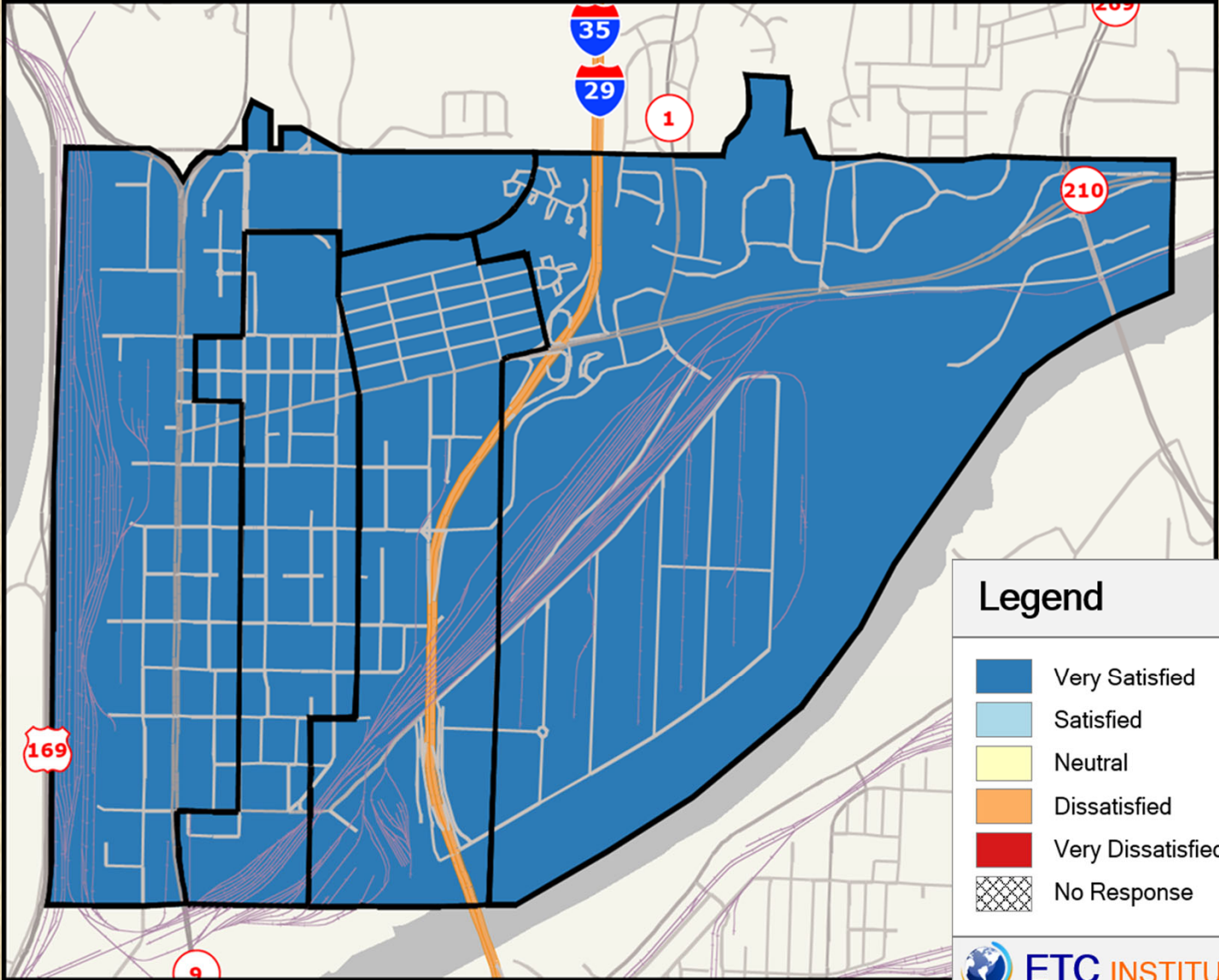
2020 North Kansas City Community Survey

### Q1-01 Satisfaction with the City's parks and recreation system



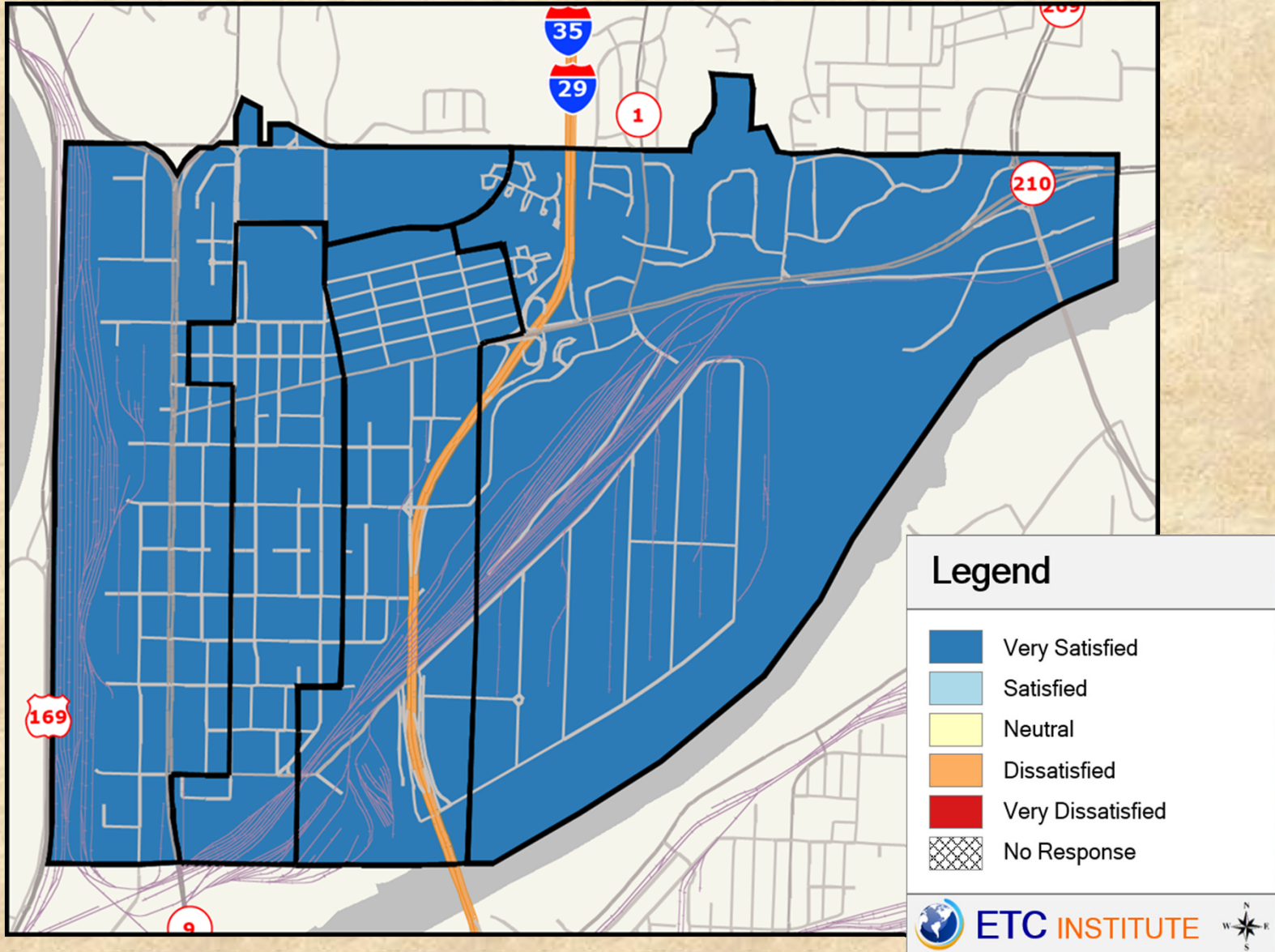
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q1-02 Satisfaction with city water and wastewater services



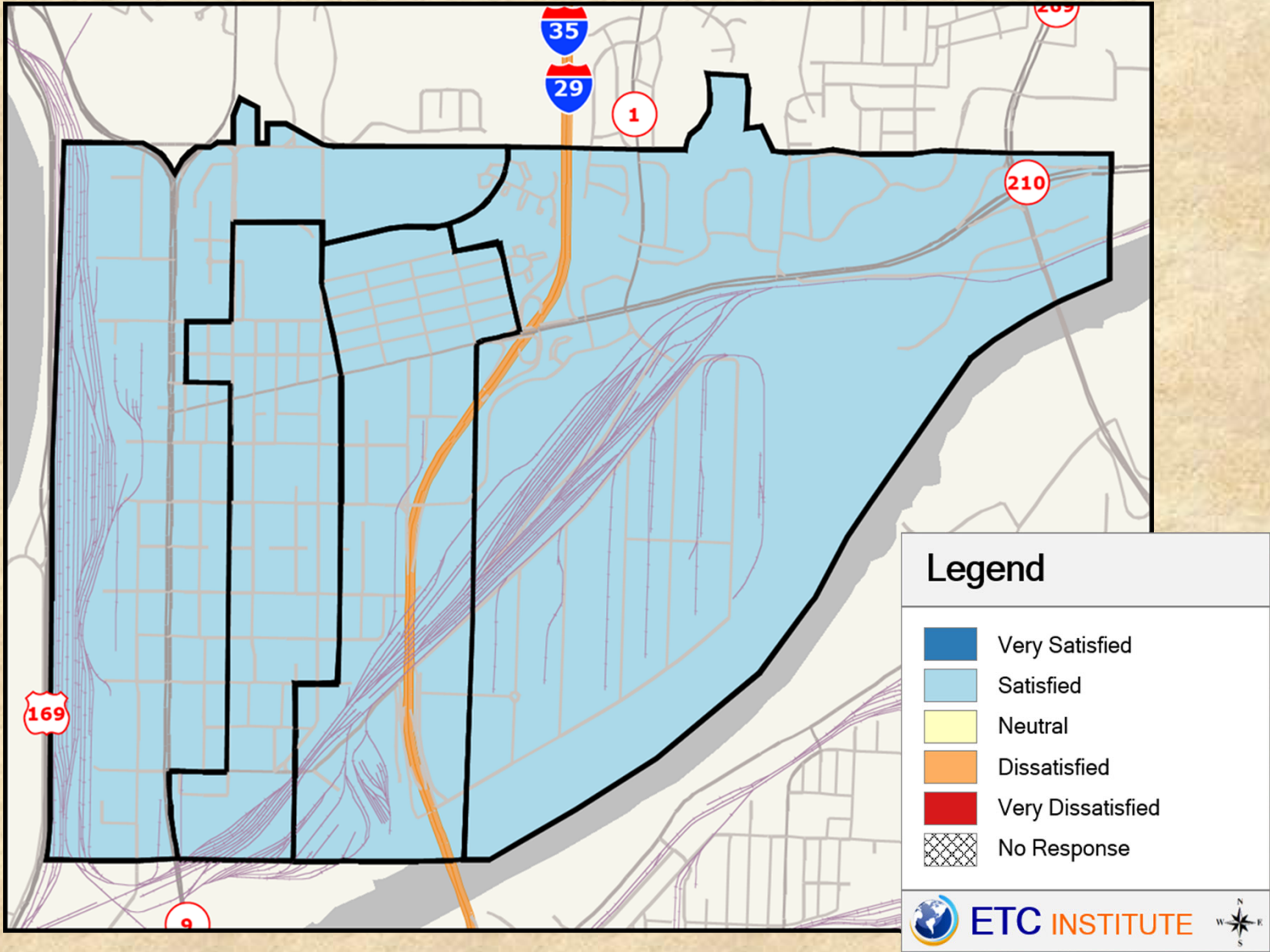
**2020 North Kansas City Community Survey**  
 Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q1-03 Satisfaction with fire and emergency medical services



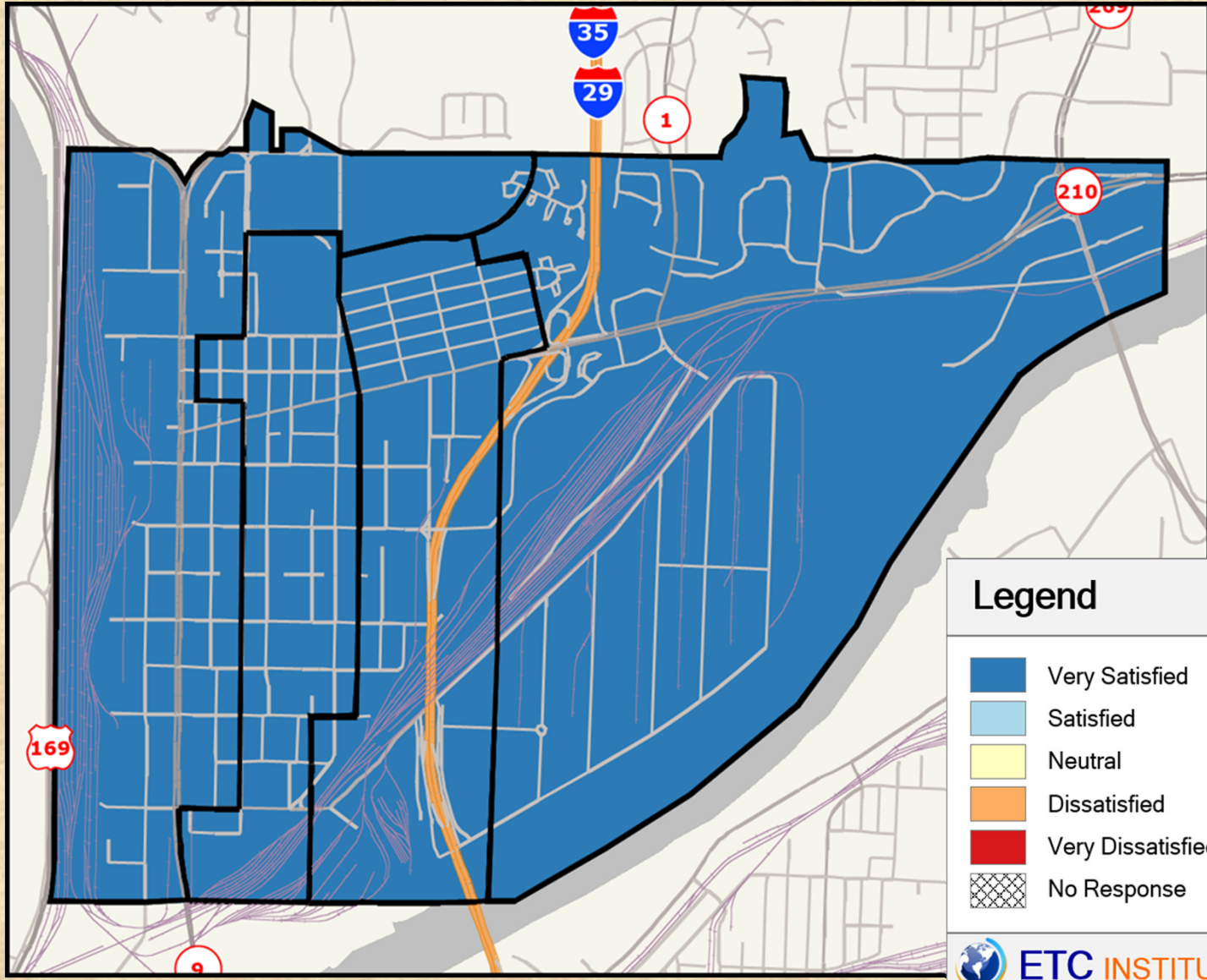
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q1-04 Satisfaction with enforcement of city codes and ordinances



**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

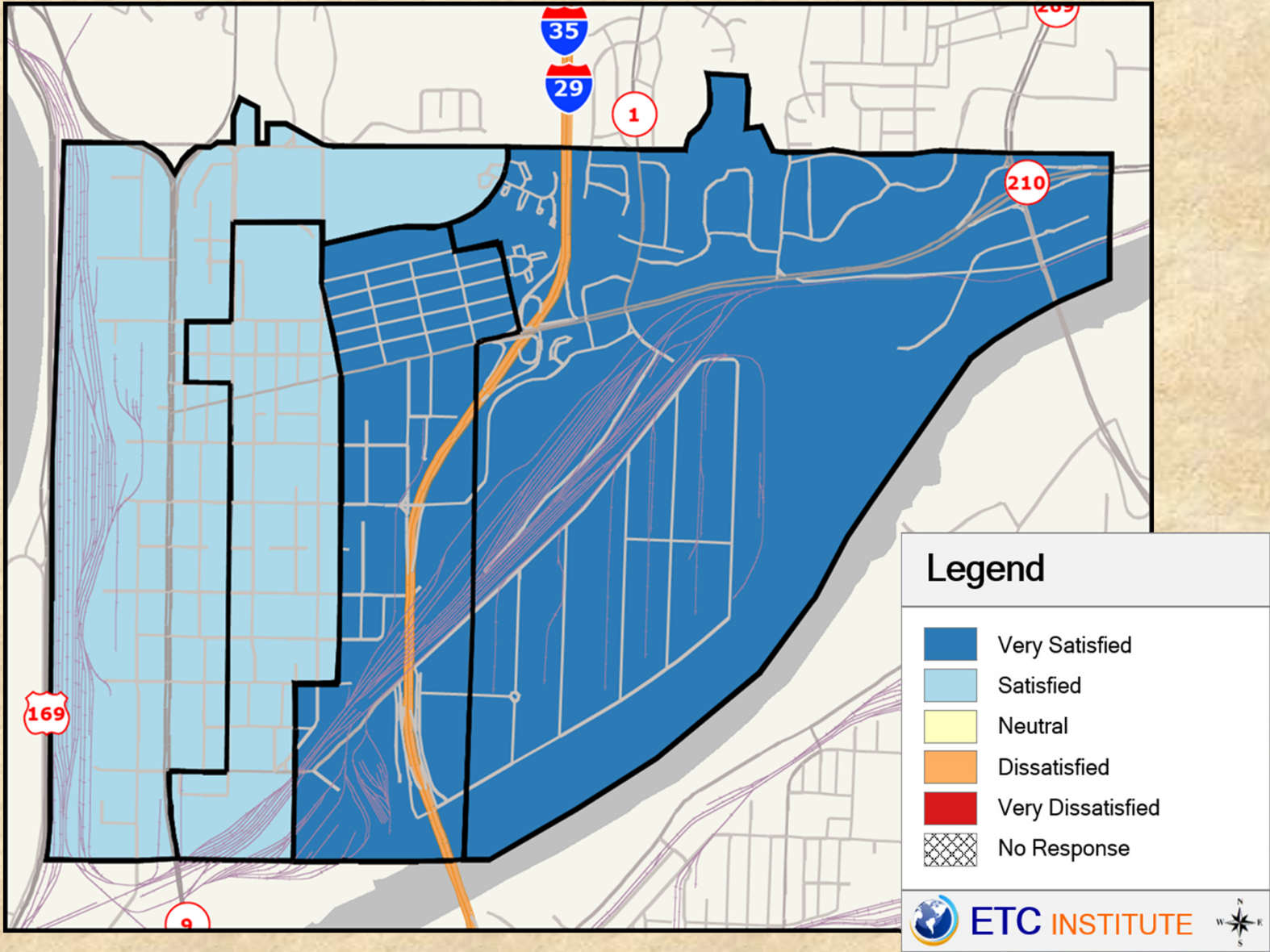
### Q1-05 Satisfaction with library services



**2020 North Kansas City Community Survey**  
 Shading reflects the mean rating for all respondents by CBG (merged as needed)



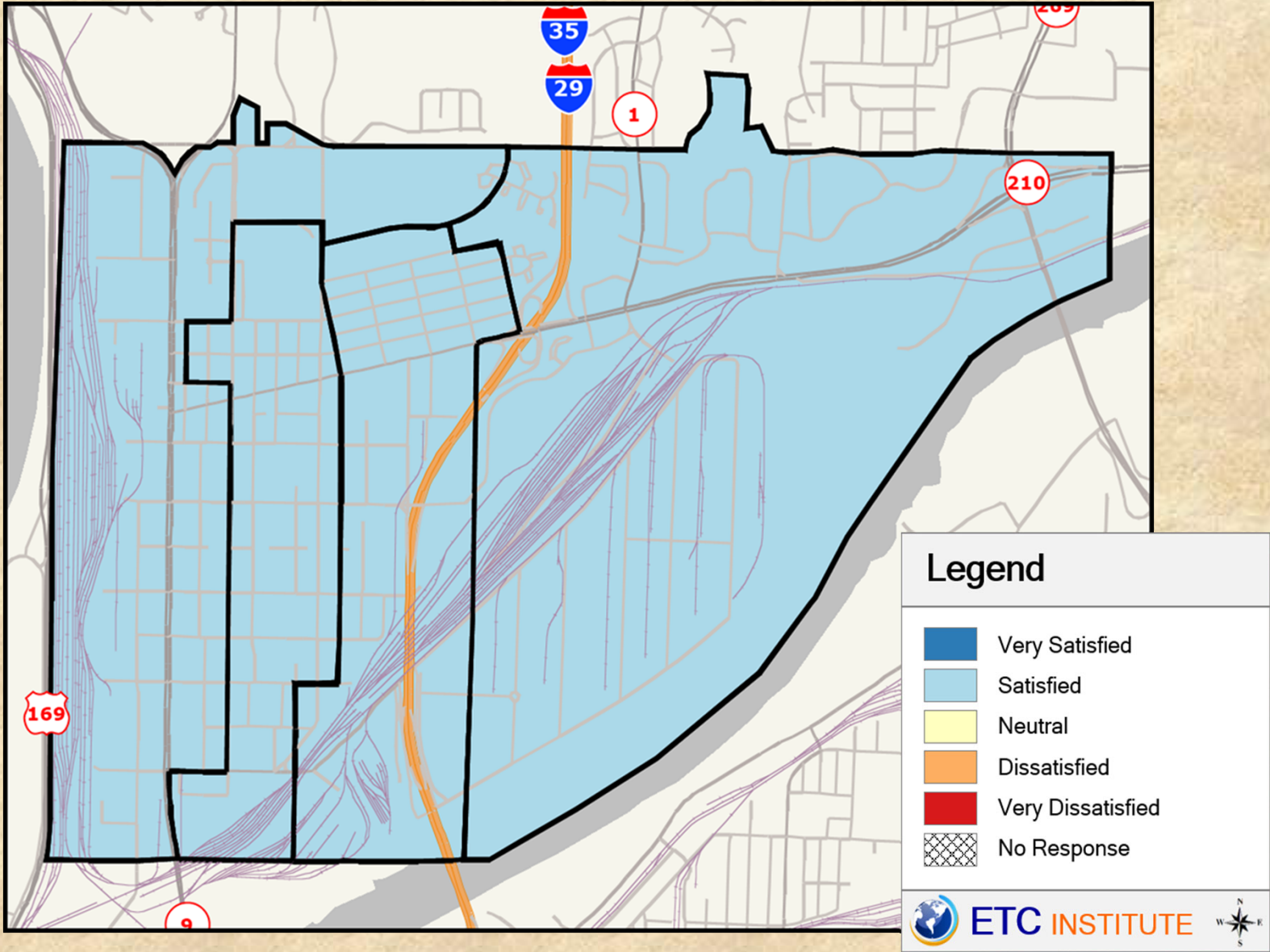
# Q1-06 Satisfaction with maintenance of city streets and sidewalks



## 2020 North Kansas City Community Survey

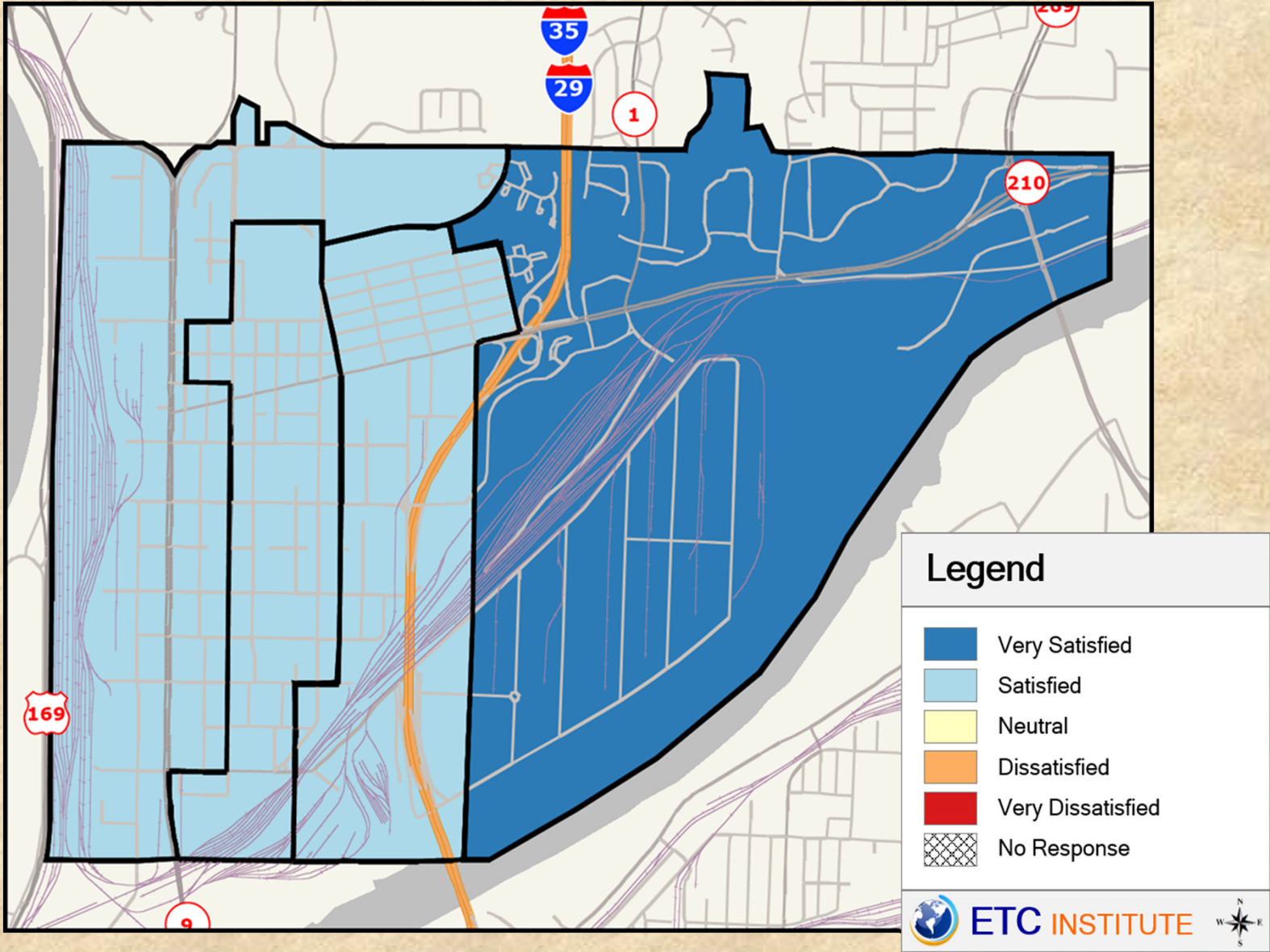
Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q1-07 Satisfaction with management of stormwater runoff and flood prevention



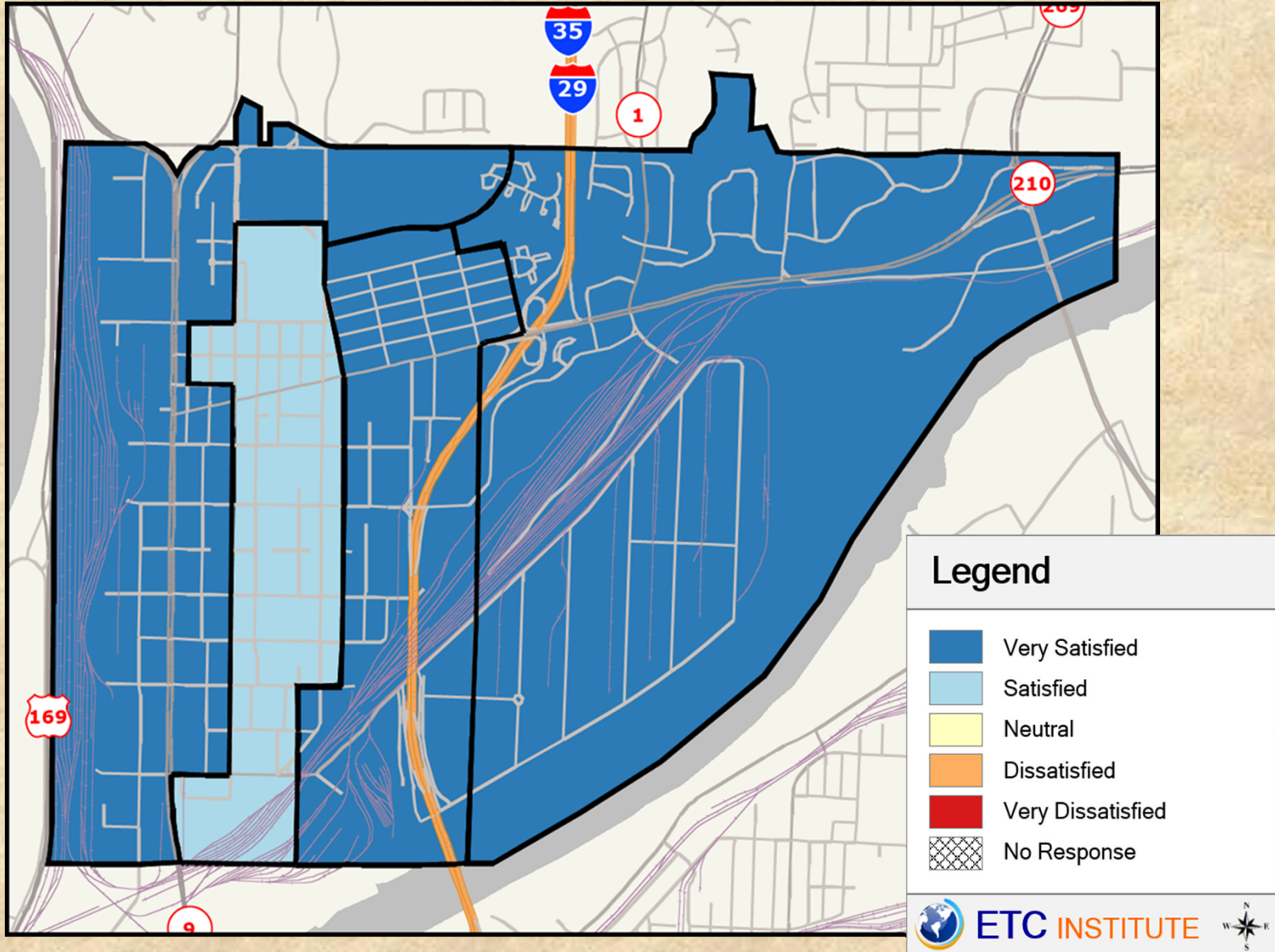
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q1-08 Satisfaction with municipal court services



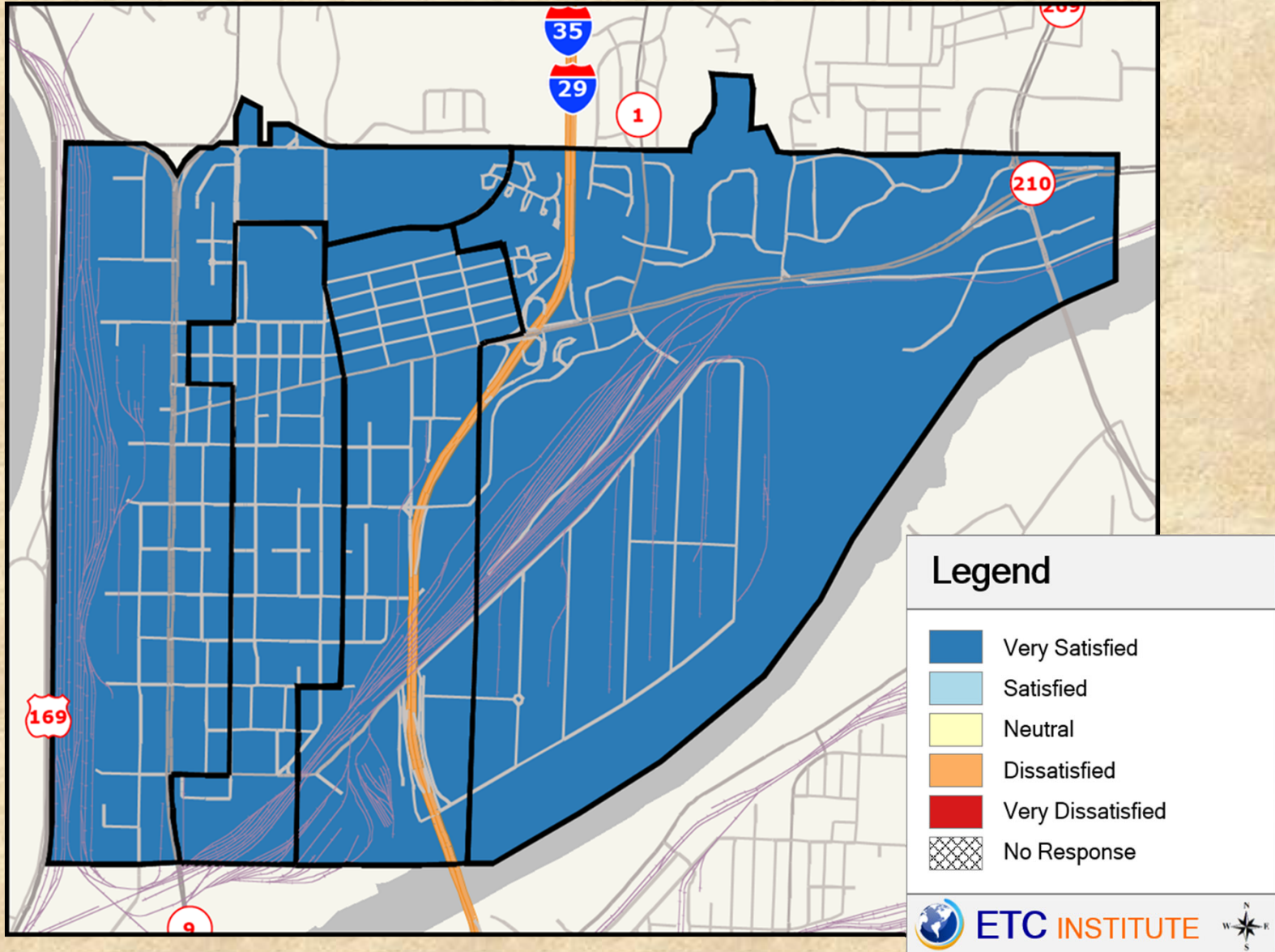
**2020 North Kansas City Community Survey**  
 Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q1-09 Satisfaction with police services



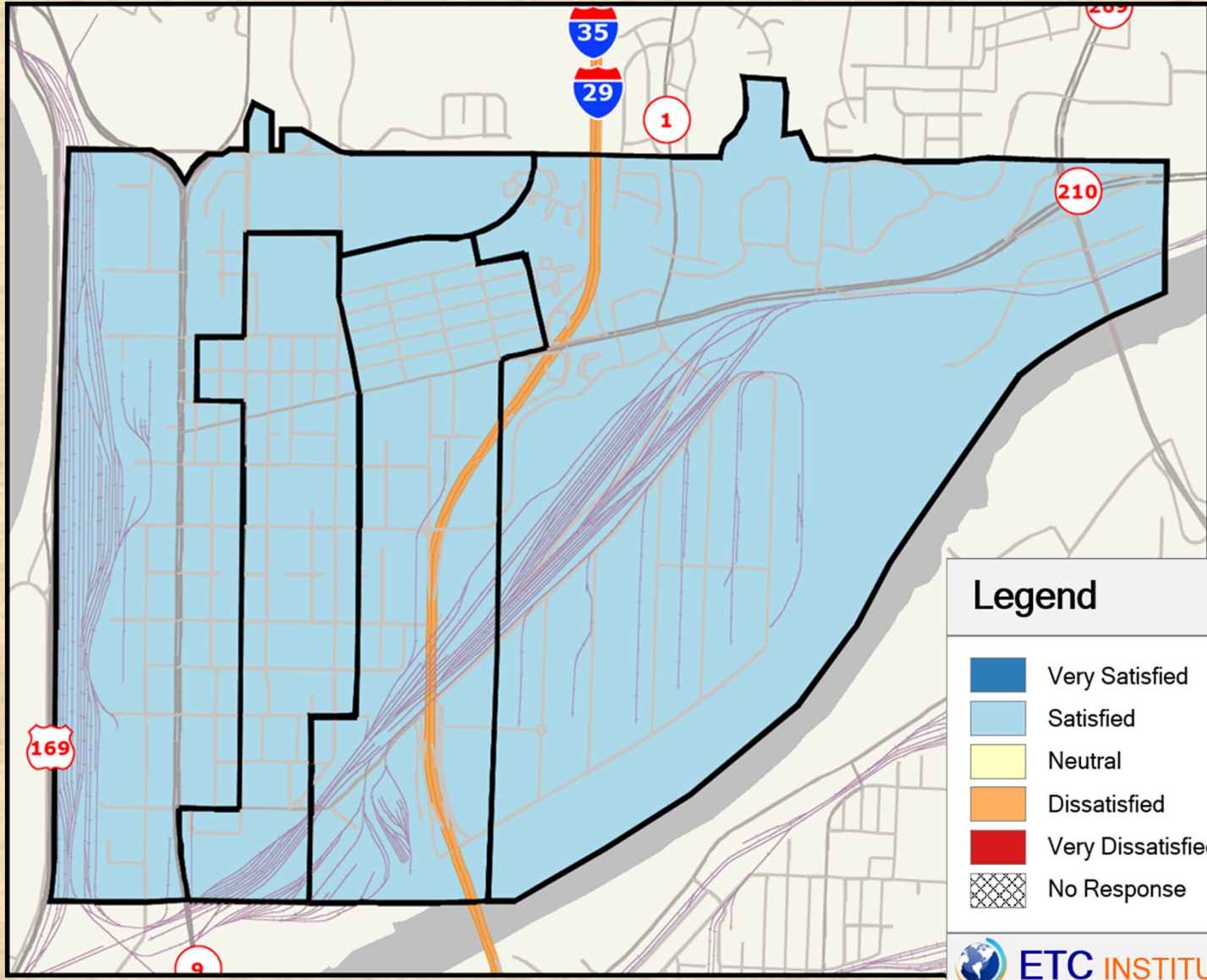
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q1-10 Satisfaction with trash, recycling, and yard waste collection services



**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

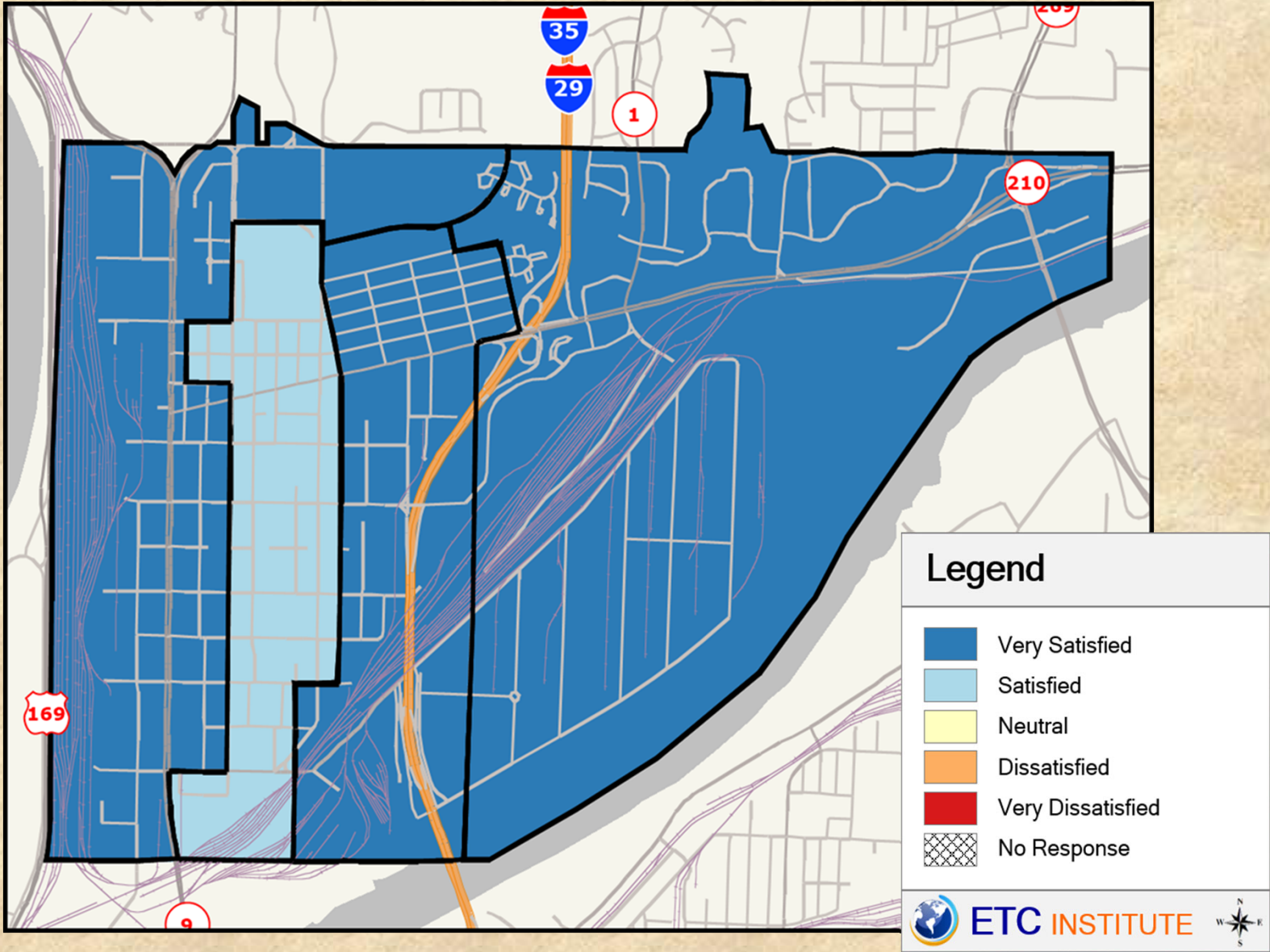
# Q1-11 Satisfaction with city communication with the public



**2020 North Kansas City Community Survey**  
 Shading reflects the mean rating for all respondents by CBG (merged as needed)

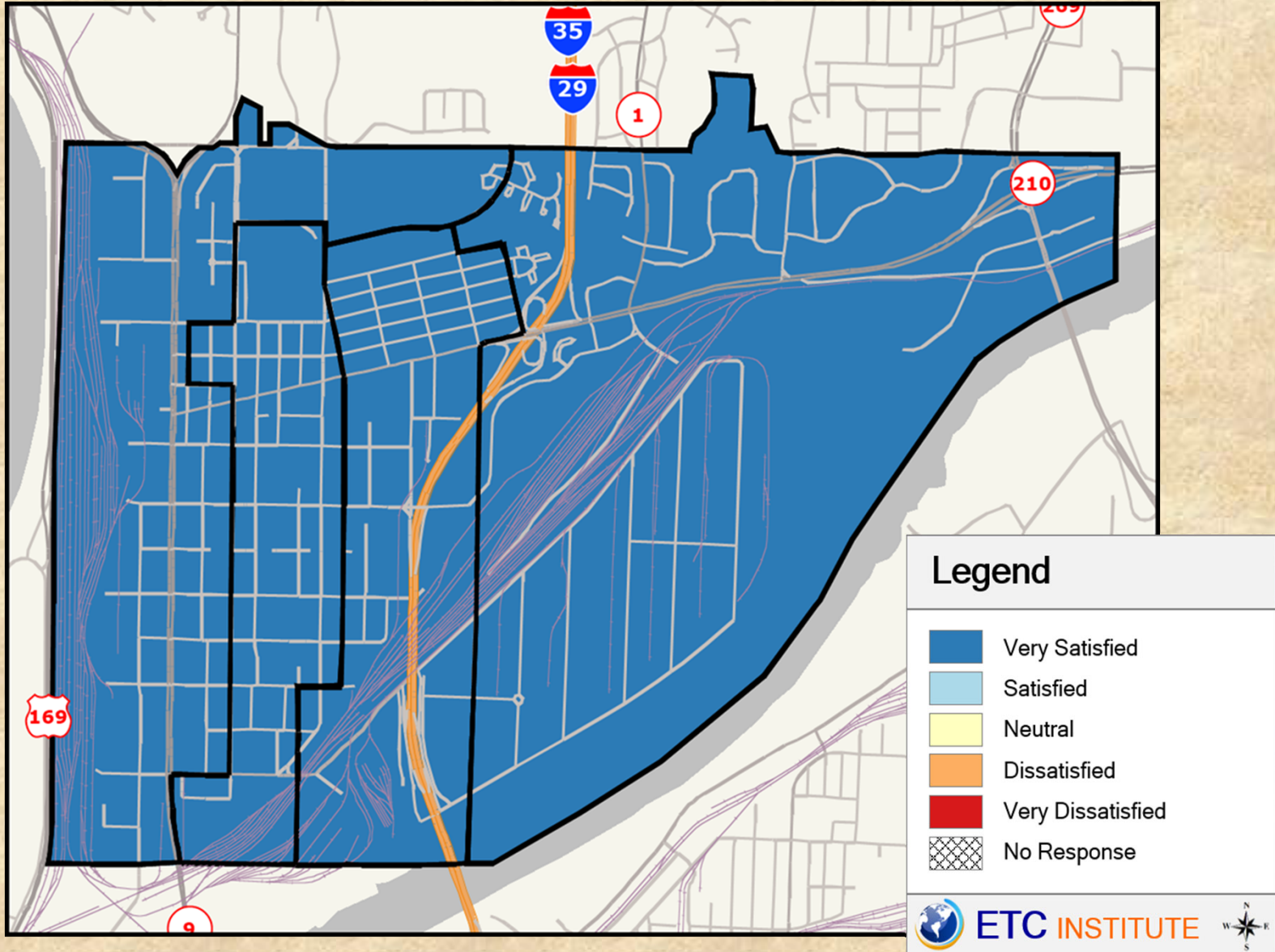


# Q1-12 Satisfaction with customer service provided by city employees



**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

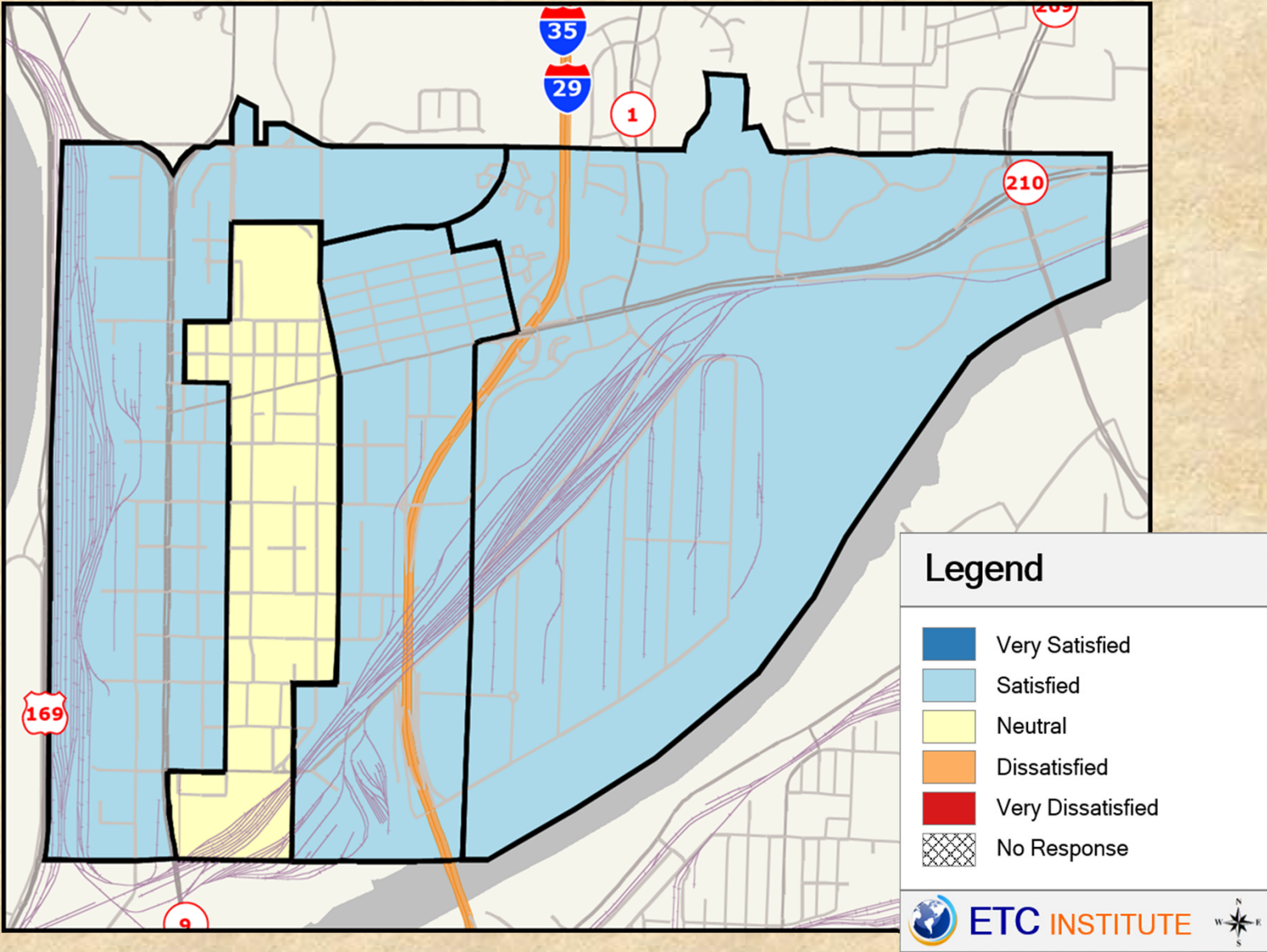
### Q3-1 Satisfaction with overall quality of services provided by the City



**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

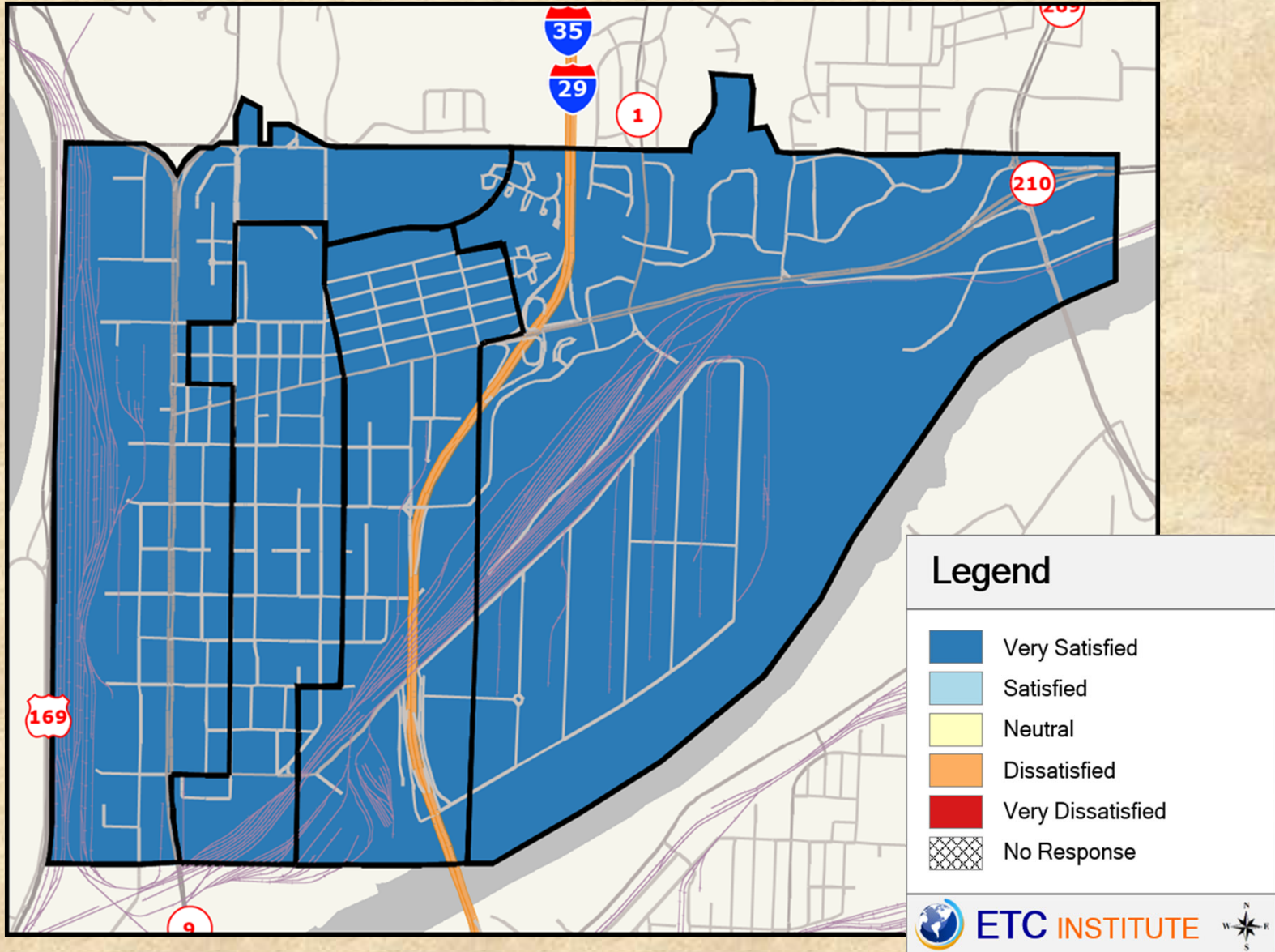


### Q3-2 Satisfaction with how well the City is planning for redevelopment



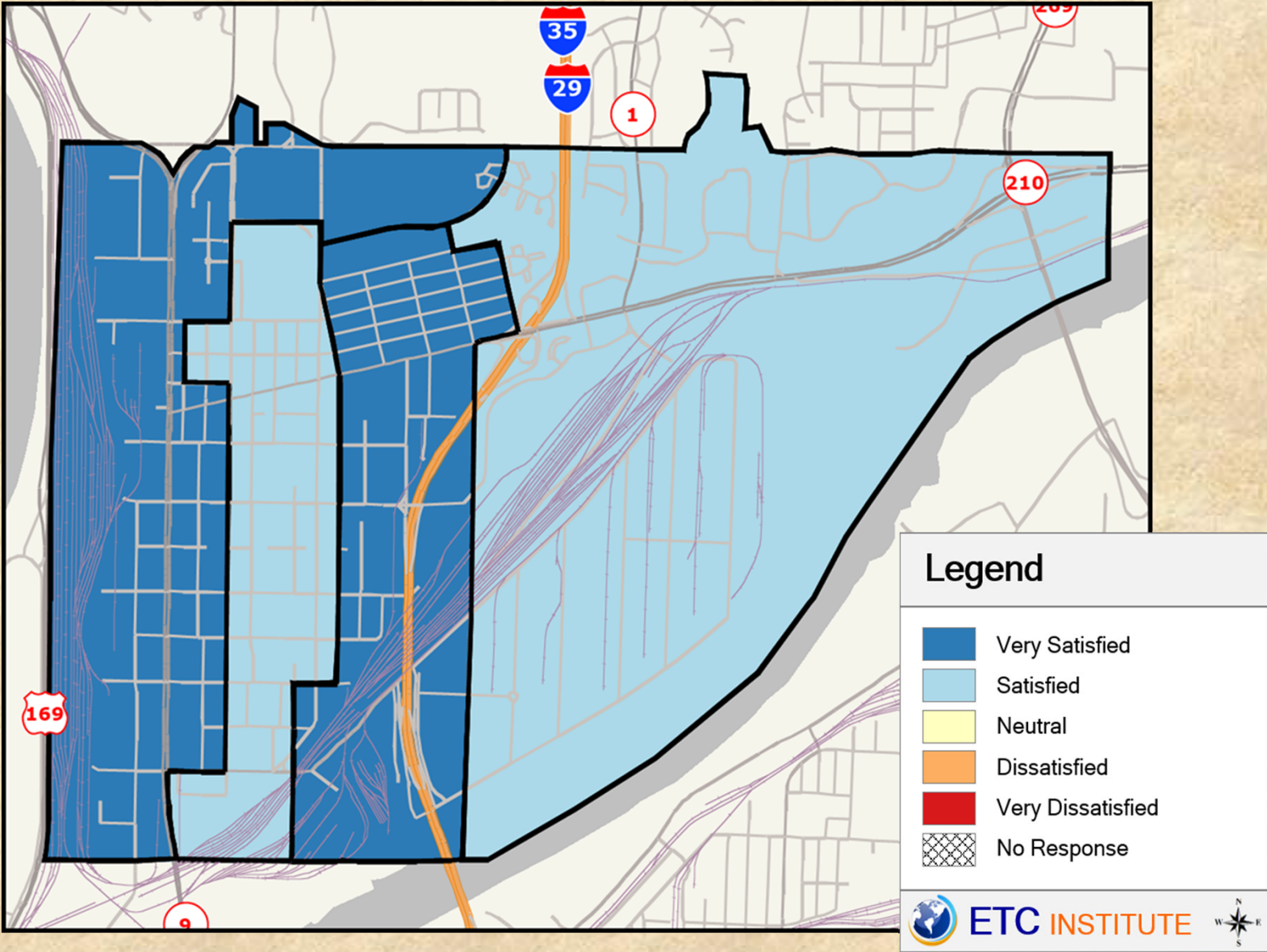
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q3-3 Satisfaction with overall quality of life in the City



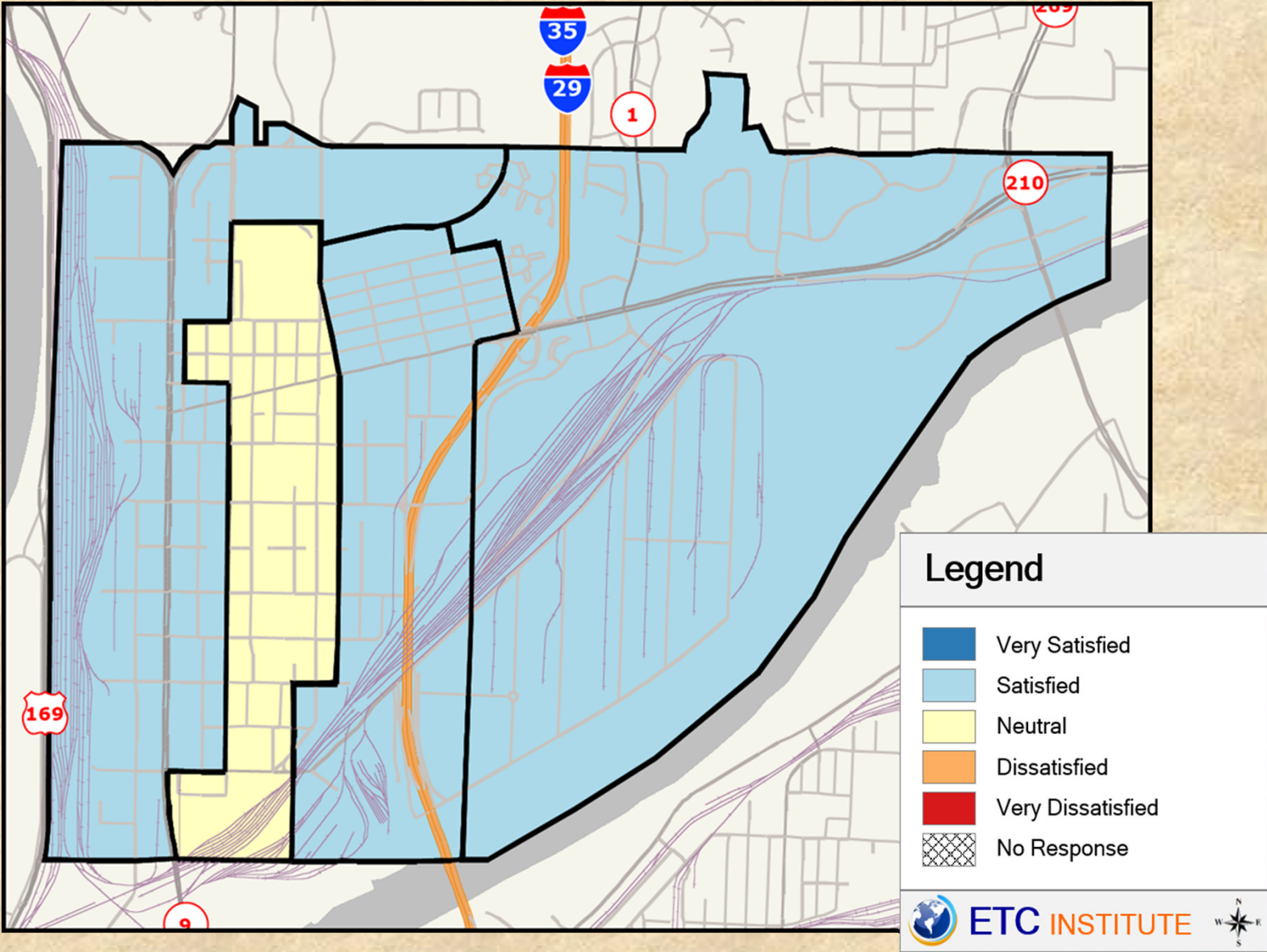
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q3-4 Satisfaction overall value received for city taxes and fees



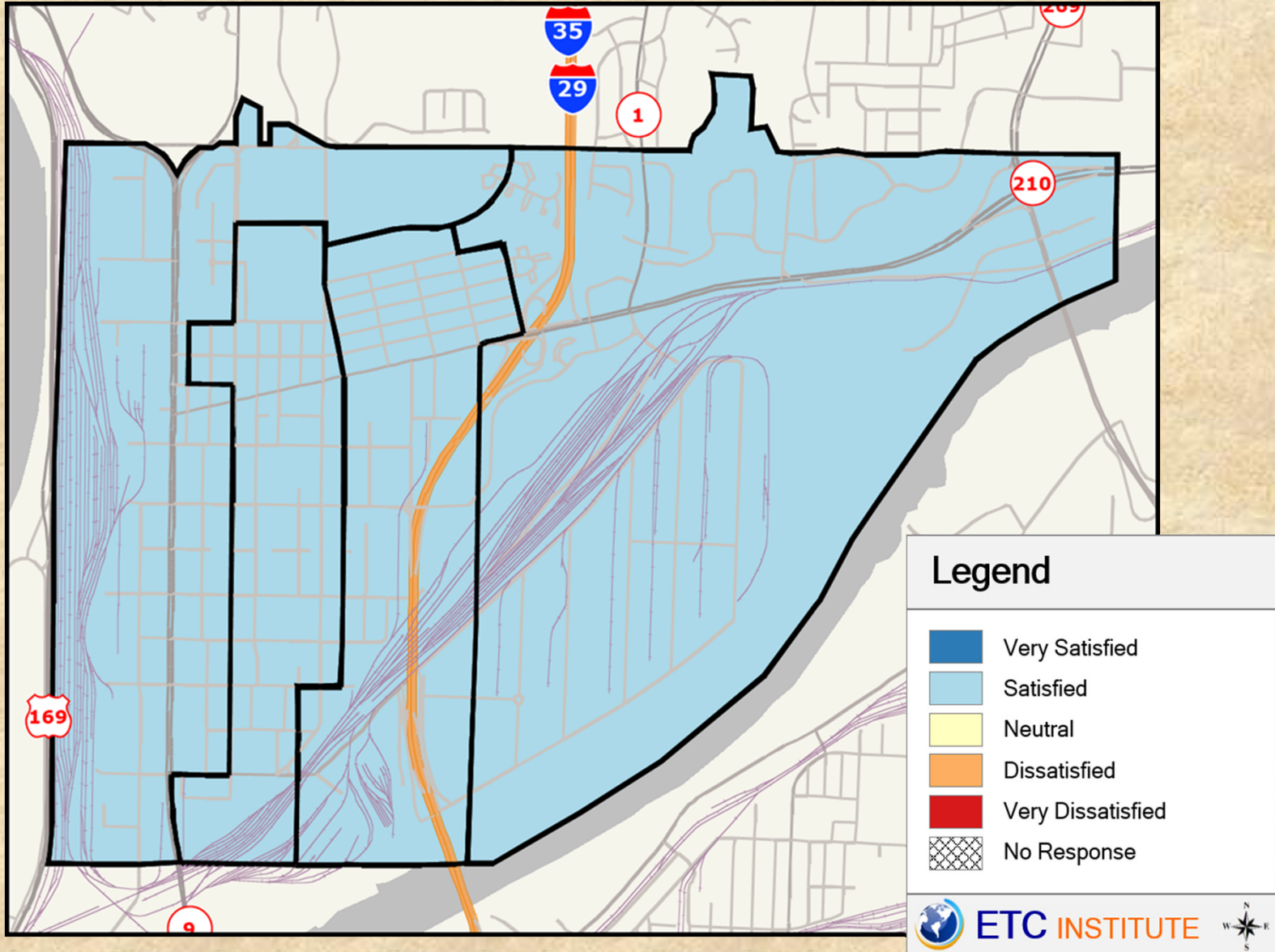
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q3-5 Satisfaction with overall quality of new development



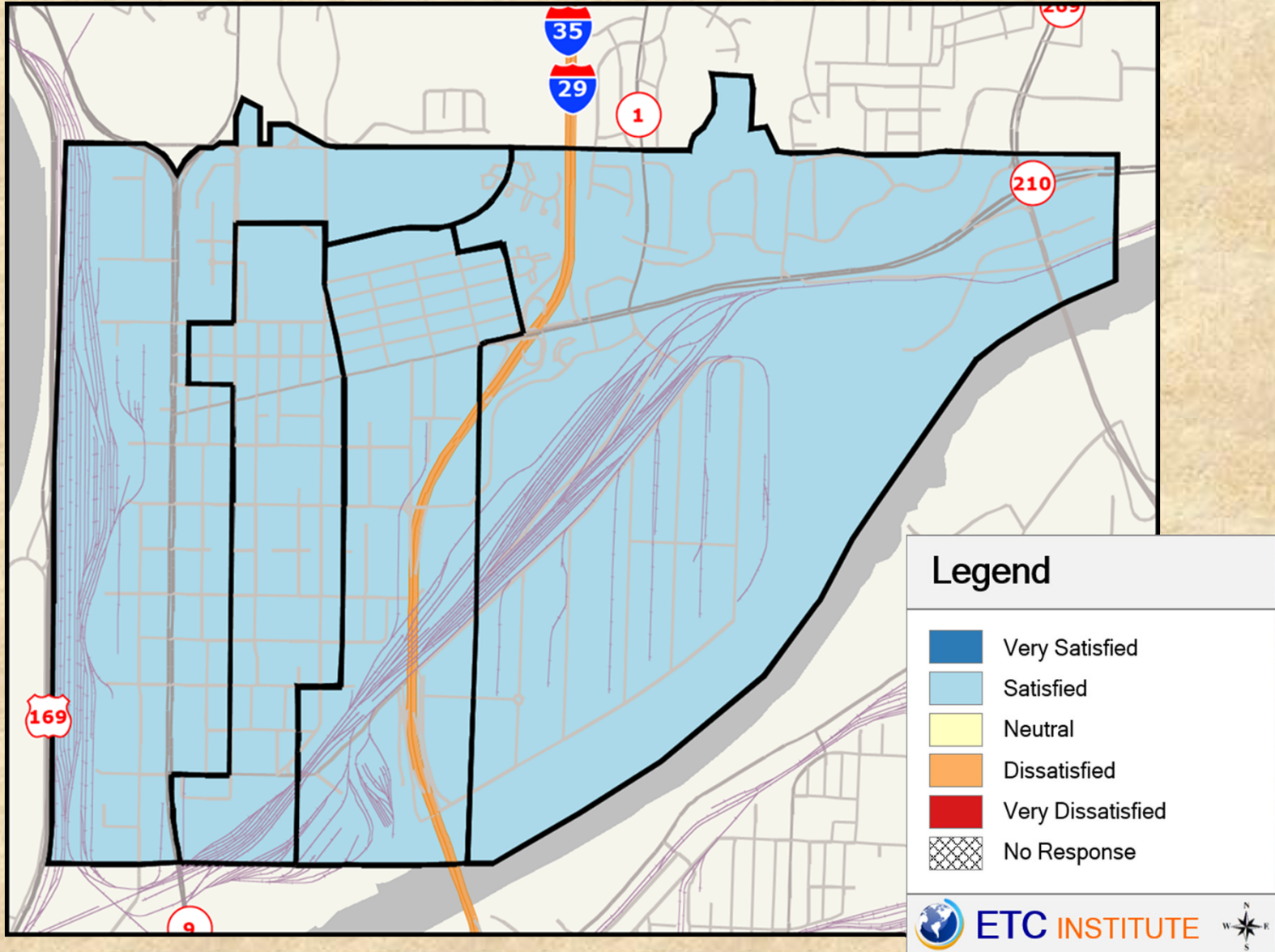
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q3-6 Satisfaction with appearance of residential property in the City



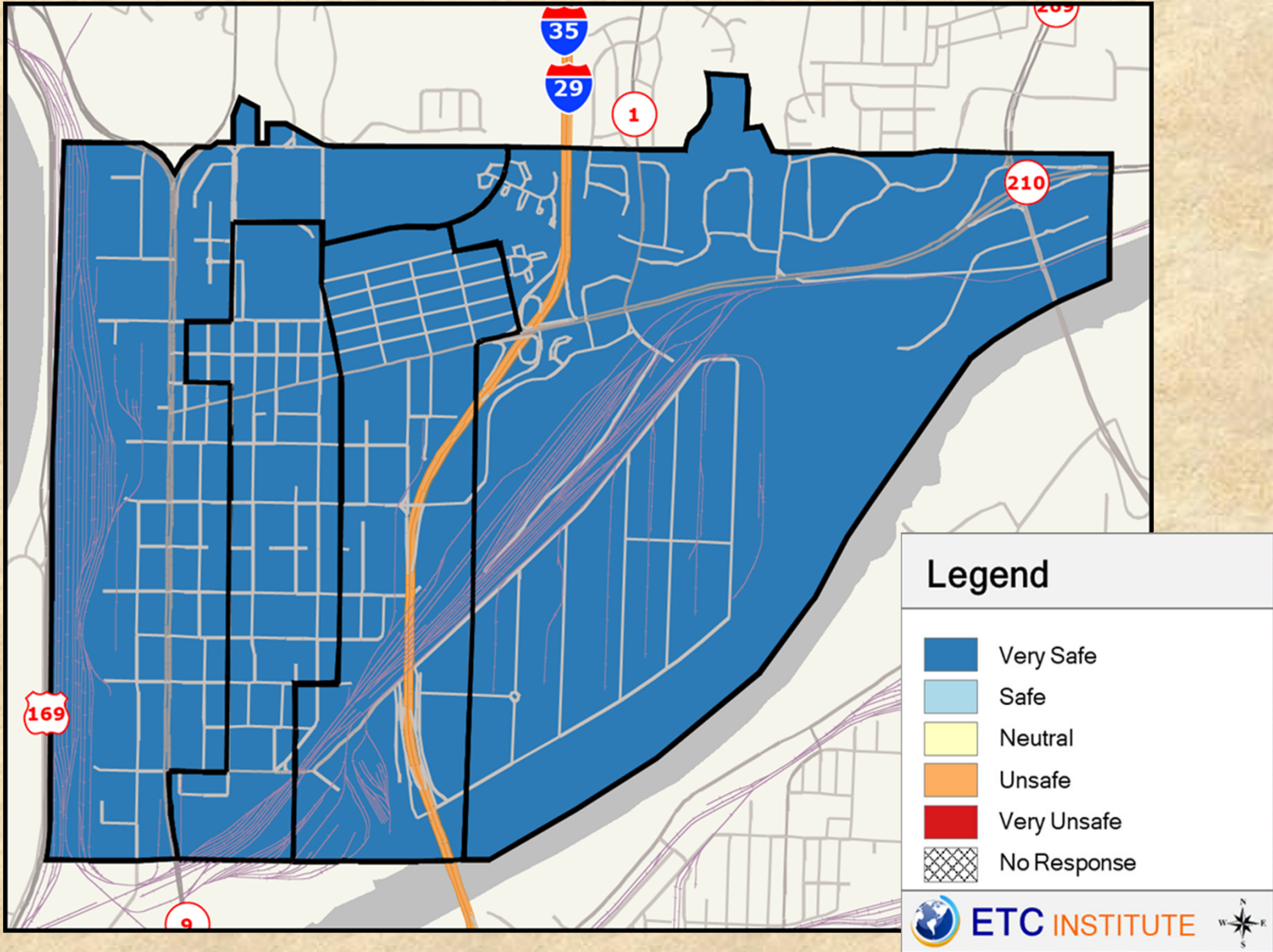
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q3-7 Satisfaction with appearance of commercial property in the City



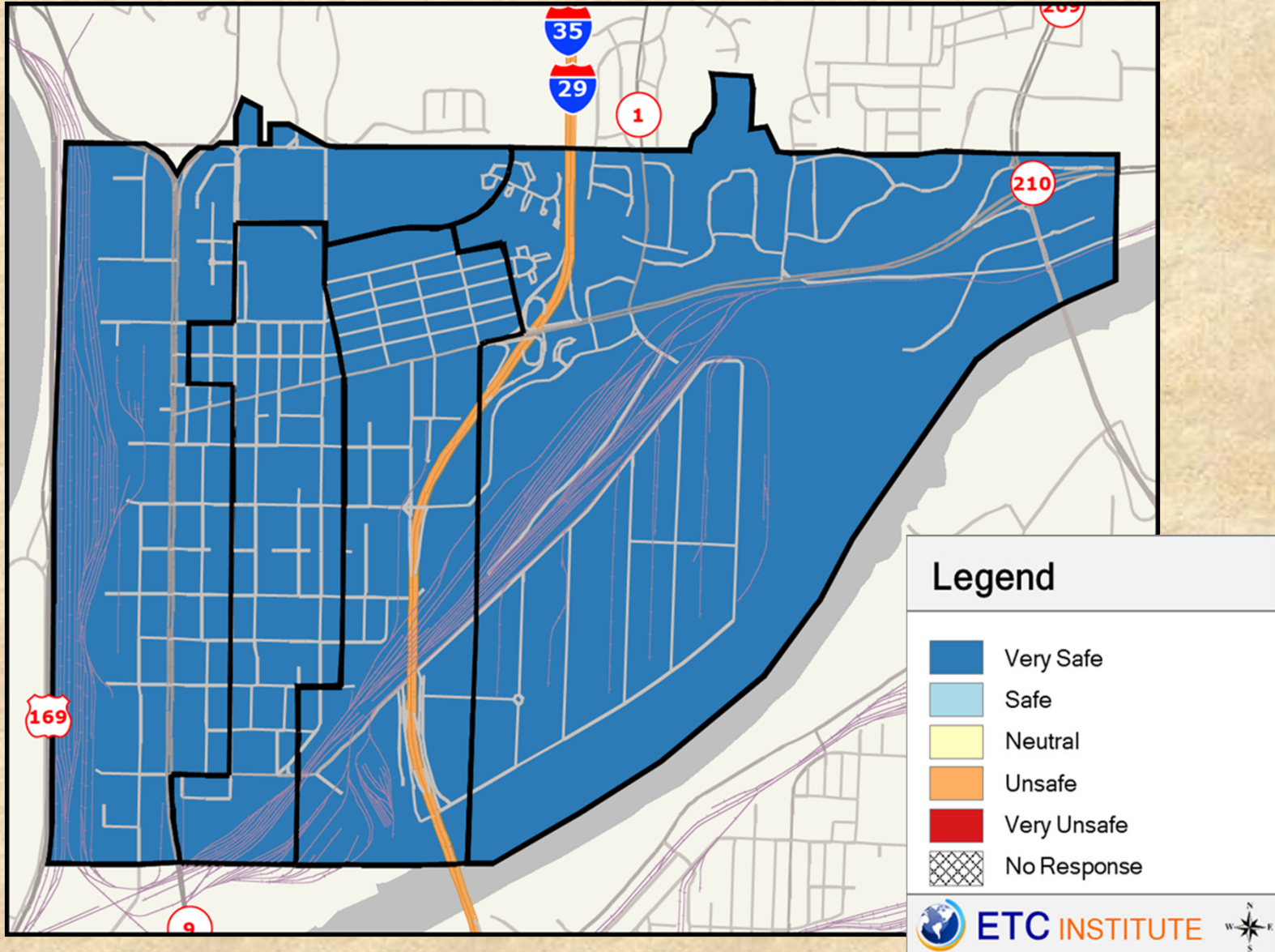
**2020 North Kansas City Community Survey**  
 Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q4-1 Feeling of safety in City parks



**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

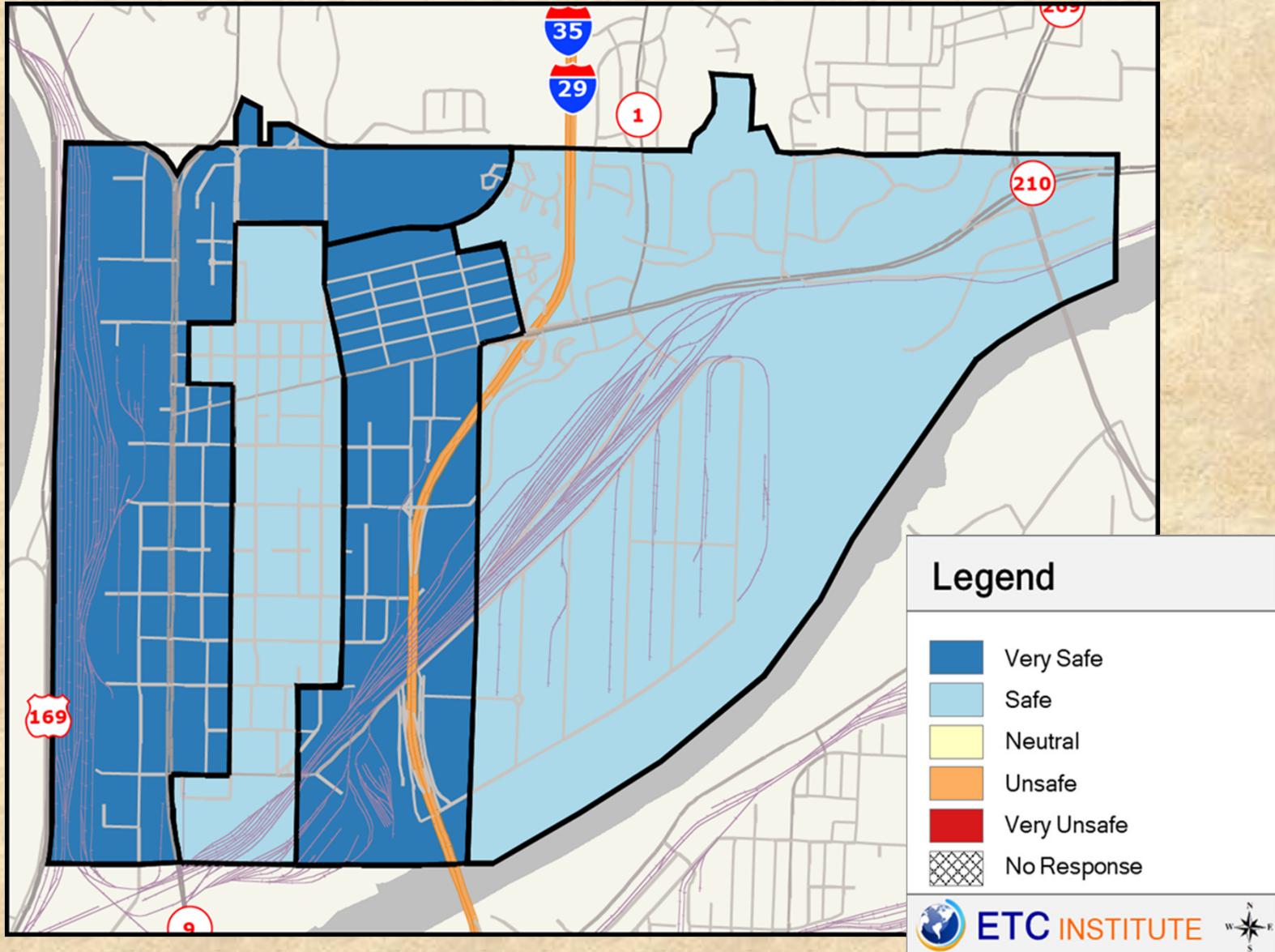
### Q4-2 Feeling of safety in neighborhoods during the day



**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

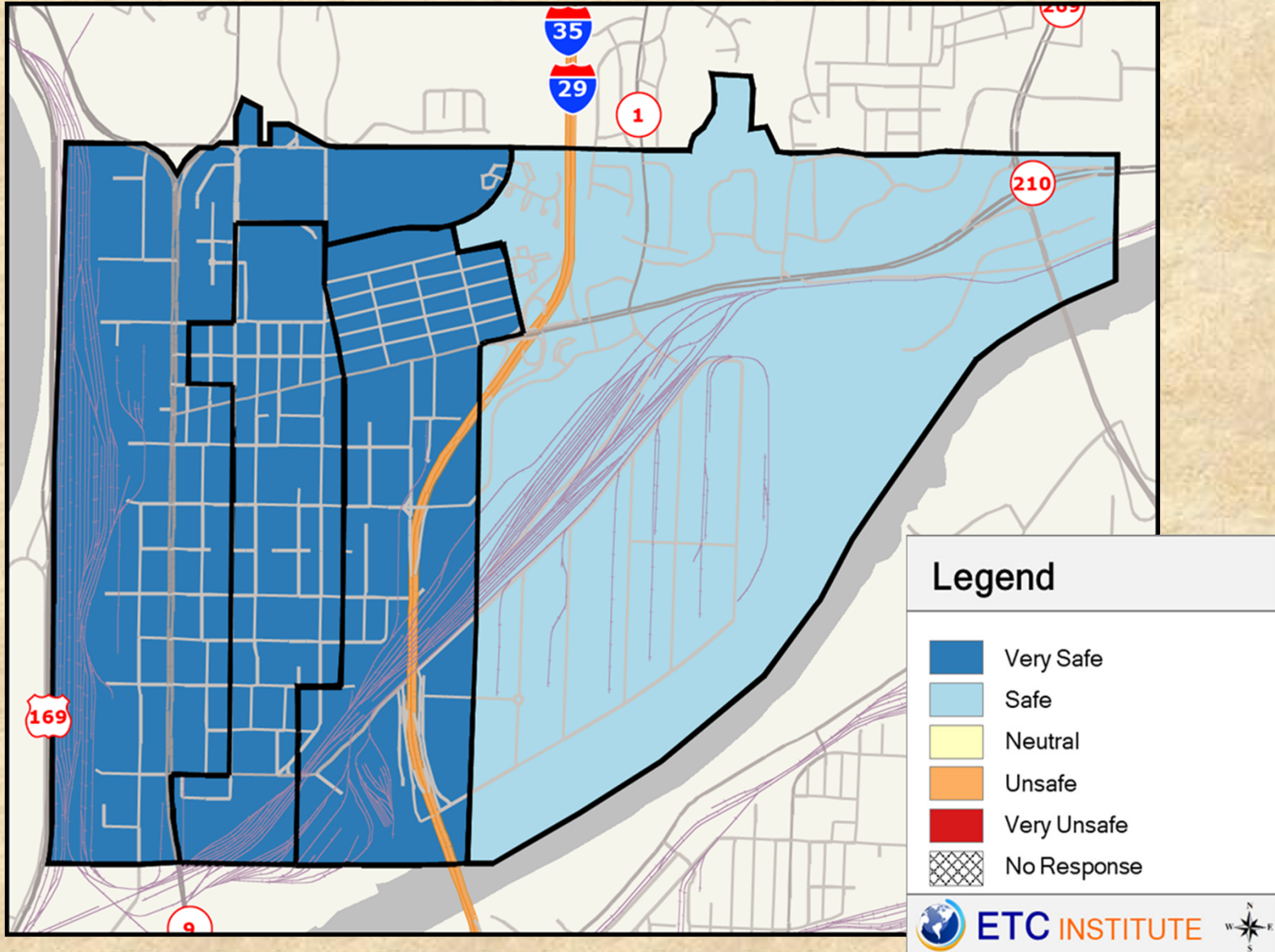


### Q4-3 Feeling of safety in neighborhoods at night



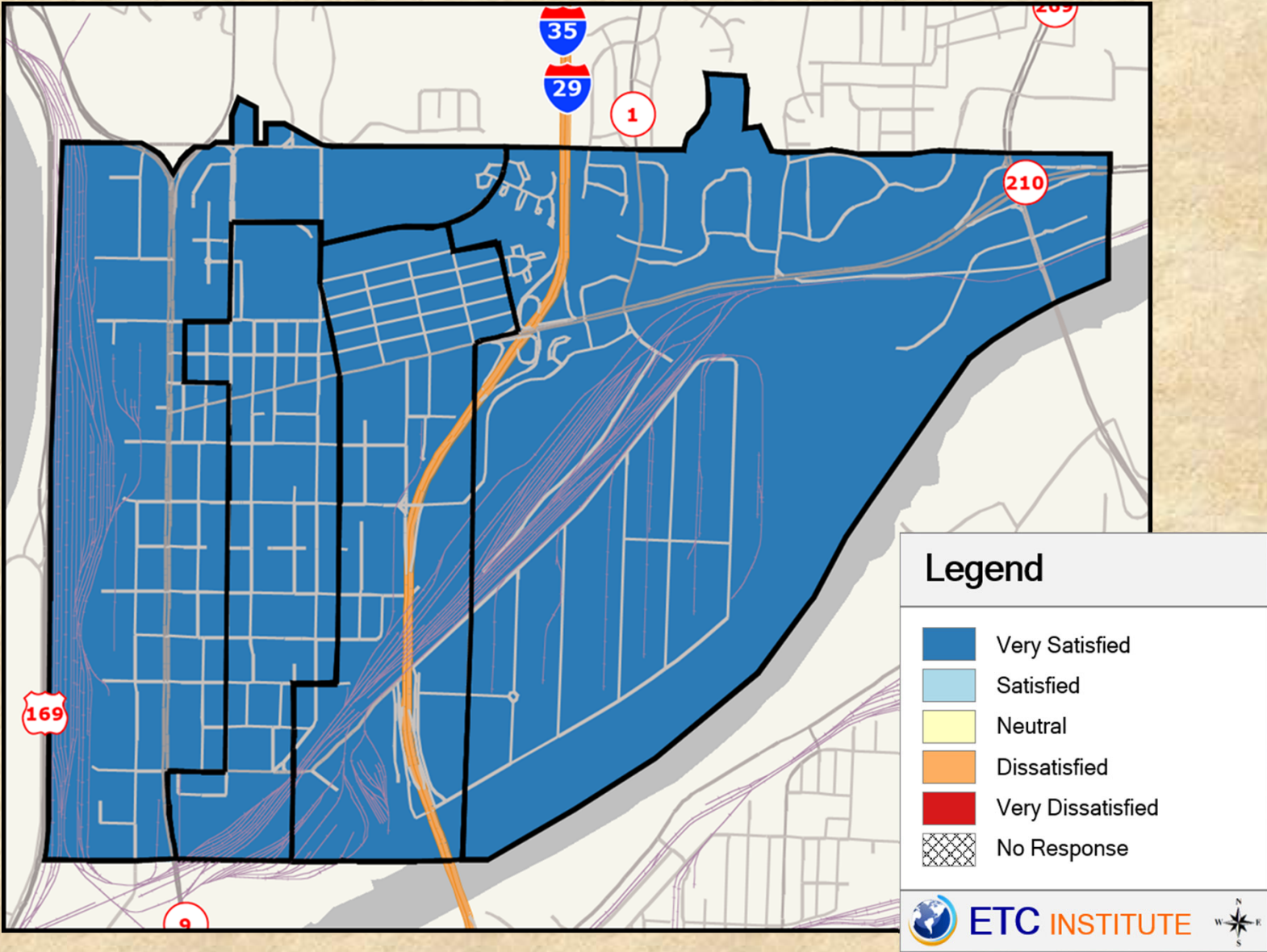
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q4-4 Feeling of safety in commercial and retail areas of the City



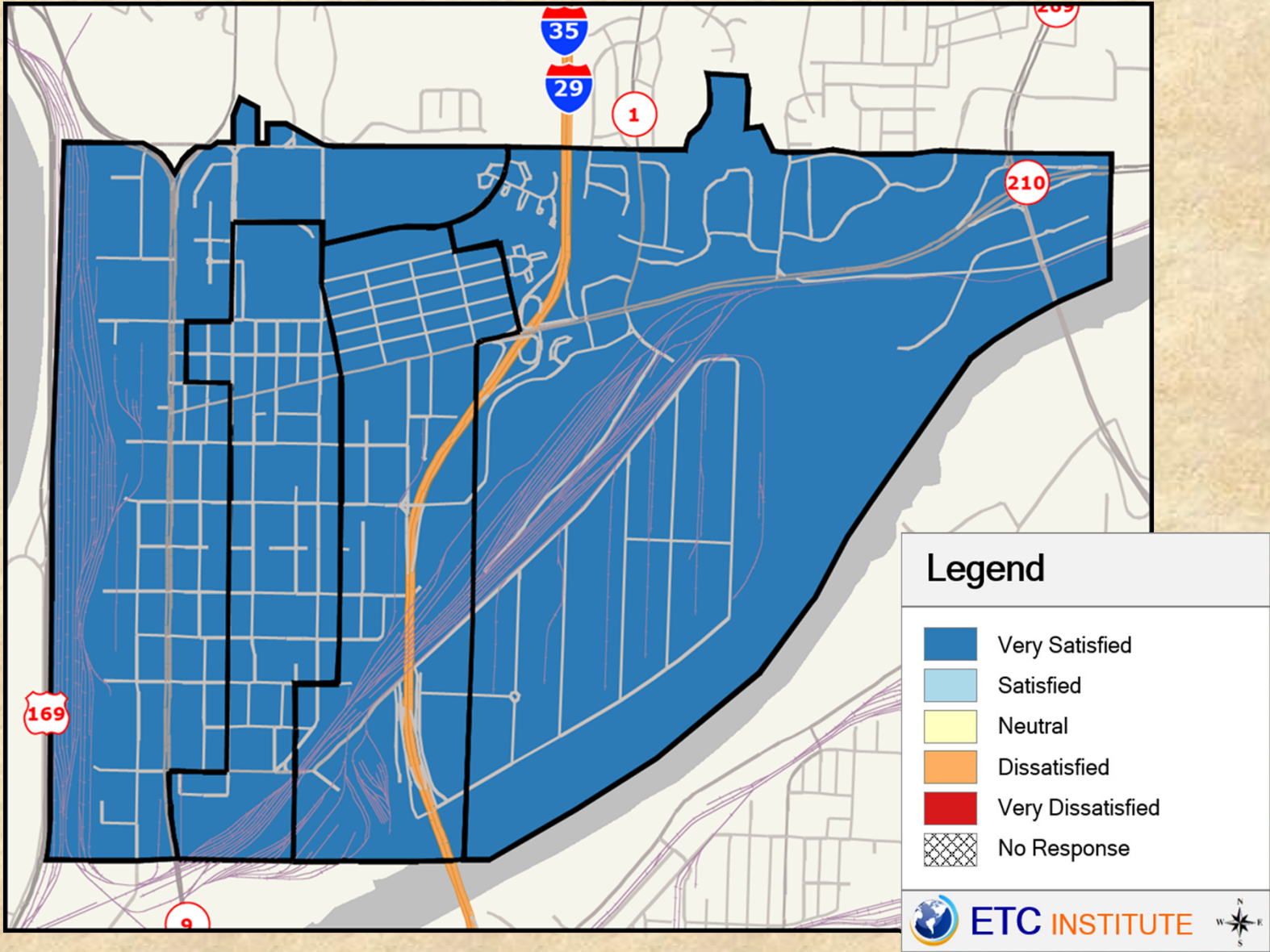
**2020 North Kansas City Community Survey**  
 Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q5-01 Satisfaction with overall quality of local police protection



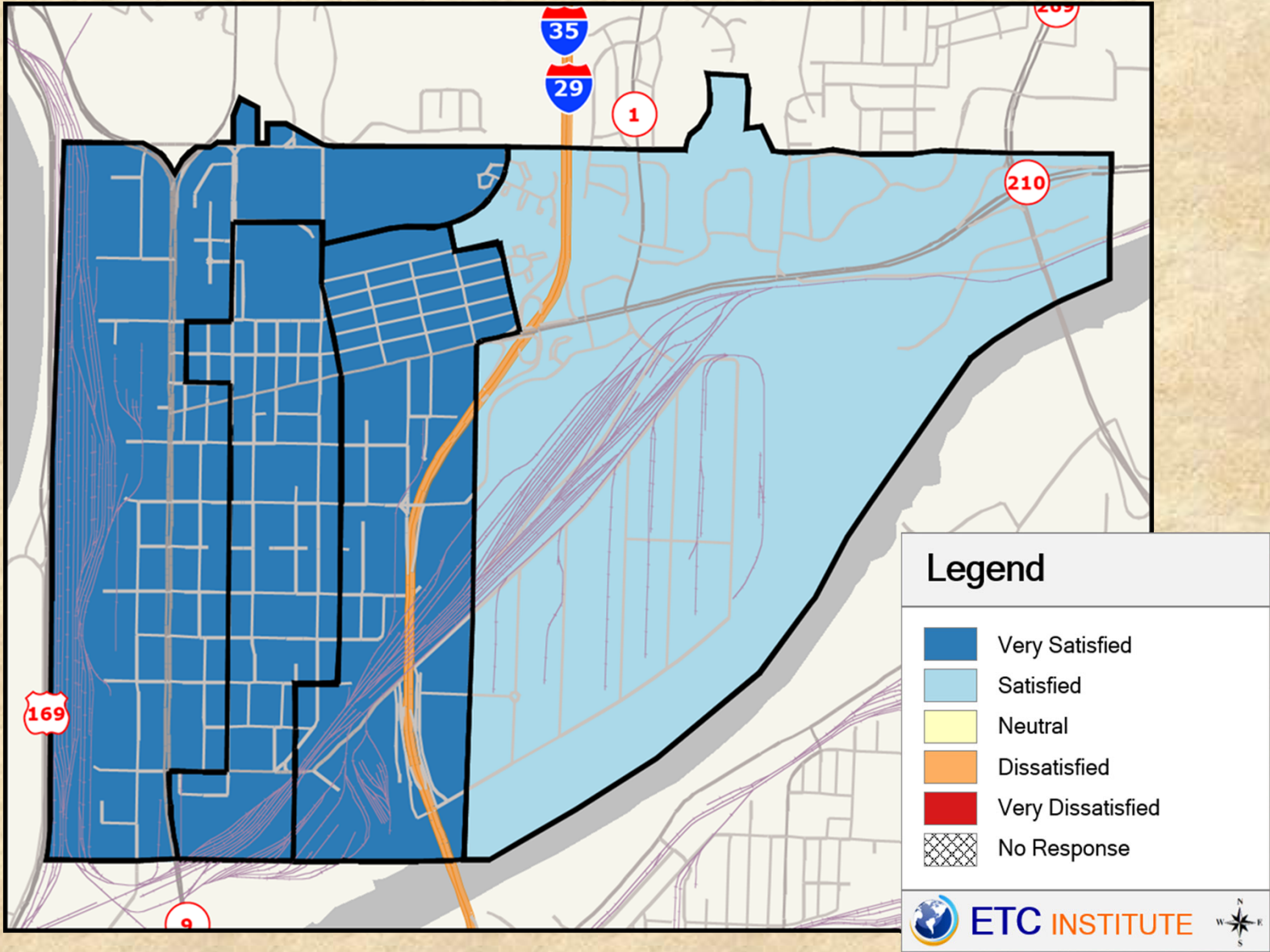
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q5-02 Satisfaction with the visibility of police in neighborhoods



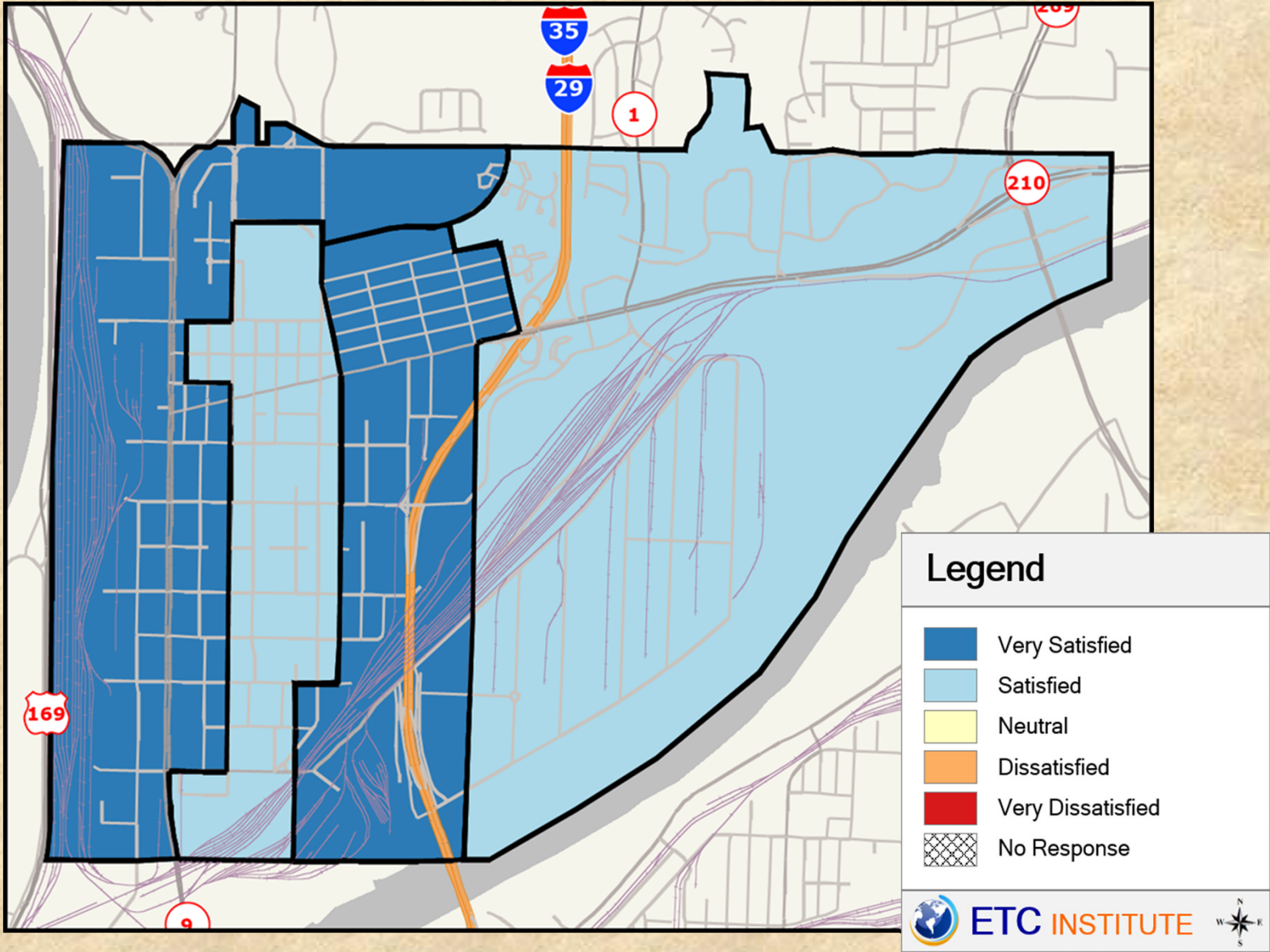
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q5-03 Satisfaction with the visibility of police in retail areas



**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

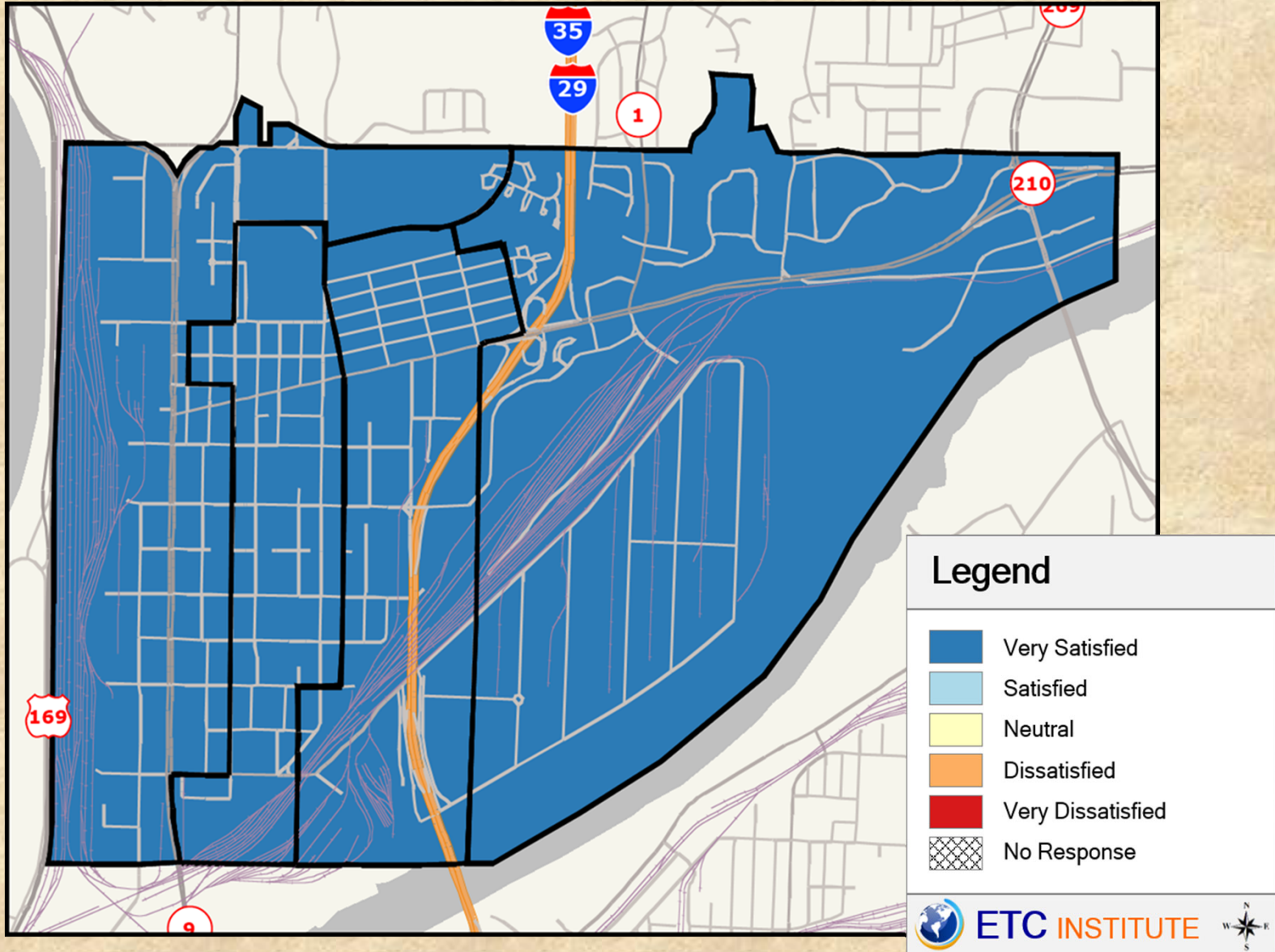
### Q5-04 Satisfaction with the City's efforts to prevent crime



### 2020 North Kansas City Community Survey

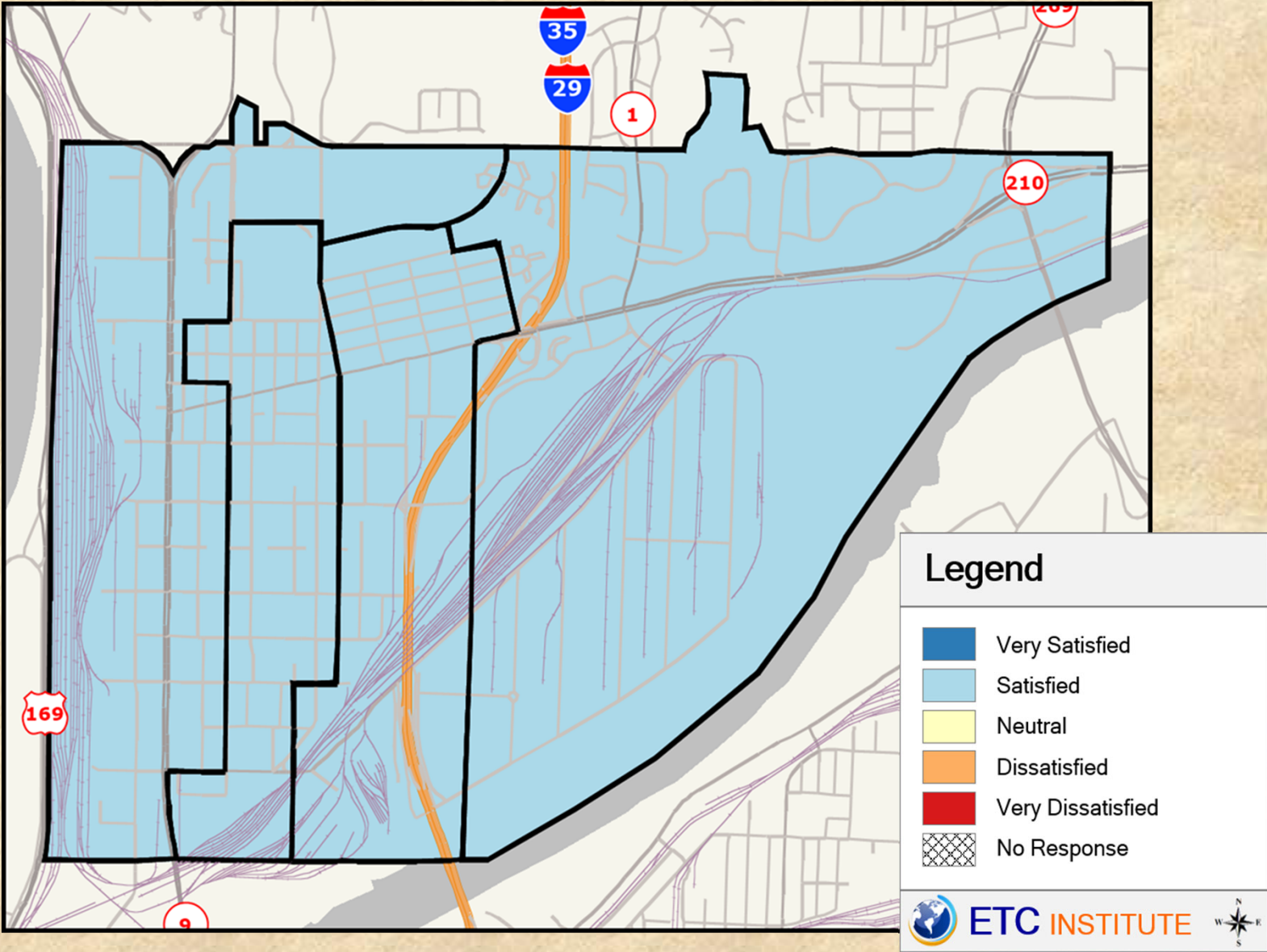
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q5-05 Satisfaction with the City's efforts to prevent fires



**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

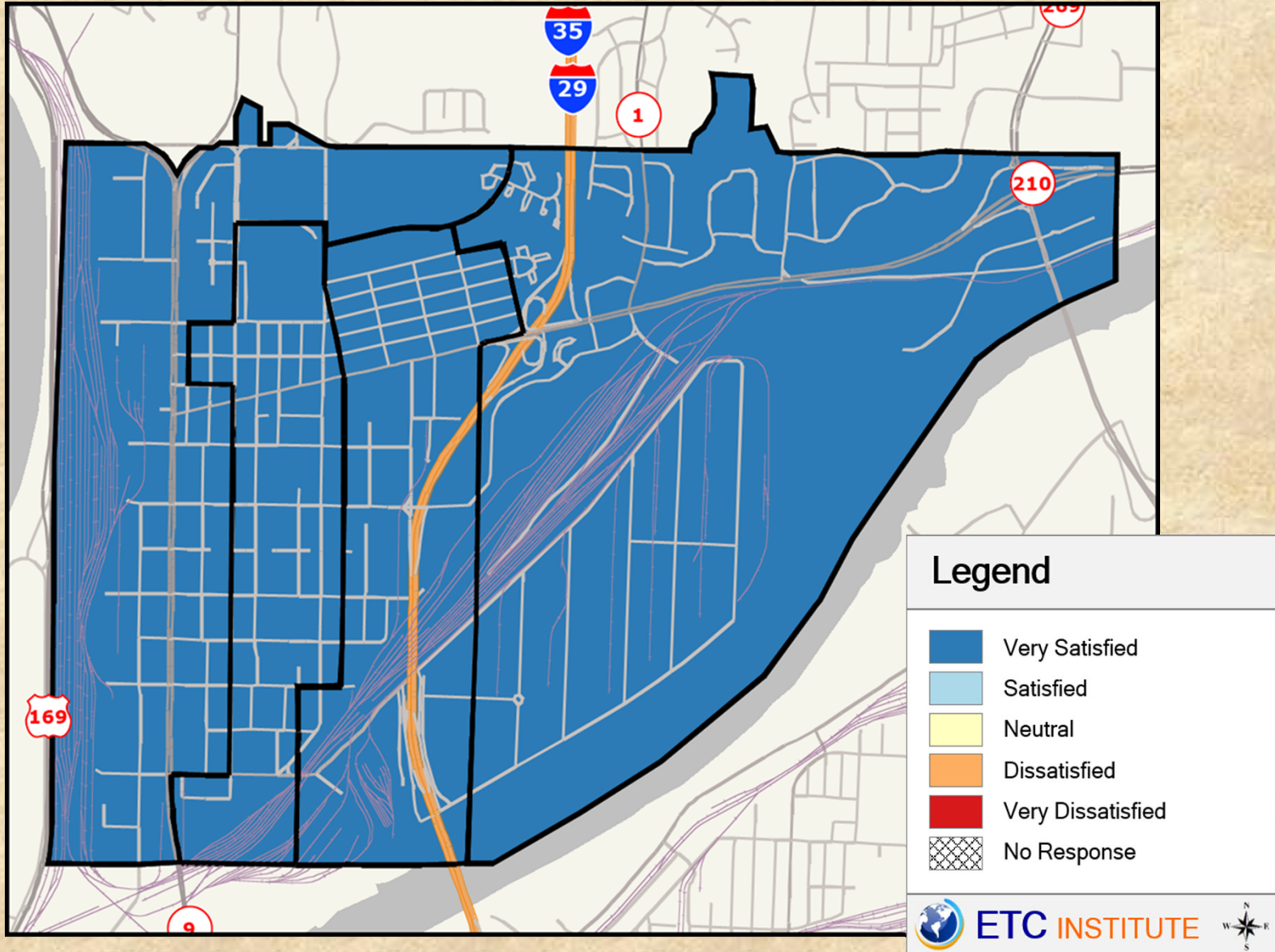
### Q5-06 Satisfaction with enforcement of local traffic laws



**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

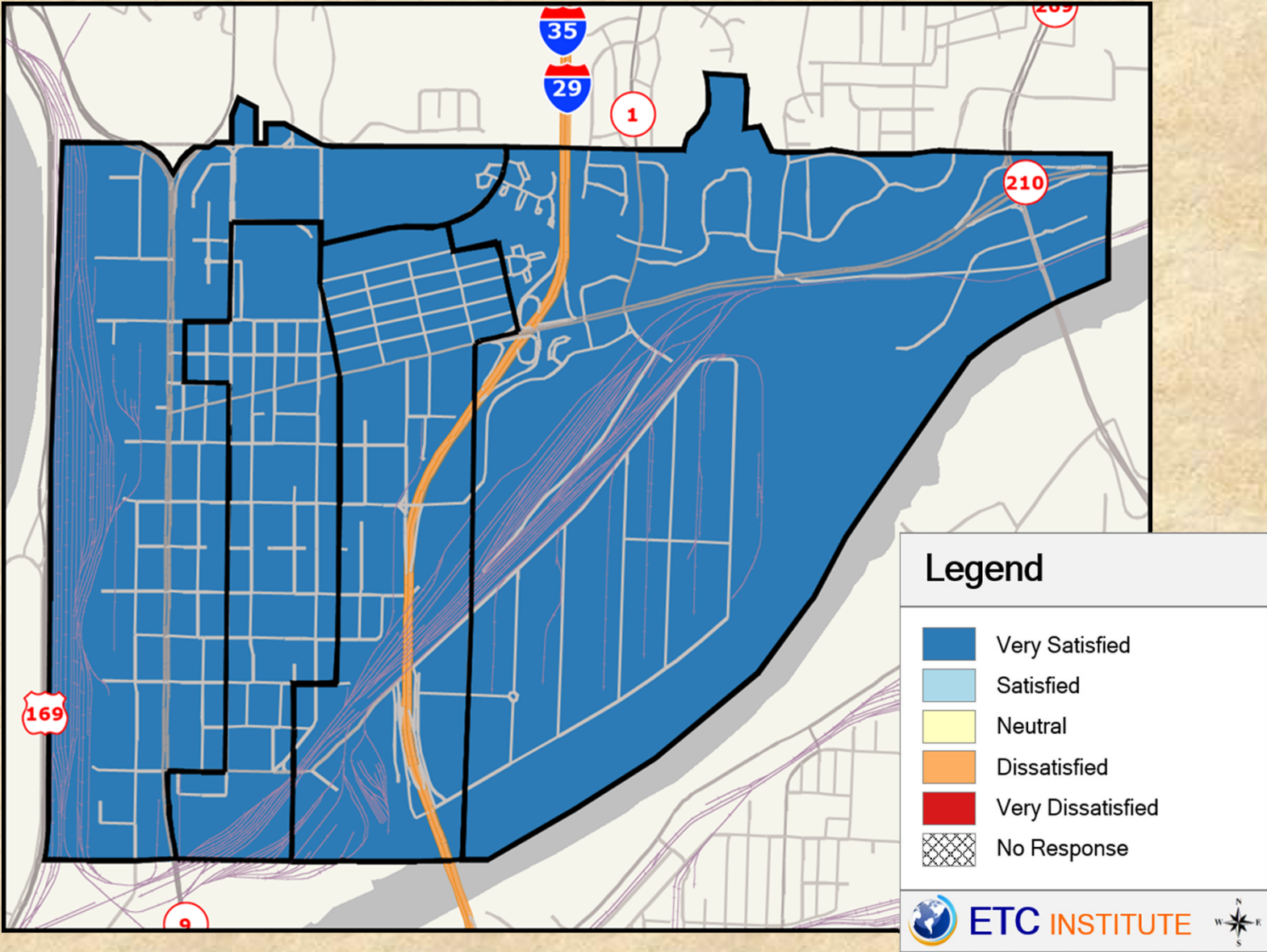


### Q5-07 Satisfaction with overall quality of local fire protection



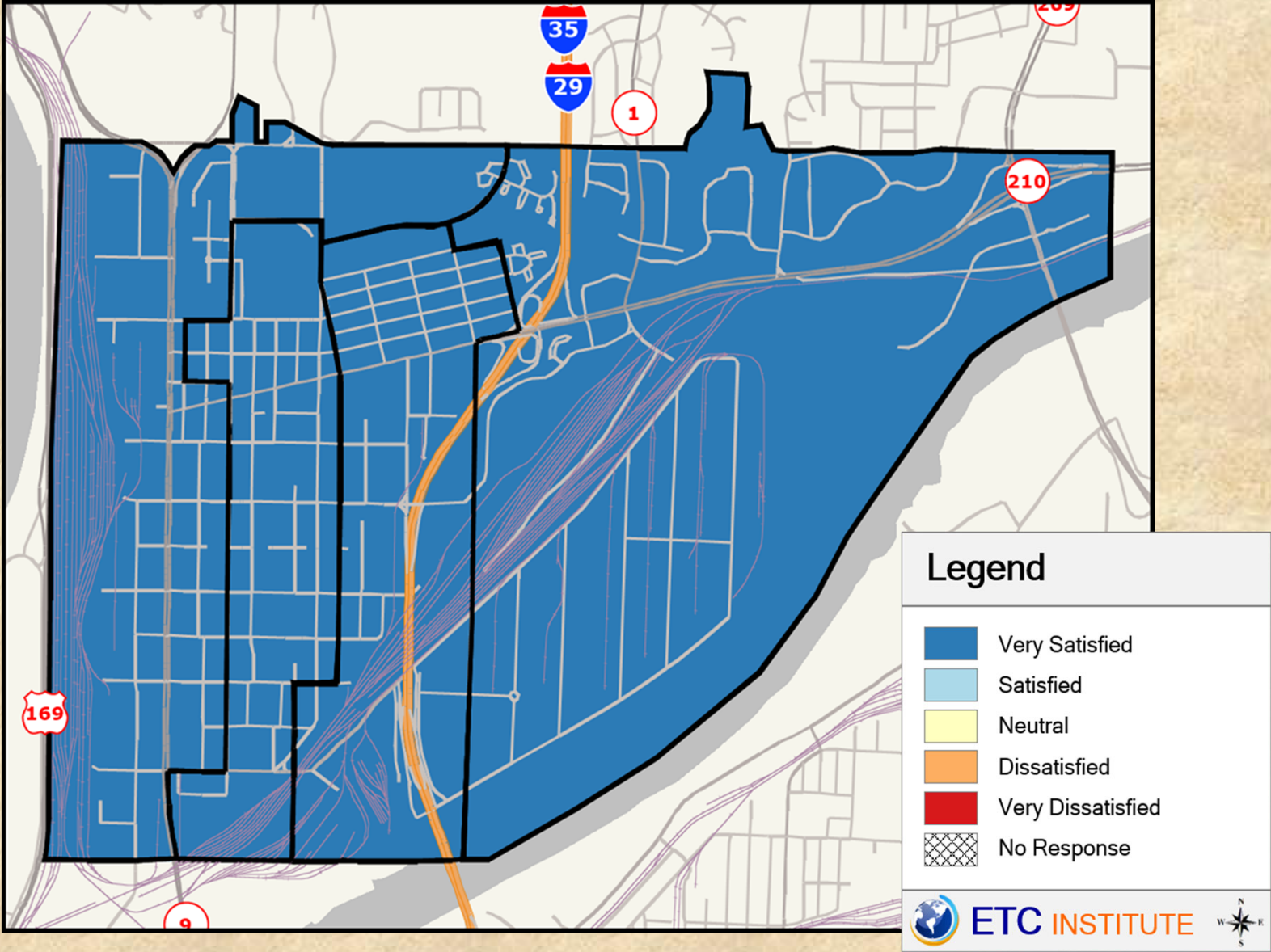
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q5-08 Satisfaction with quality of local ambulance service



**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

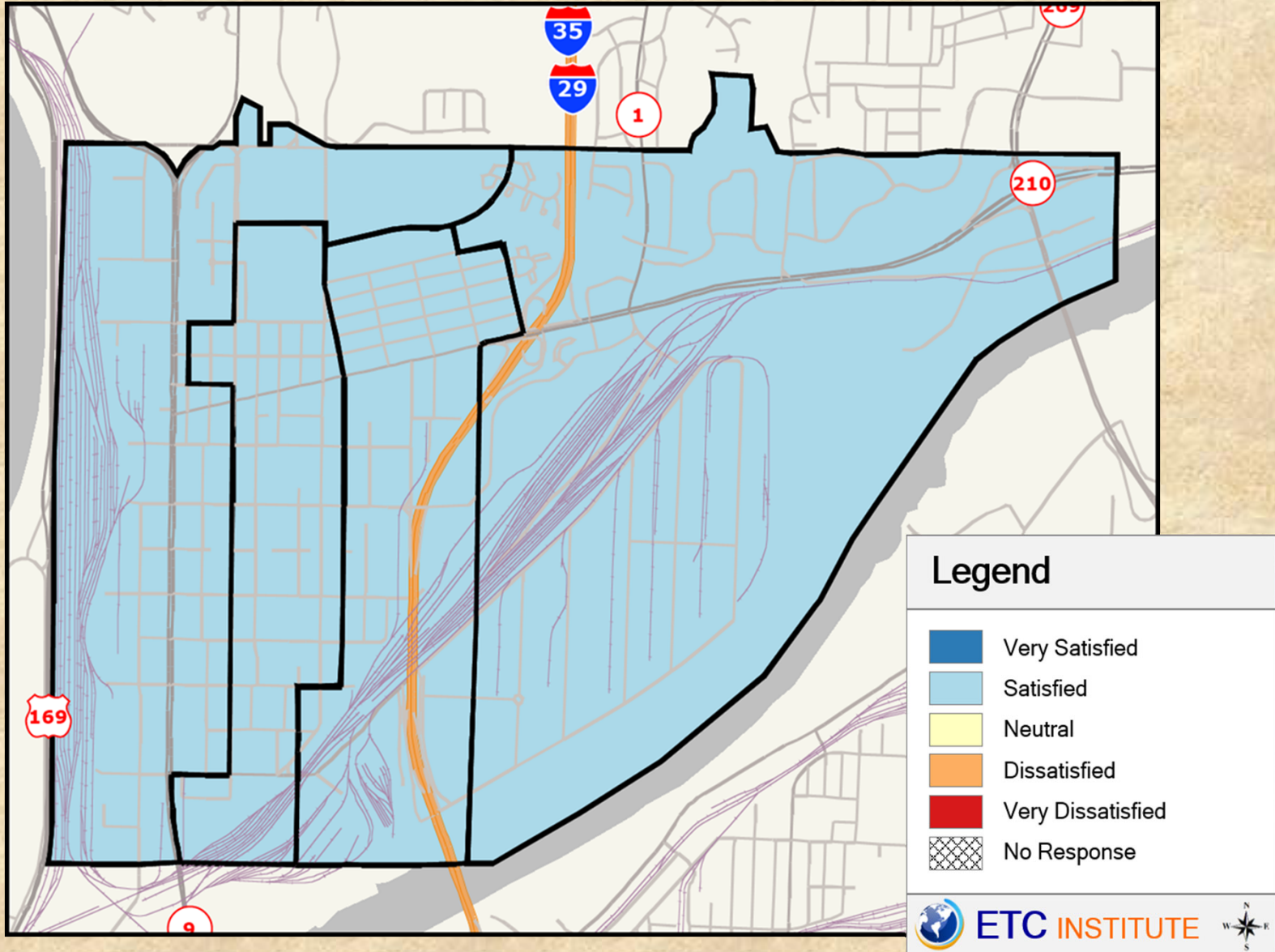
# Q5-09 Satisfaction with how quickly public safety personnel respond to emergencies



## 2020 North Kansas City Community Survey

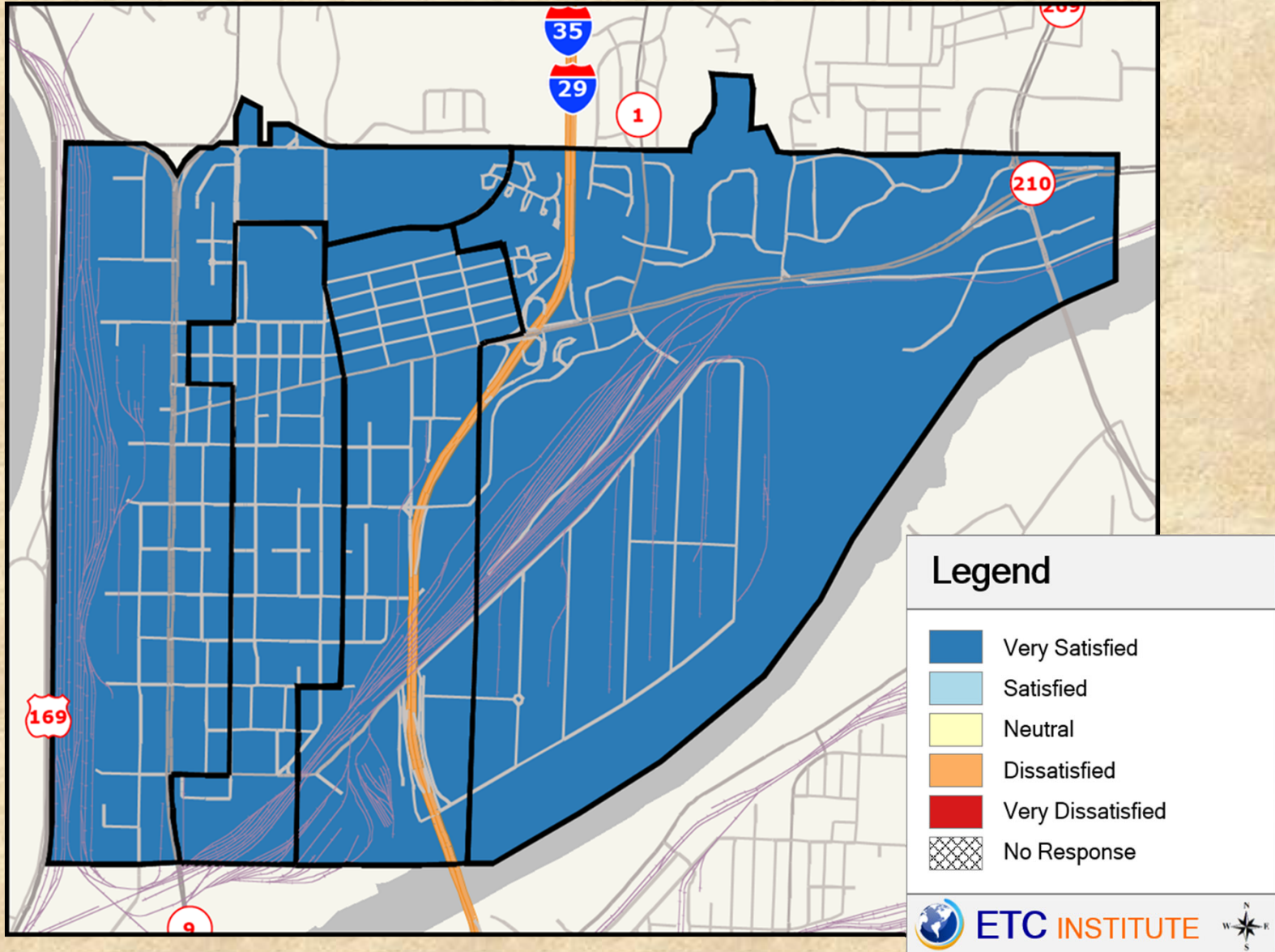
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q5-10 Satisfaction with quality of animal control



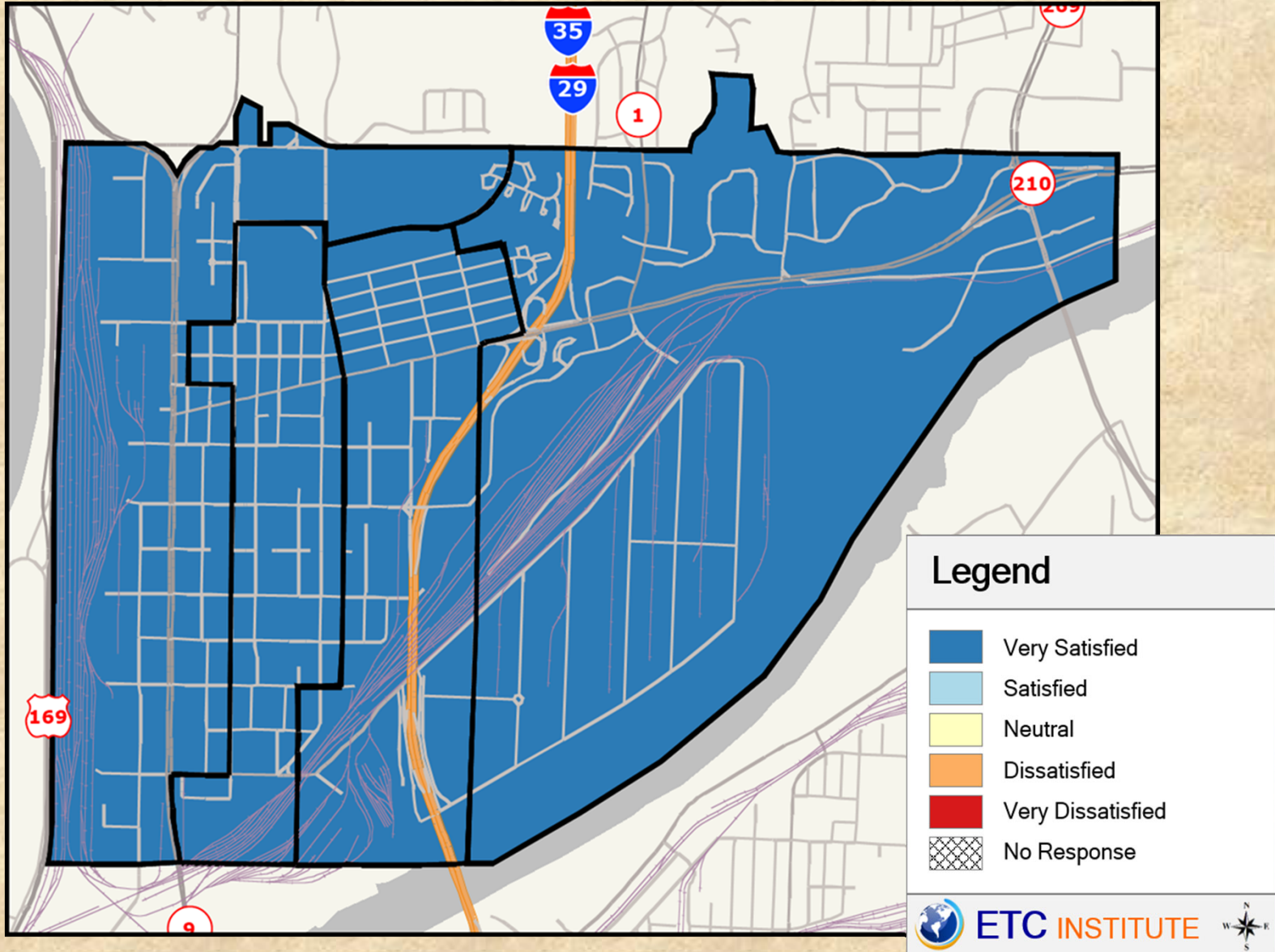
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q8-1 Satisfaction with maintenance and appearance of existing city parks



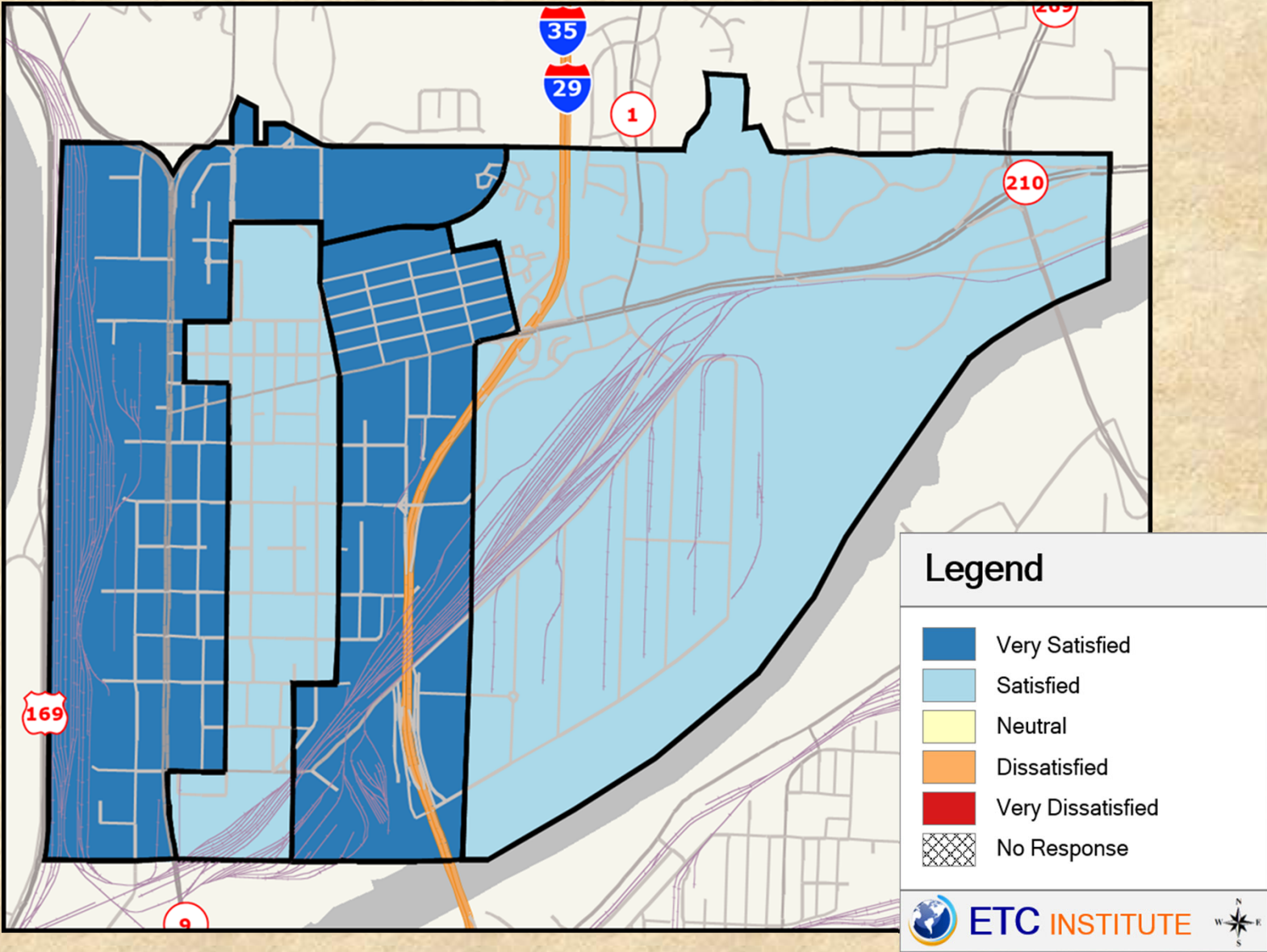
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q8-2 Satisfaction with number of city parks



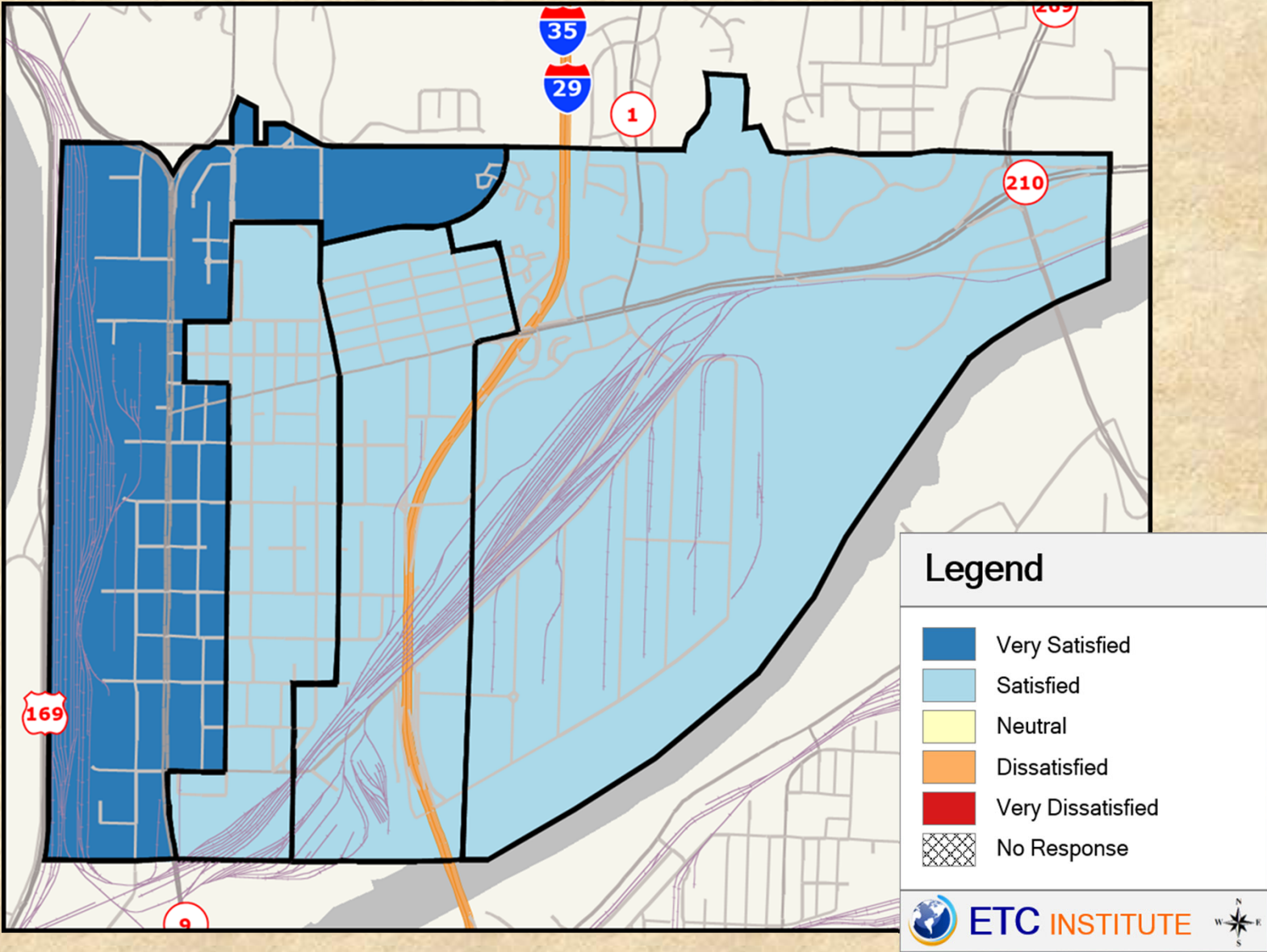
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q8-3 Satisfaction with walking and biking trails in the City



**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

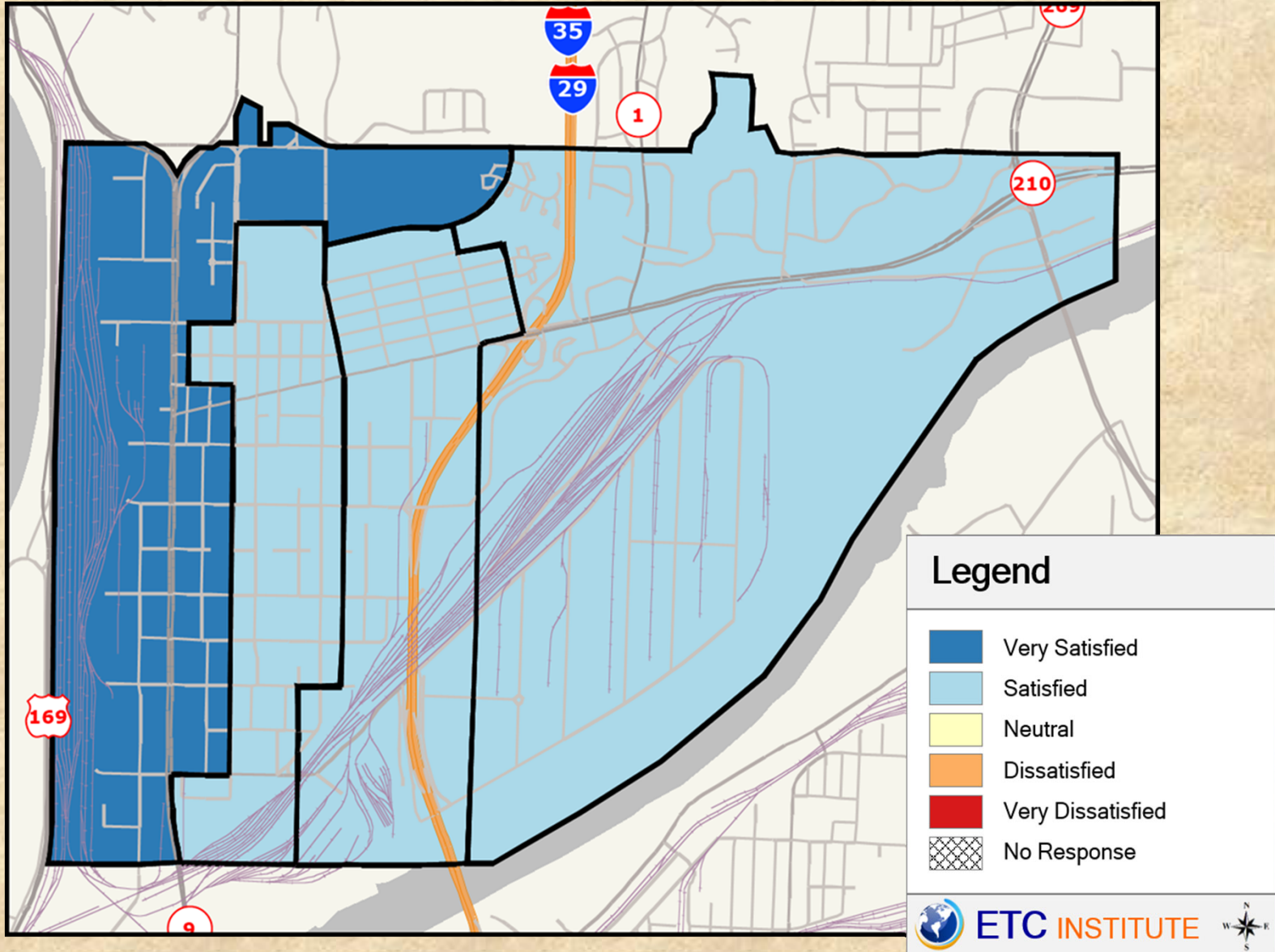
### Q8-4 Satisfaction with quality of youth recreation programs



**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

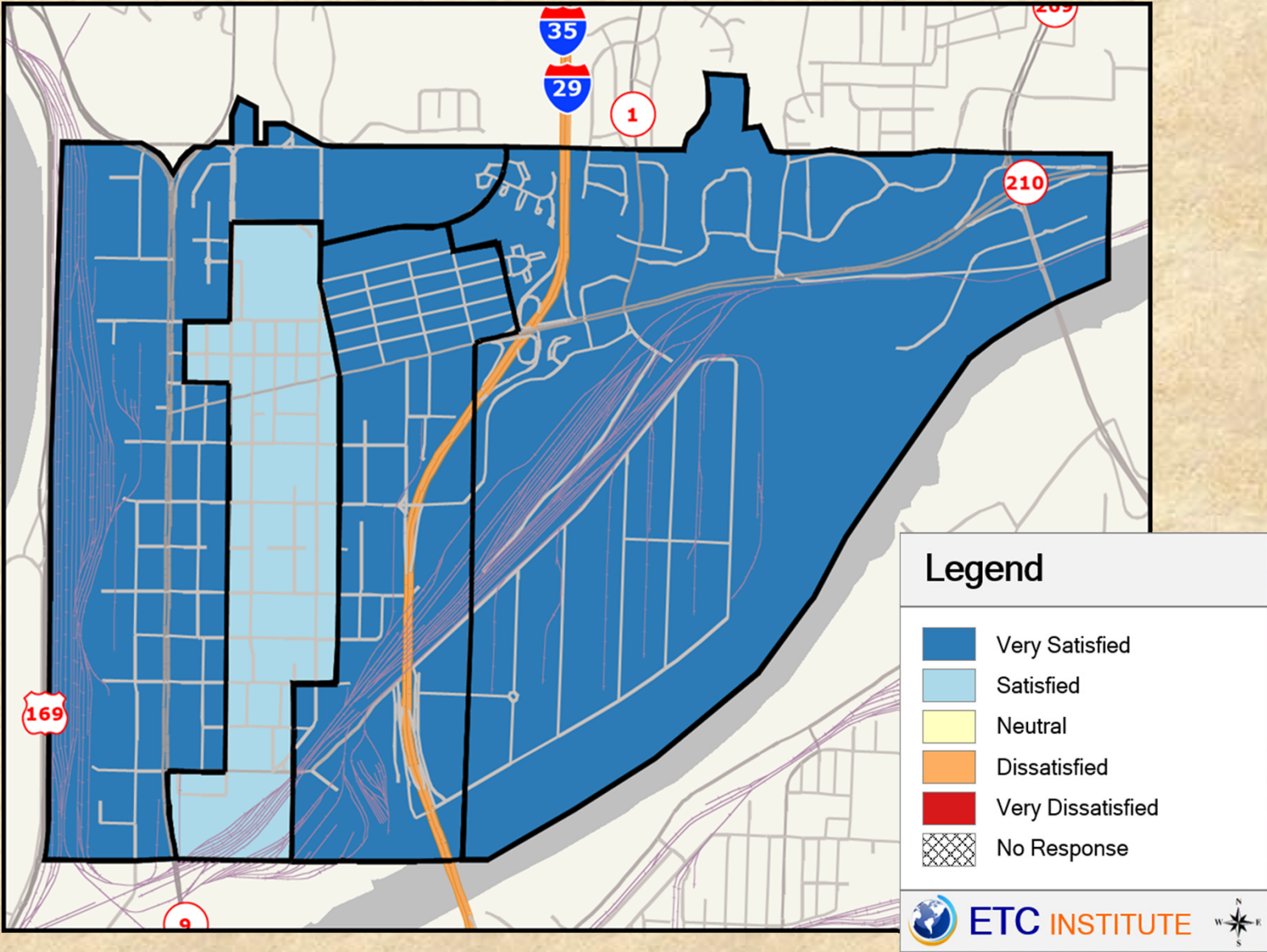


### Q8-5 Satisfaction with quality of adult recreation programs



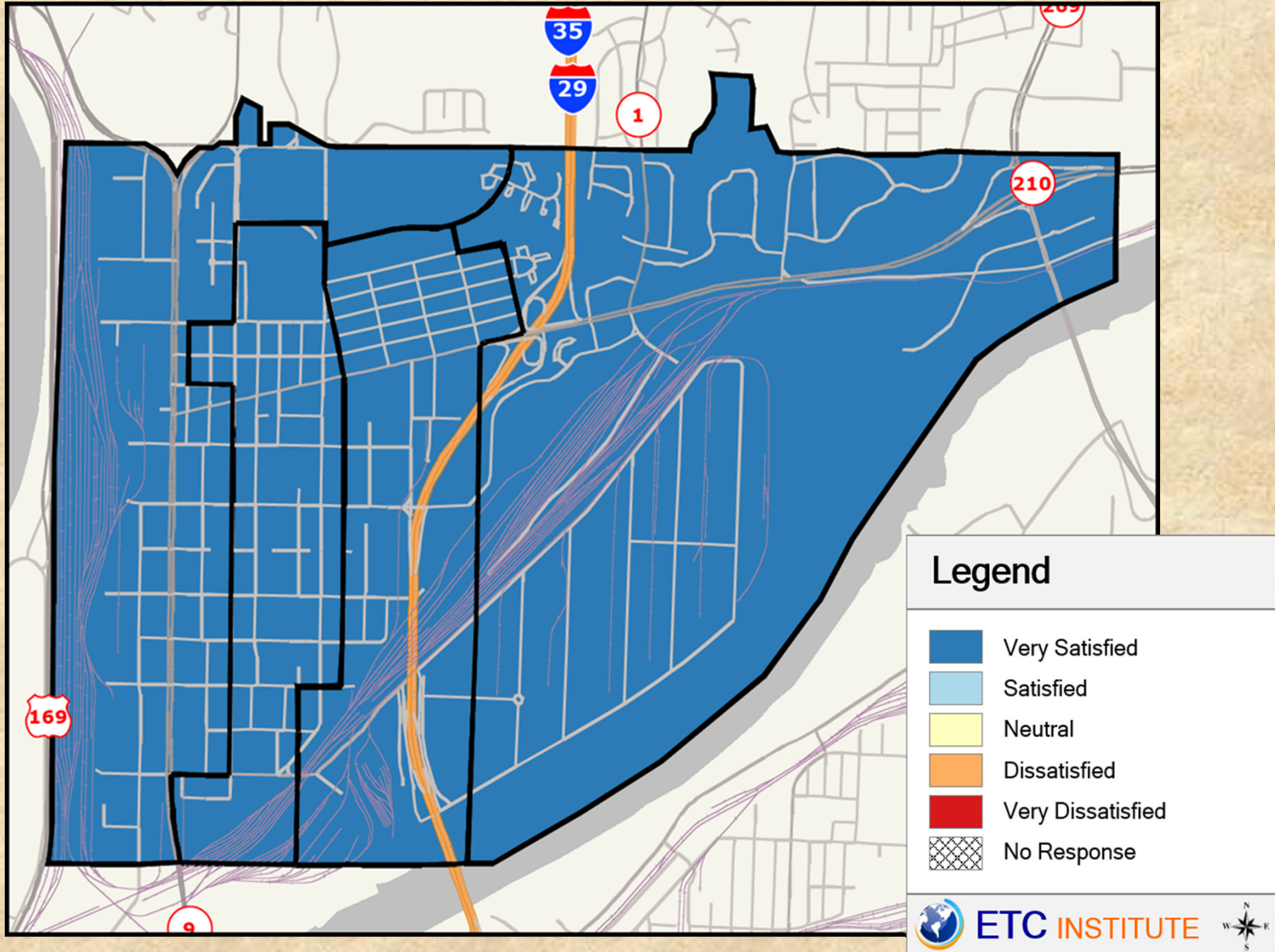
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q8-6 Satisfaction with quality of special event programs



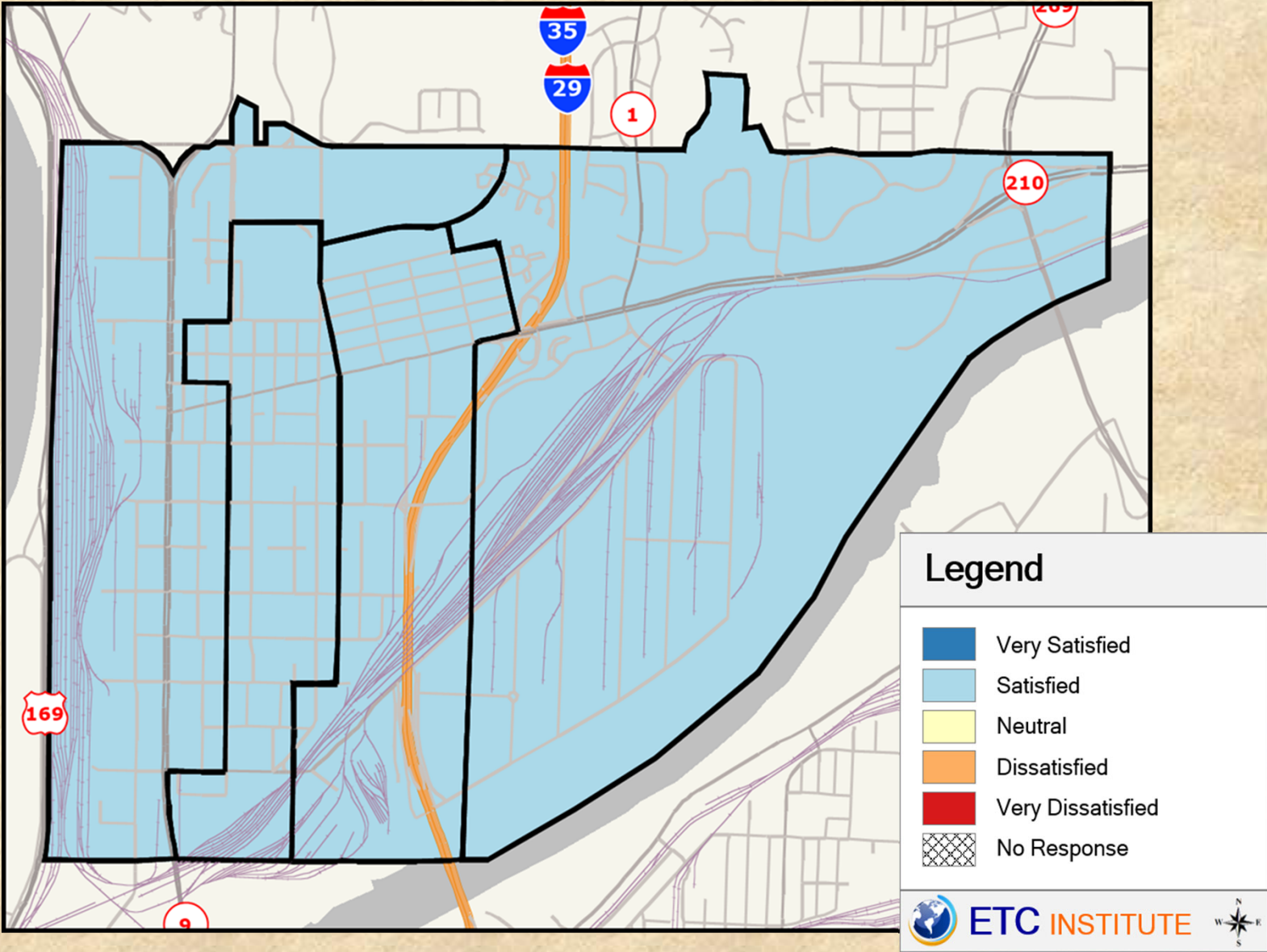
**2020 North Kansas City Community Survey**  
 Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q8-7 Satisfaction with mowing and trimming of public areas



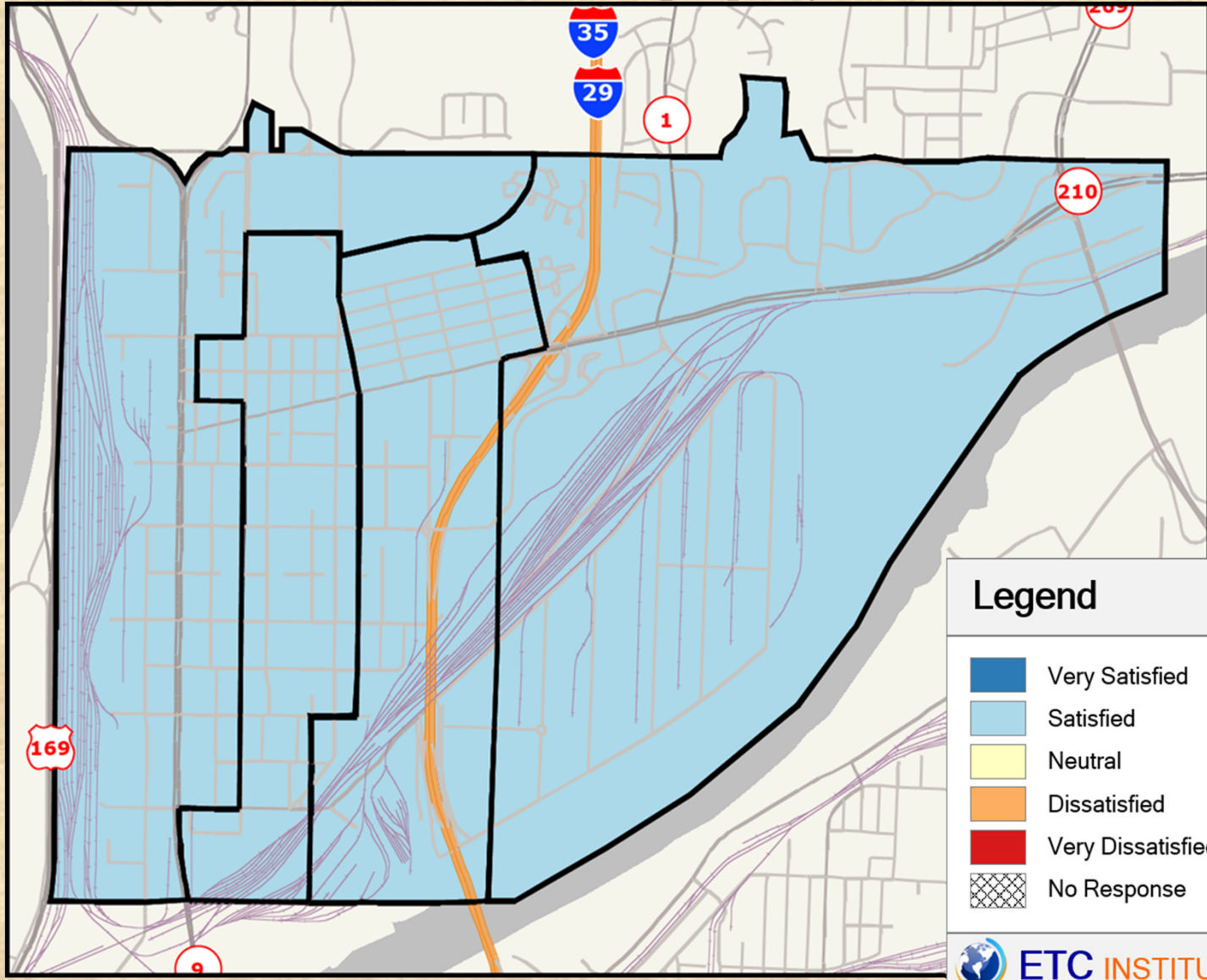
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q11-1 Satisfaction with enforcing the clean-up of litter and debris



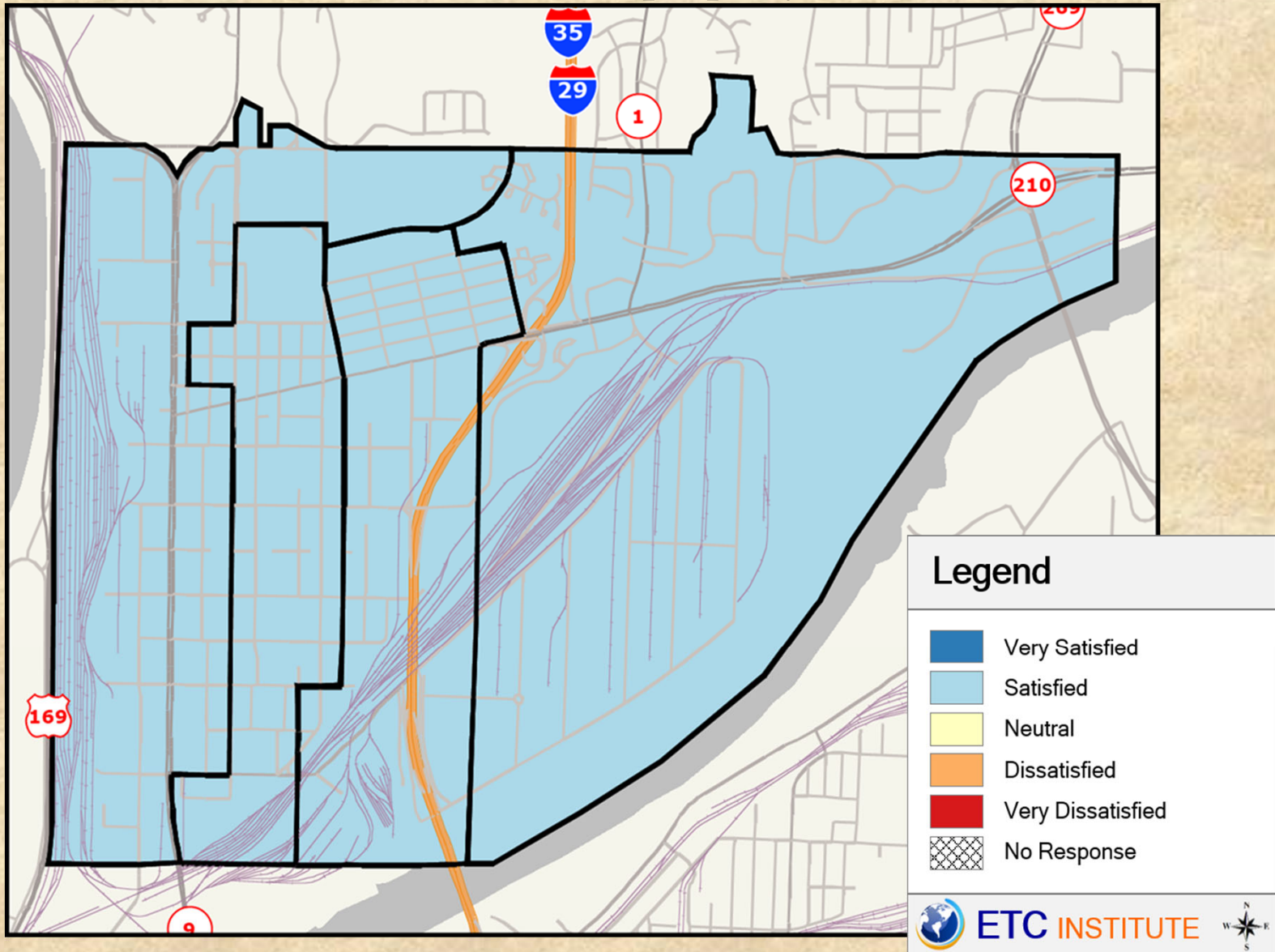
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q11-2 Satisfaction with enforcing the mowing of tall grass and weeds on residential property



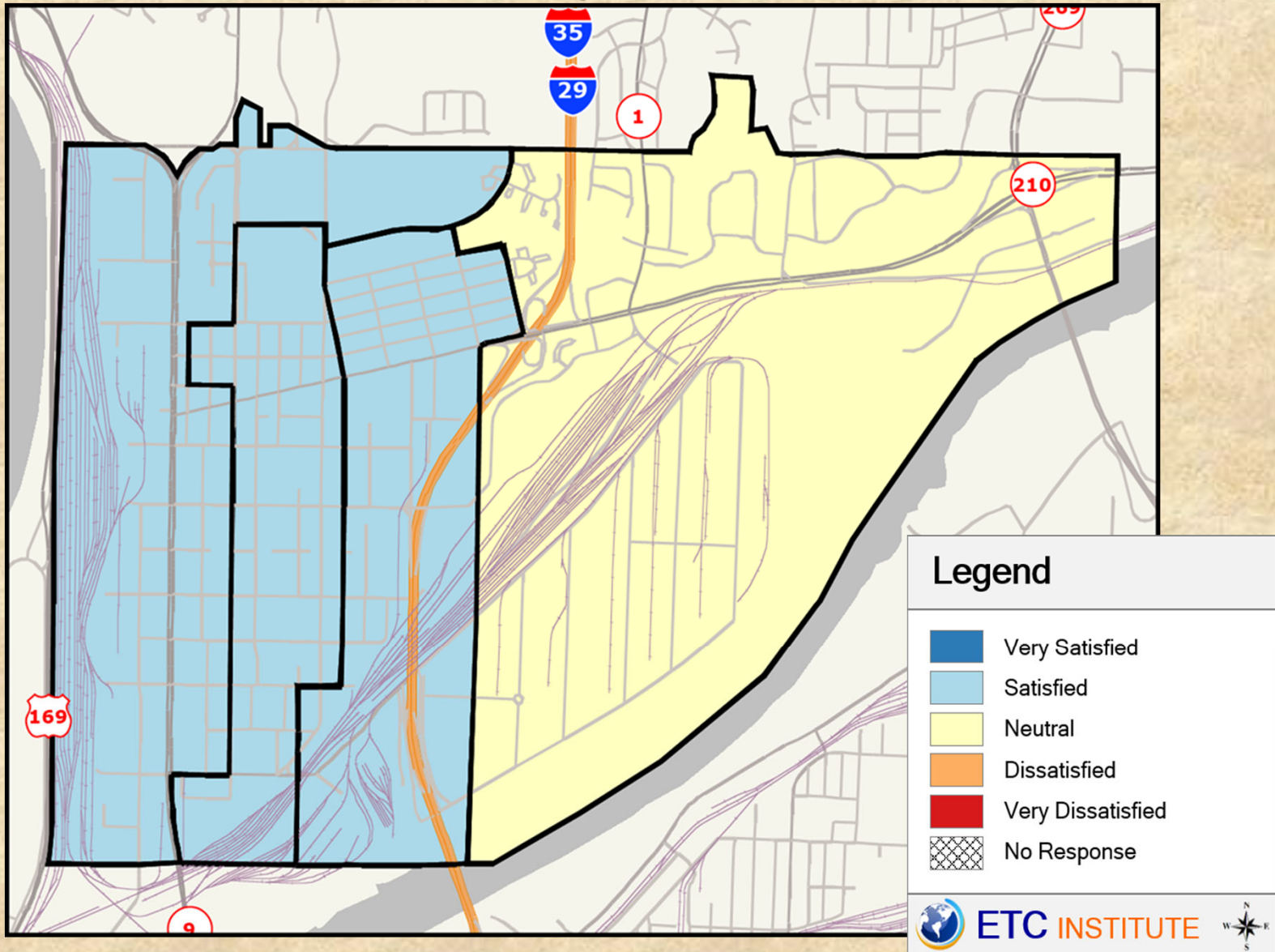
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q11-3 Satisfaction with enforcing the mowing of tall grass and weeds on commercial property



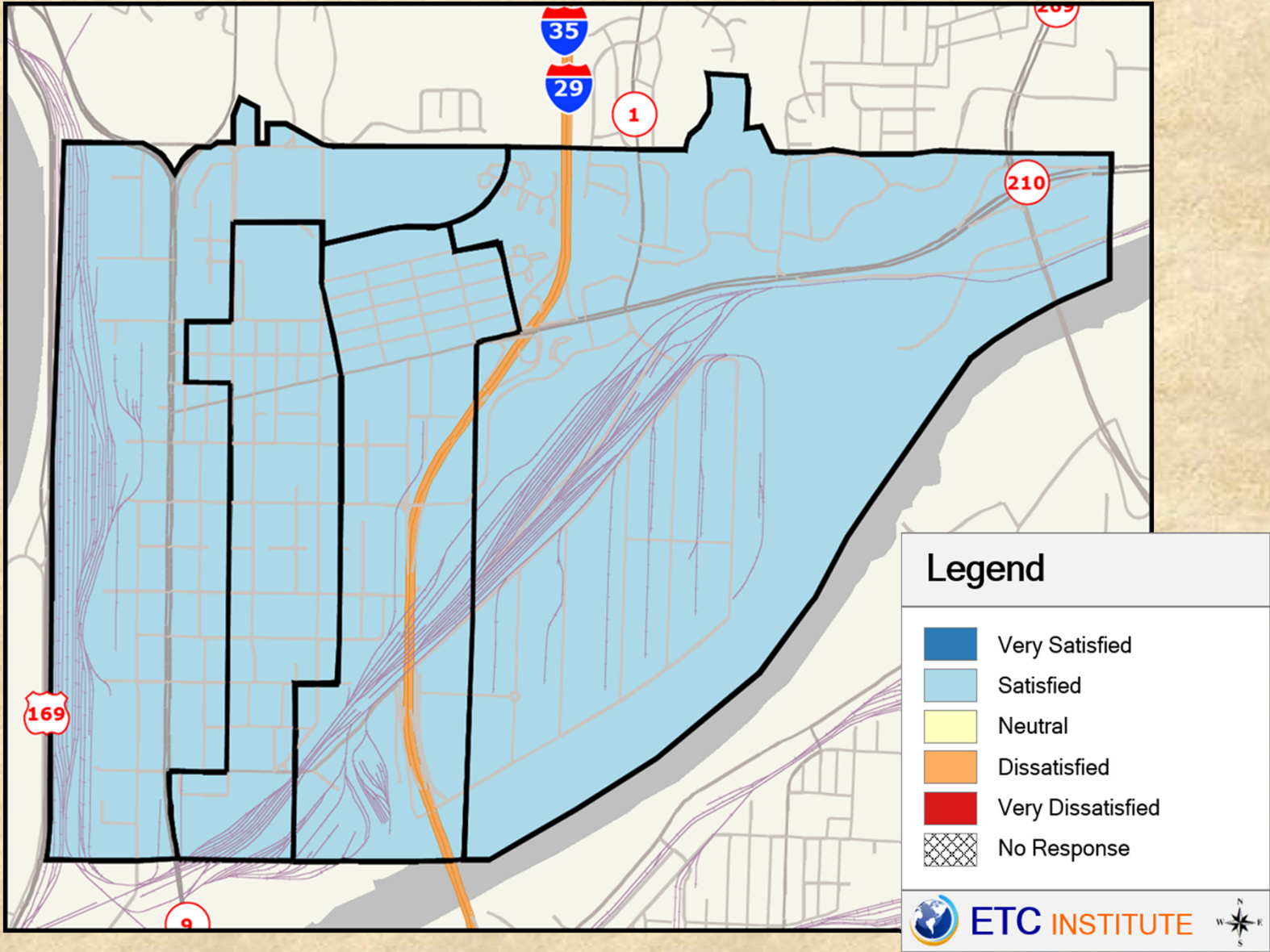
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q11-4 Satisfaction with enforcing the maintenance of residential property in the neighborhood



**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

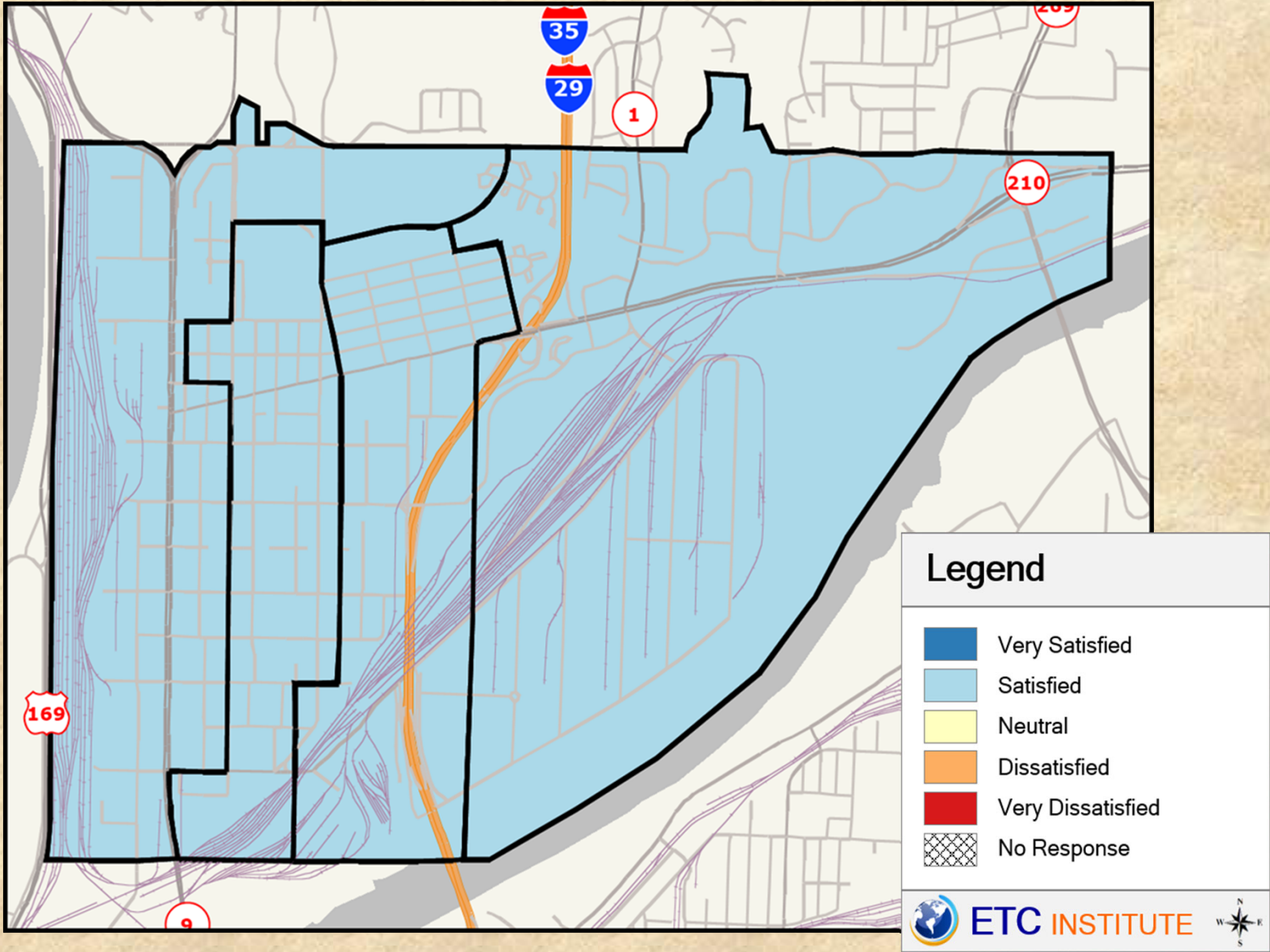
# Q11-5 Satisfaction with enforcing the maintenance of commercial property



**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

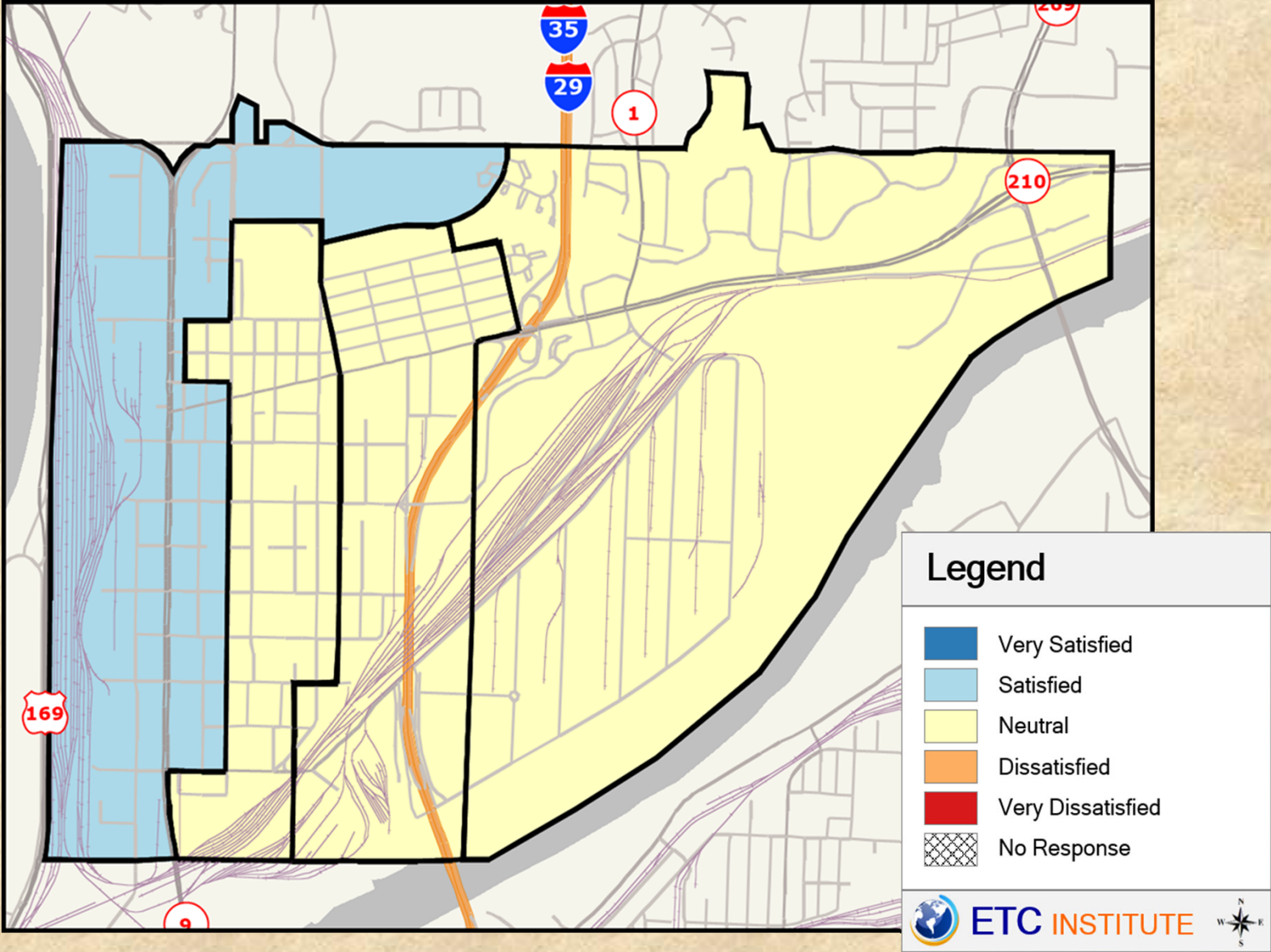


### Q11-6 Satisfaction with enforcing sign regulations



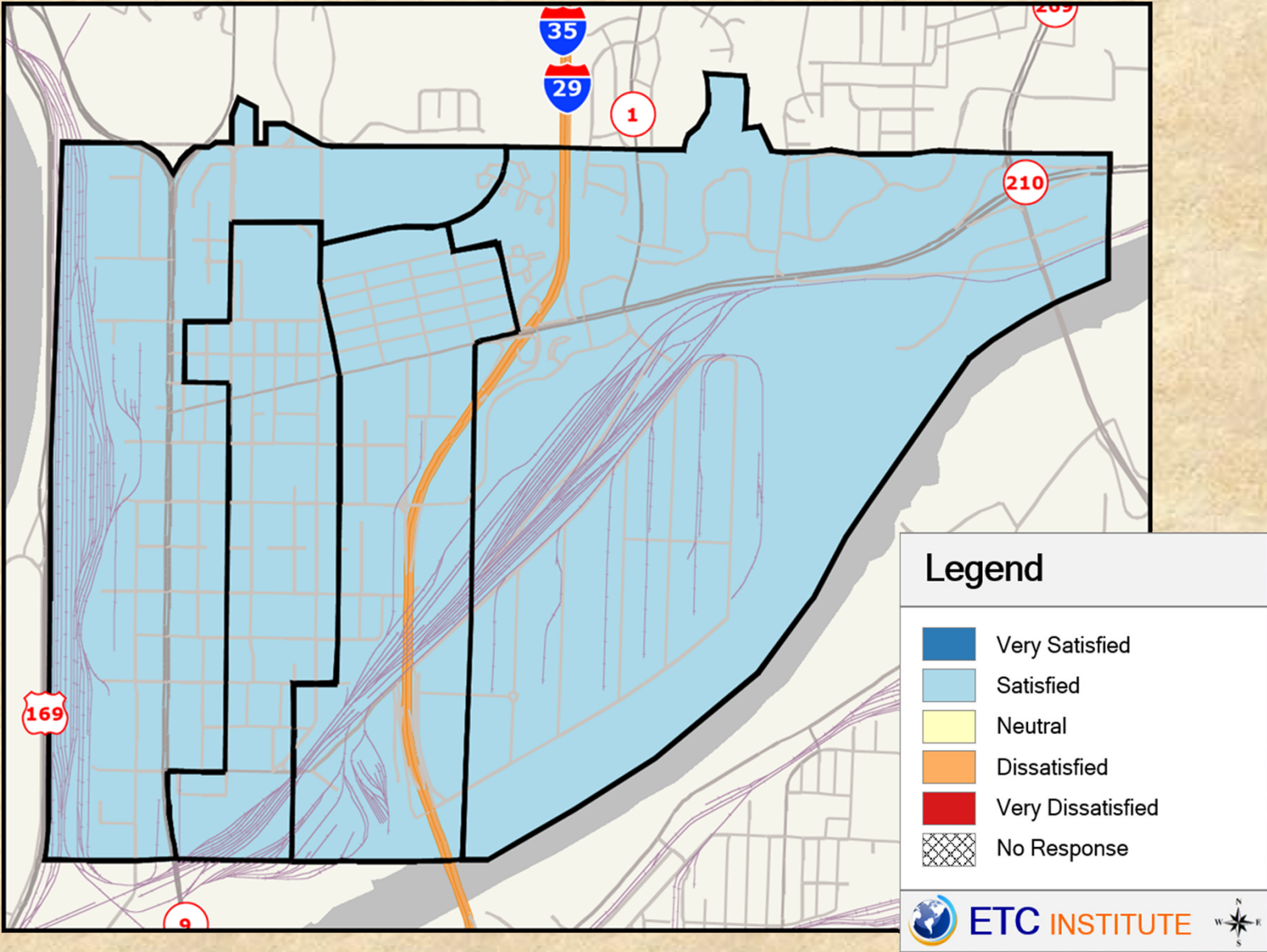
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q11-7 Satisfaction with enforcing the maintenance of rental properties in the neighborhood



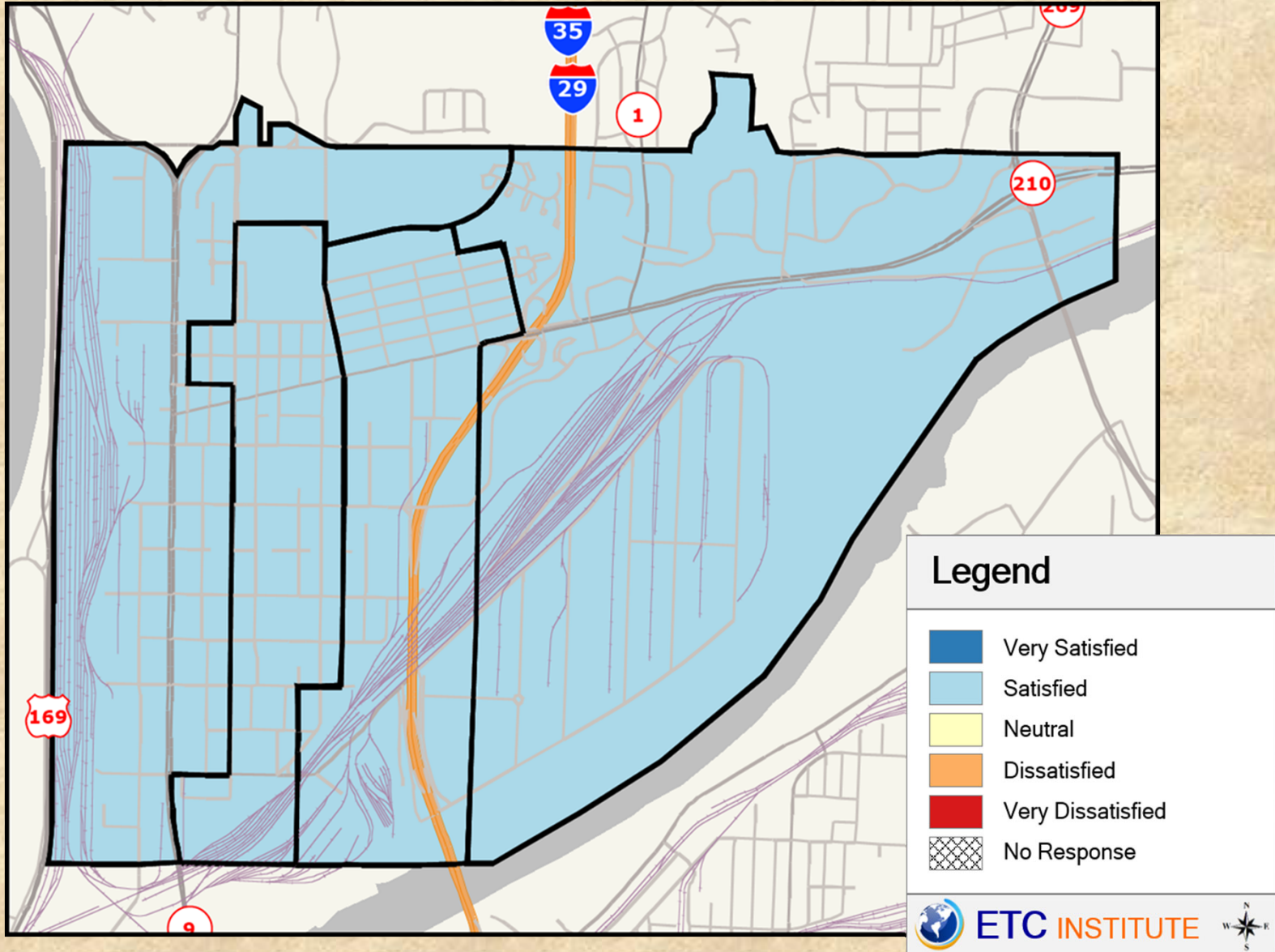
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q13-1 Satisfaction with the maintenance of major city streets



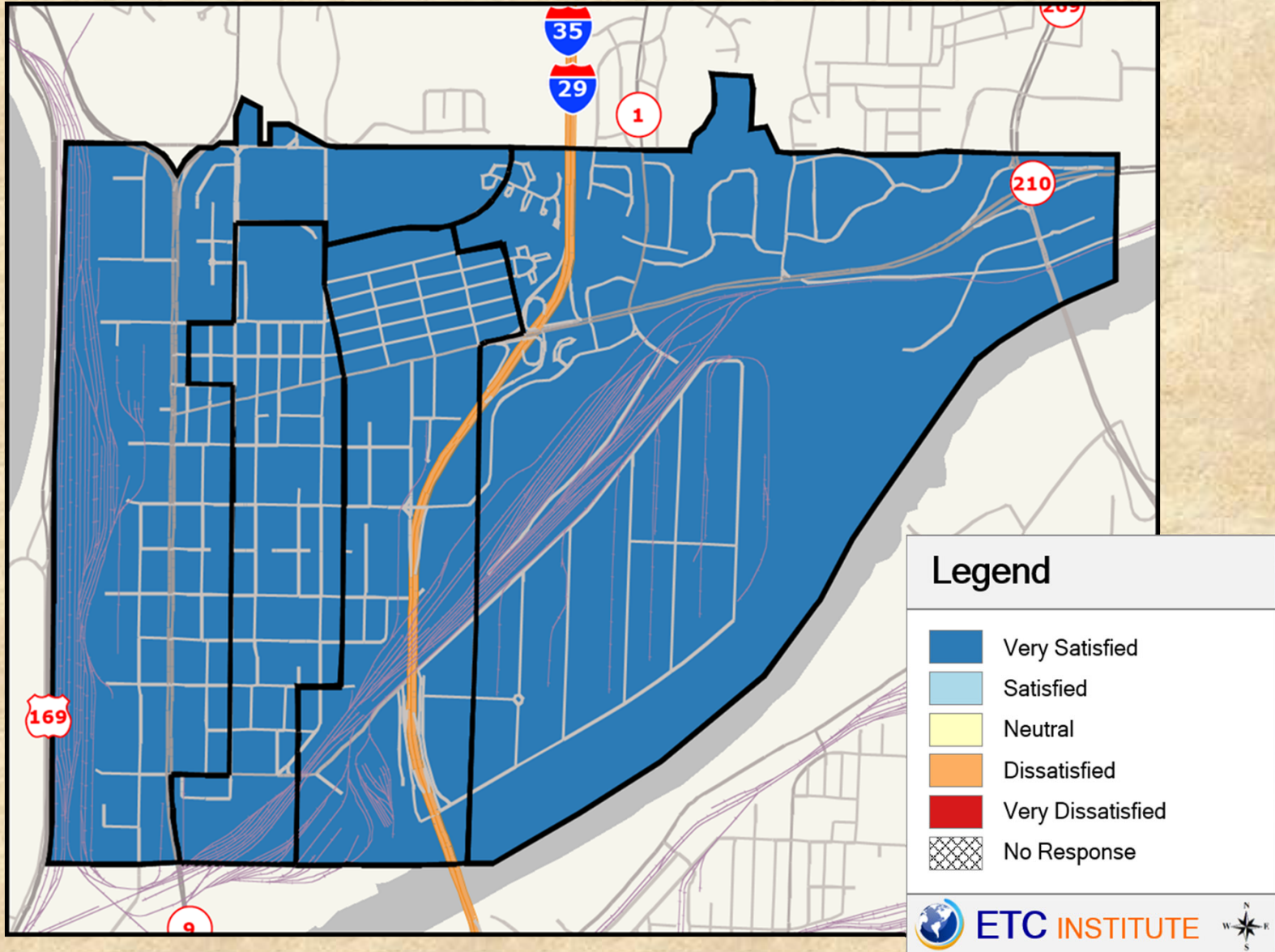
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q13-2 Satisfaction with the maintenance of neighborhood streets



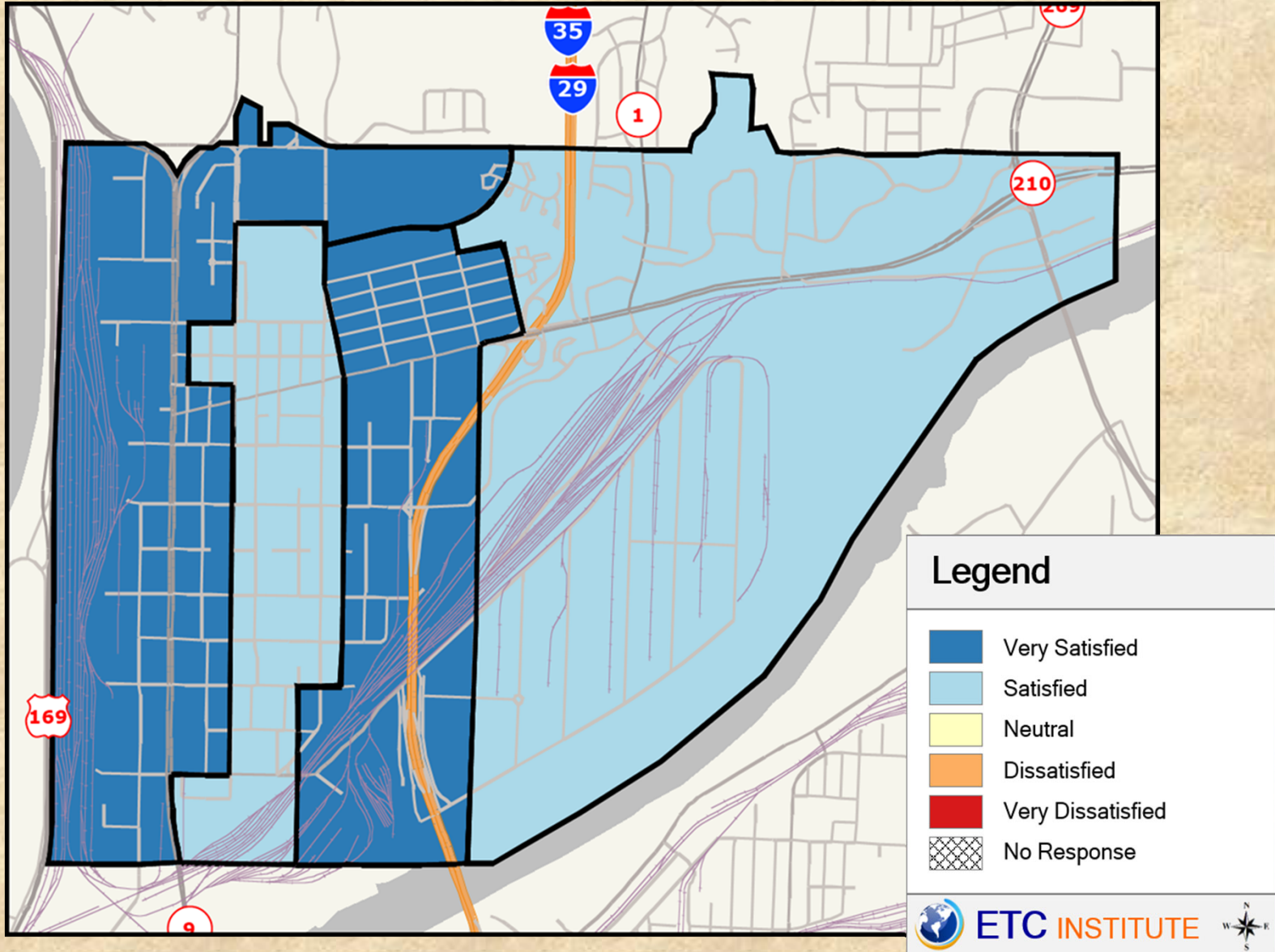
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q13-3 Satisfaction with the maintenance of city buildings, such as City Hall



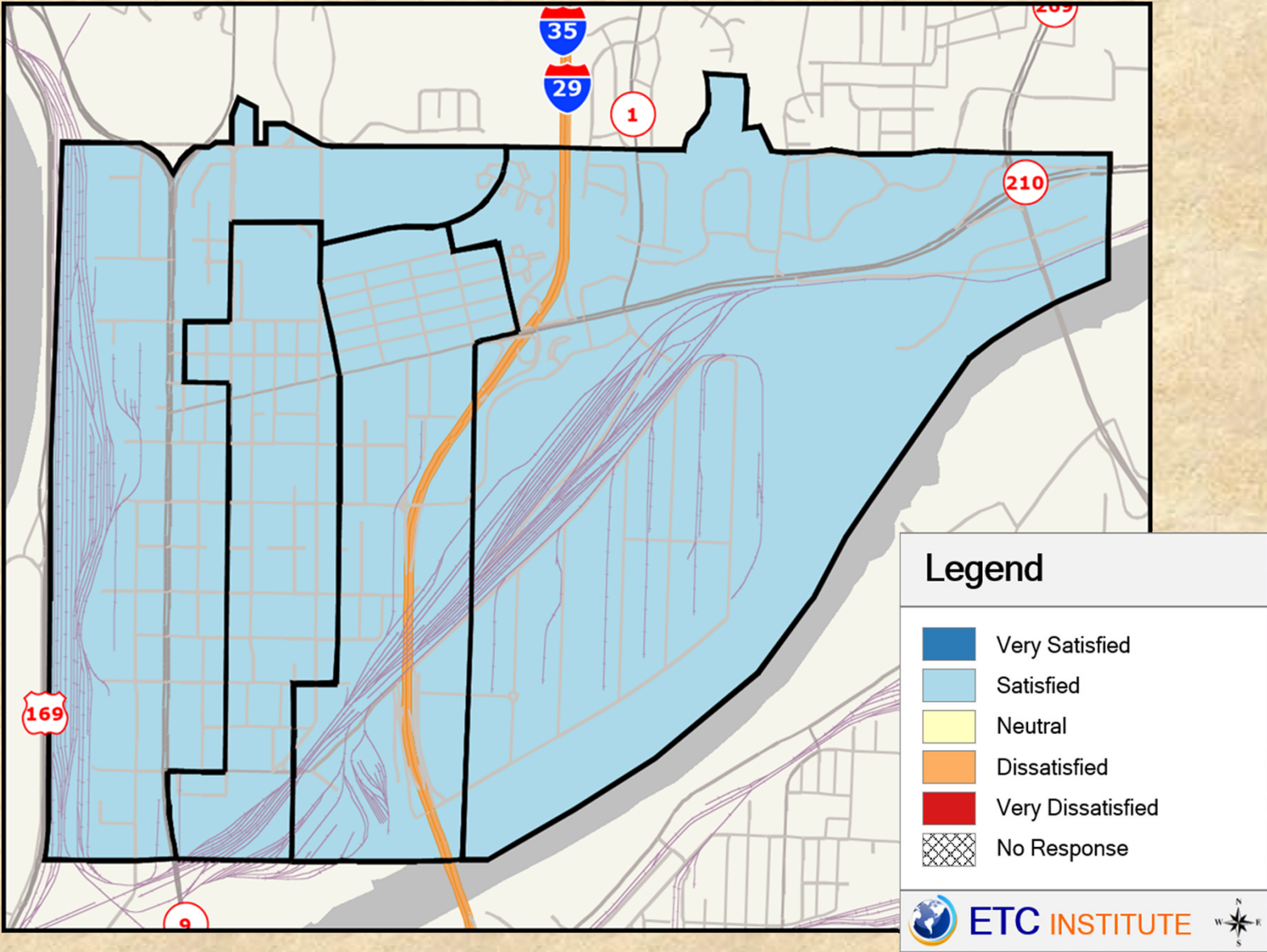
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q13-4 Satisfaction with cleanliness of city streets and other public areas



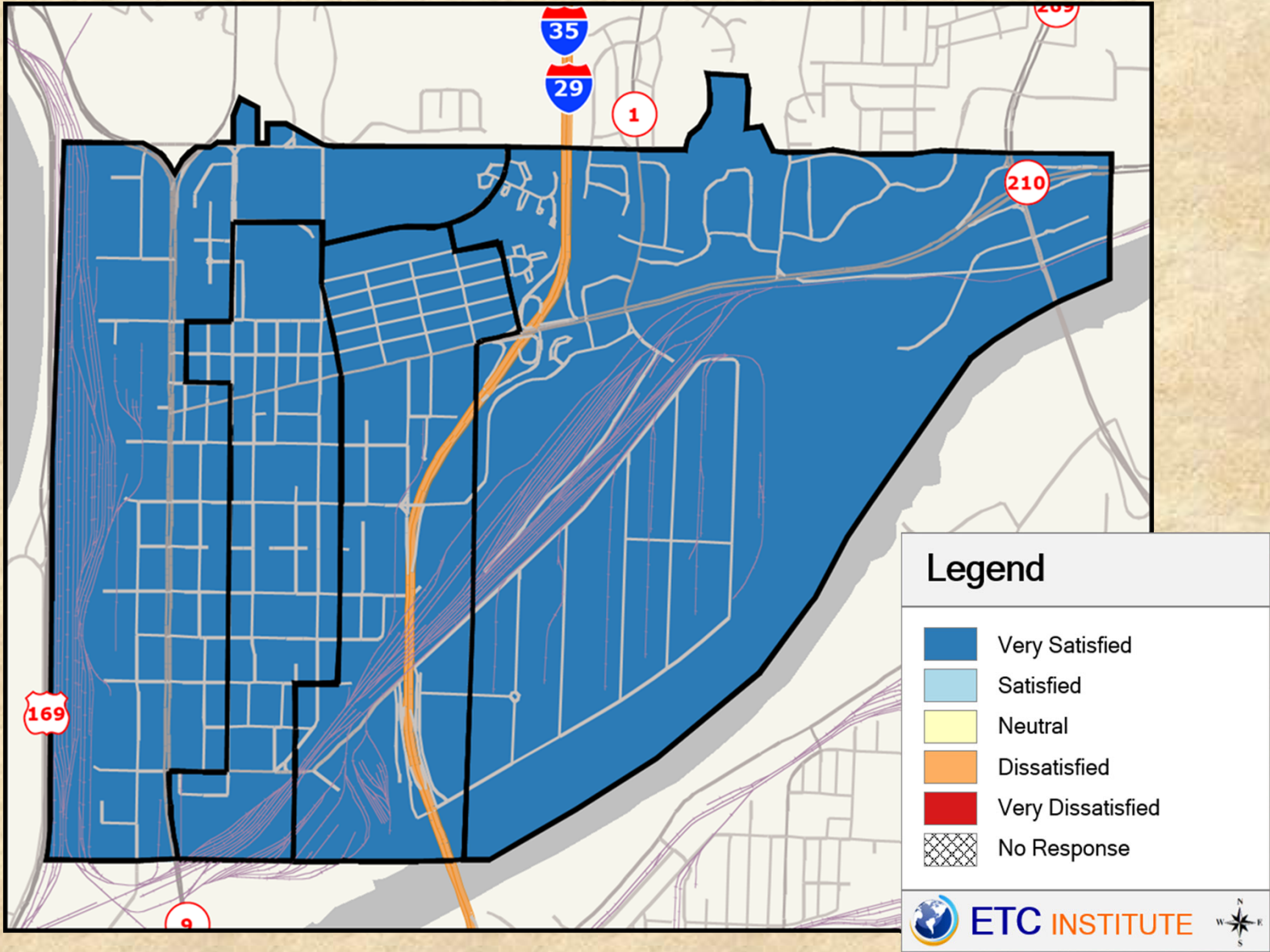
**2020 North Kansas City Community Survey**  
 Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q13-5 Satisfaction with the condition of sidewalks in the City



**2020 North Kansas City Community Survey**  
 Shading reflects the mean rating for all respondents by CBG (merged as needed)

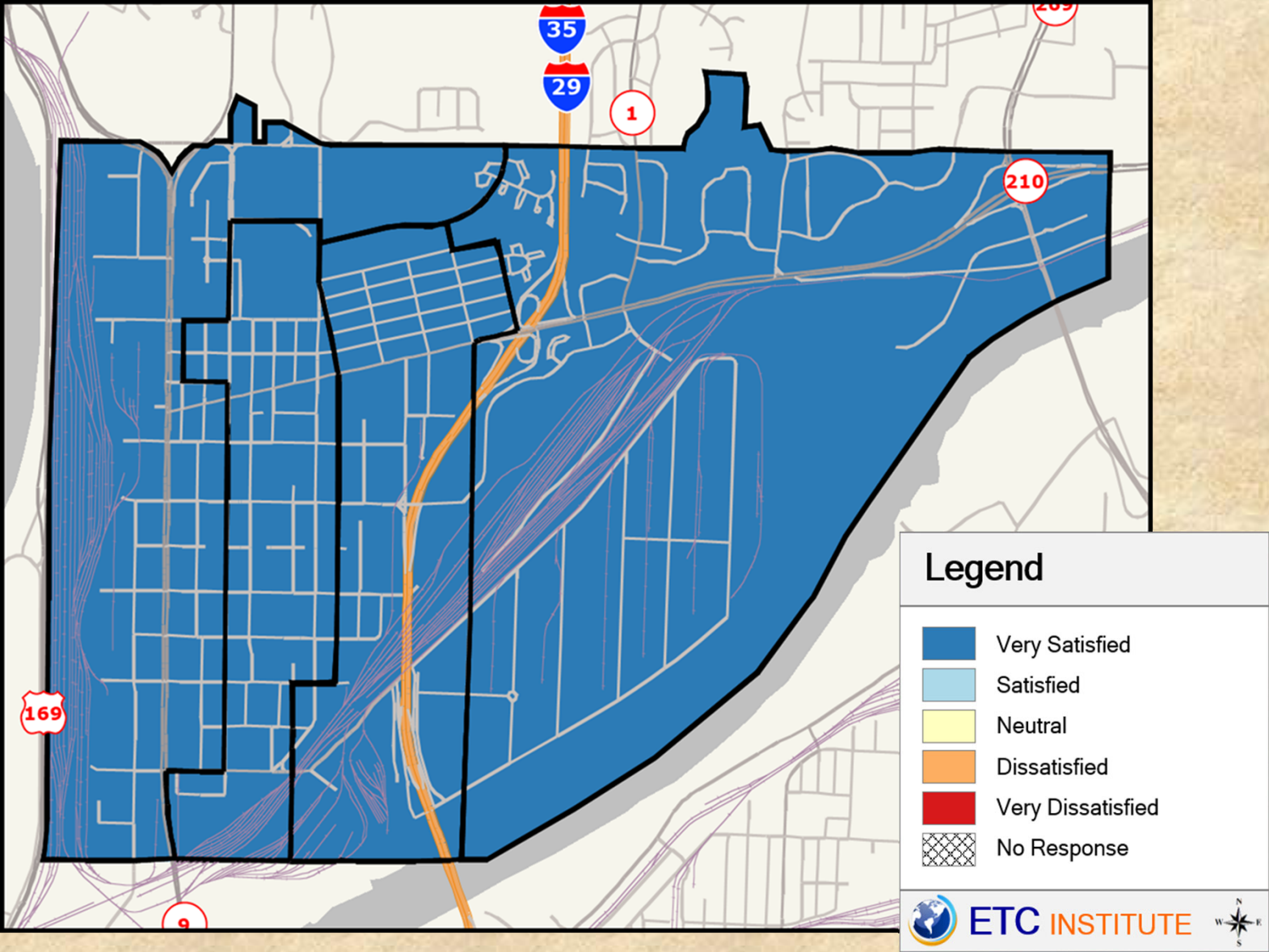
### Q13-6 Satisfaction with snow removal on major city streets



**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

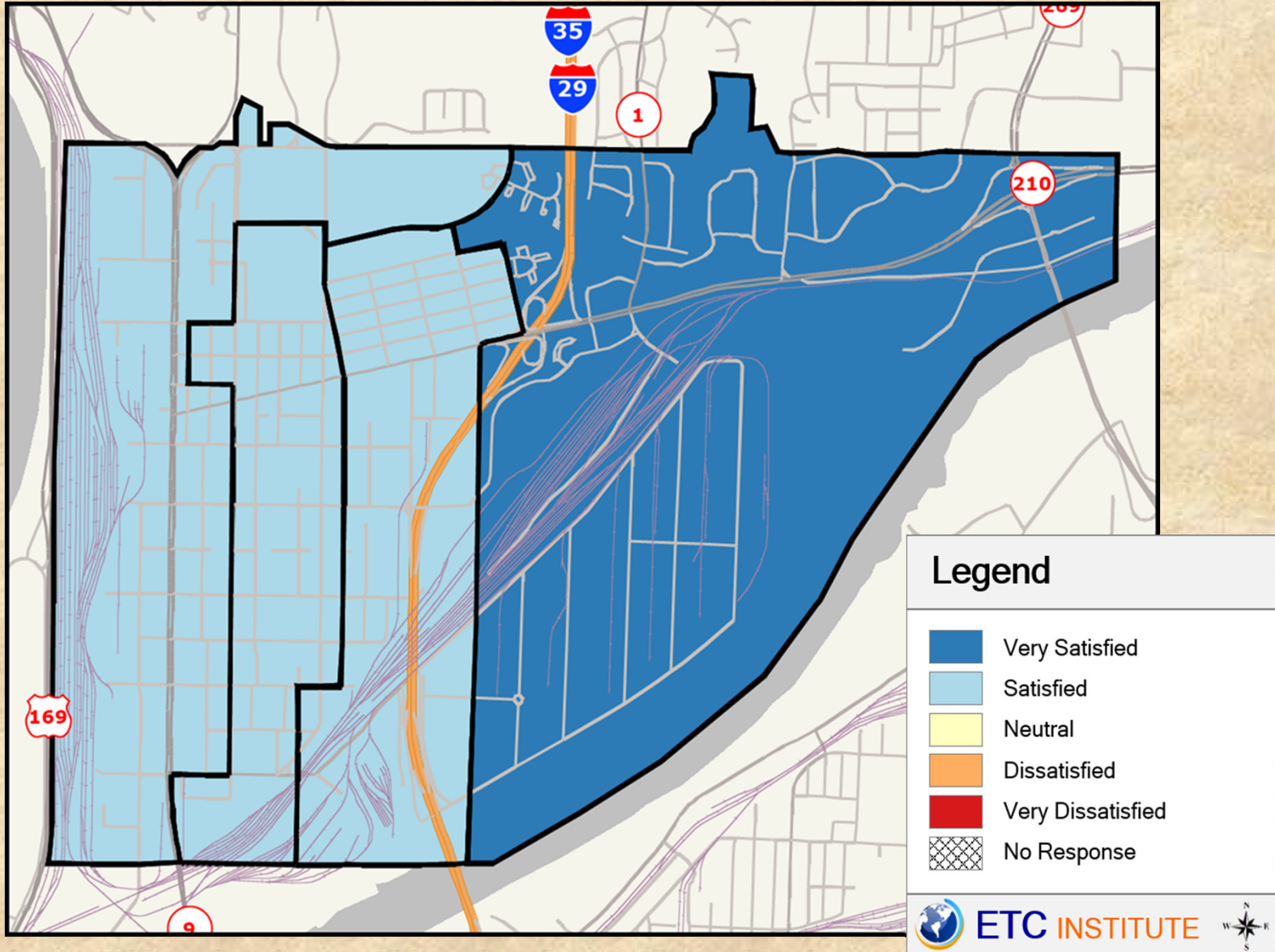


### Q13-7 Satisfaction with snow removal on neighborhood streets



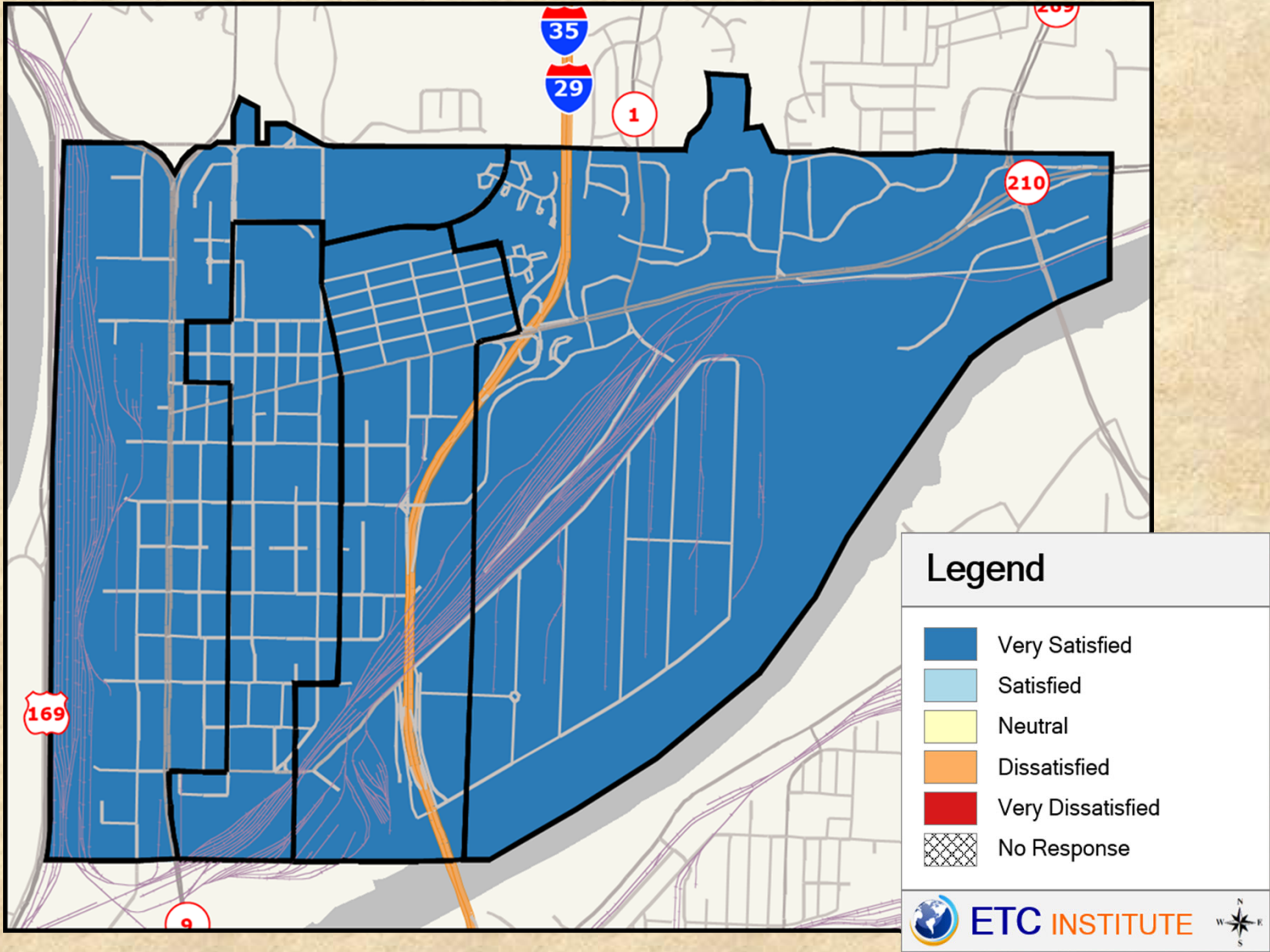
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q13-8 Satisfaction with adequacy of city street lighting



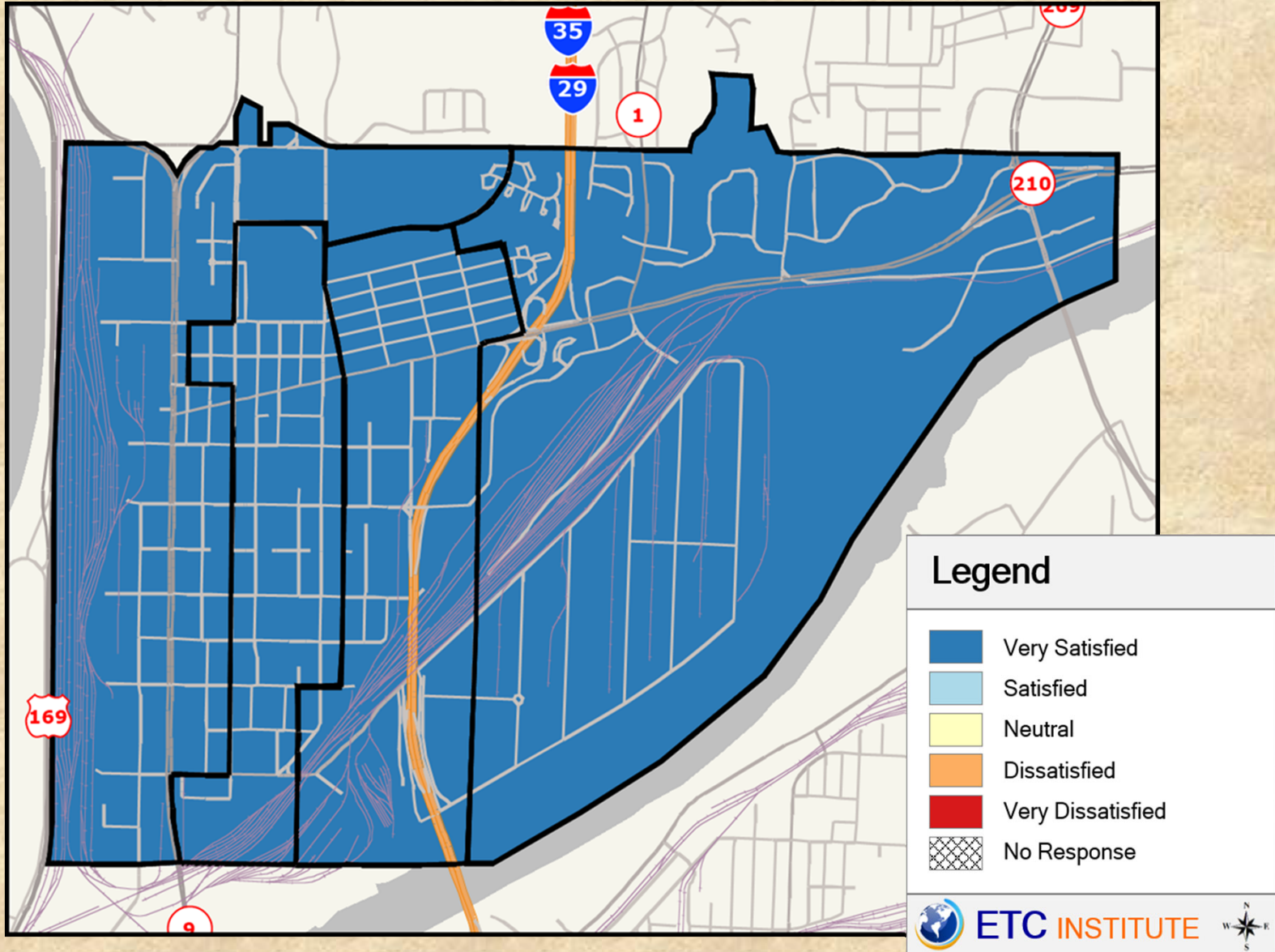
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q15-1 Satisfaction with residential trash (garbage) collection services



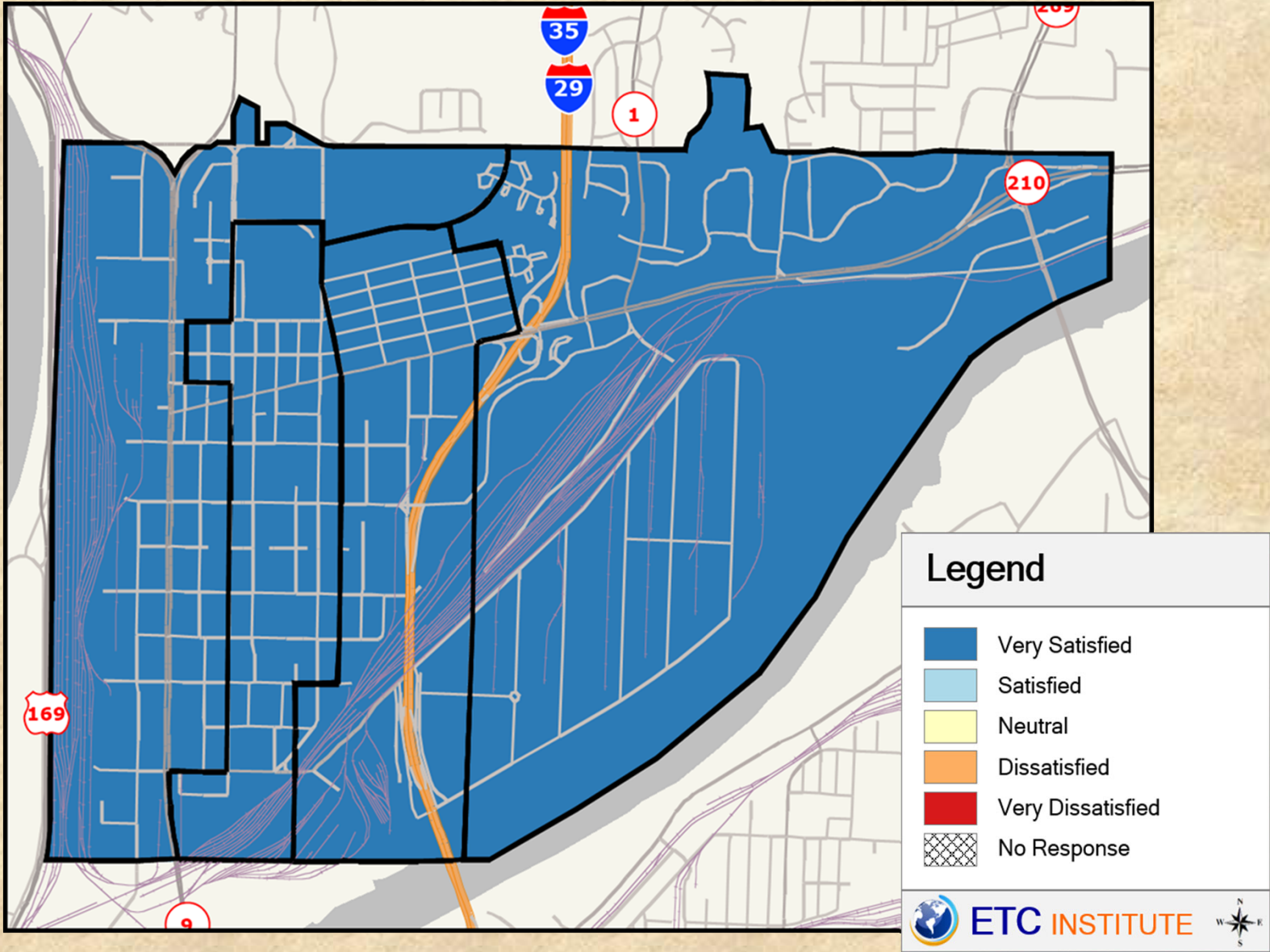
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q15-2 Satisfaction with bulky item pick up/removal services



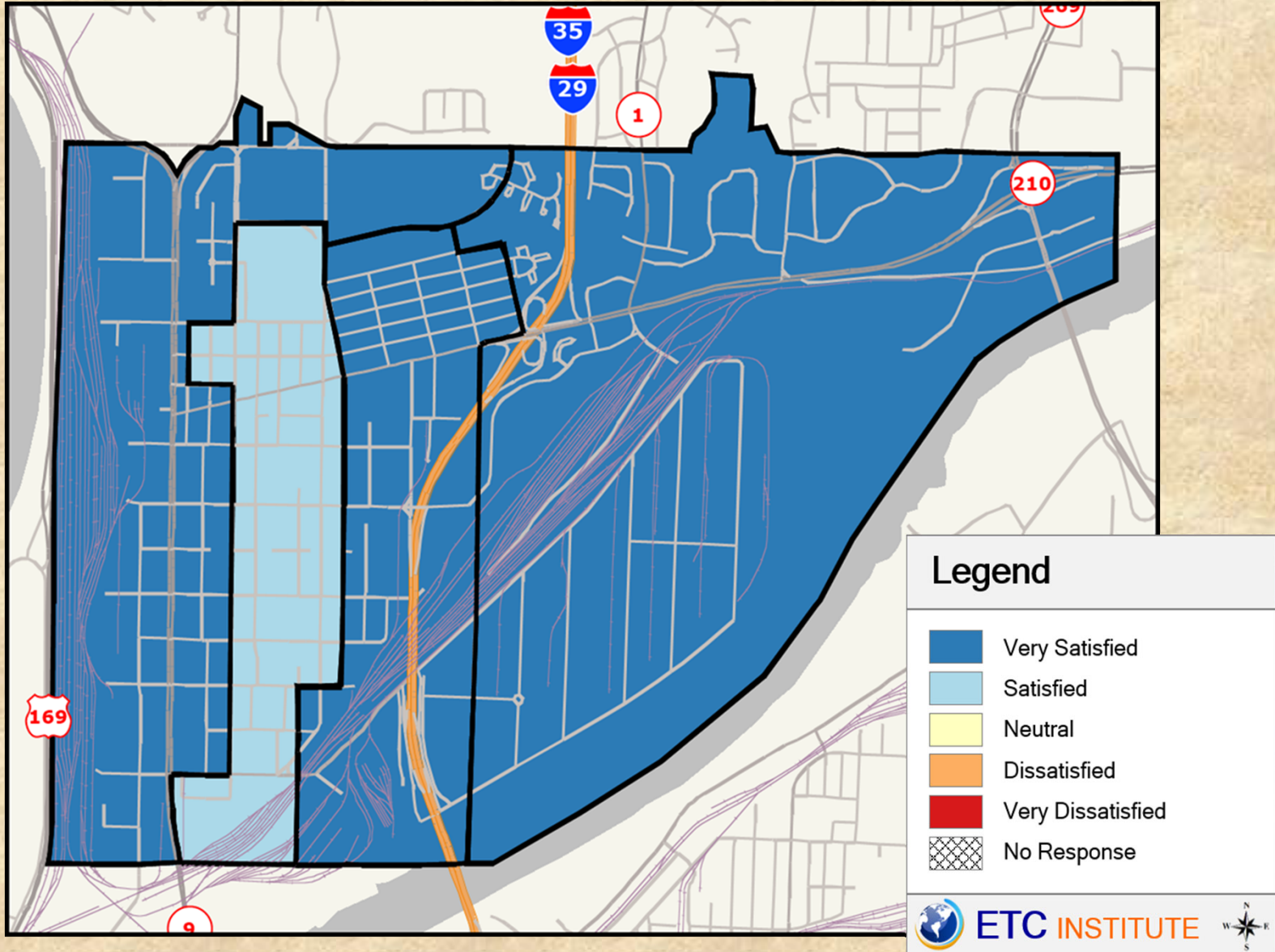
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q15-3 Satisfaction with yard waste pick up



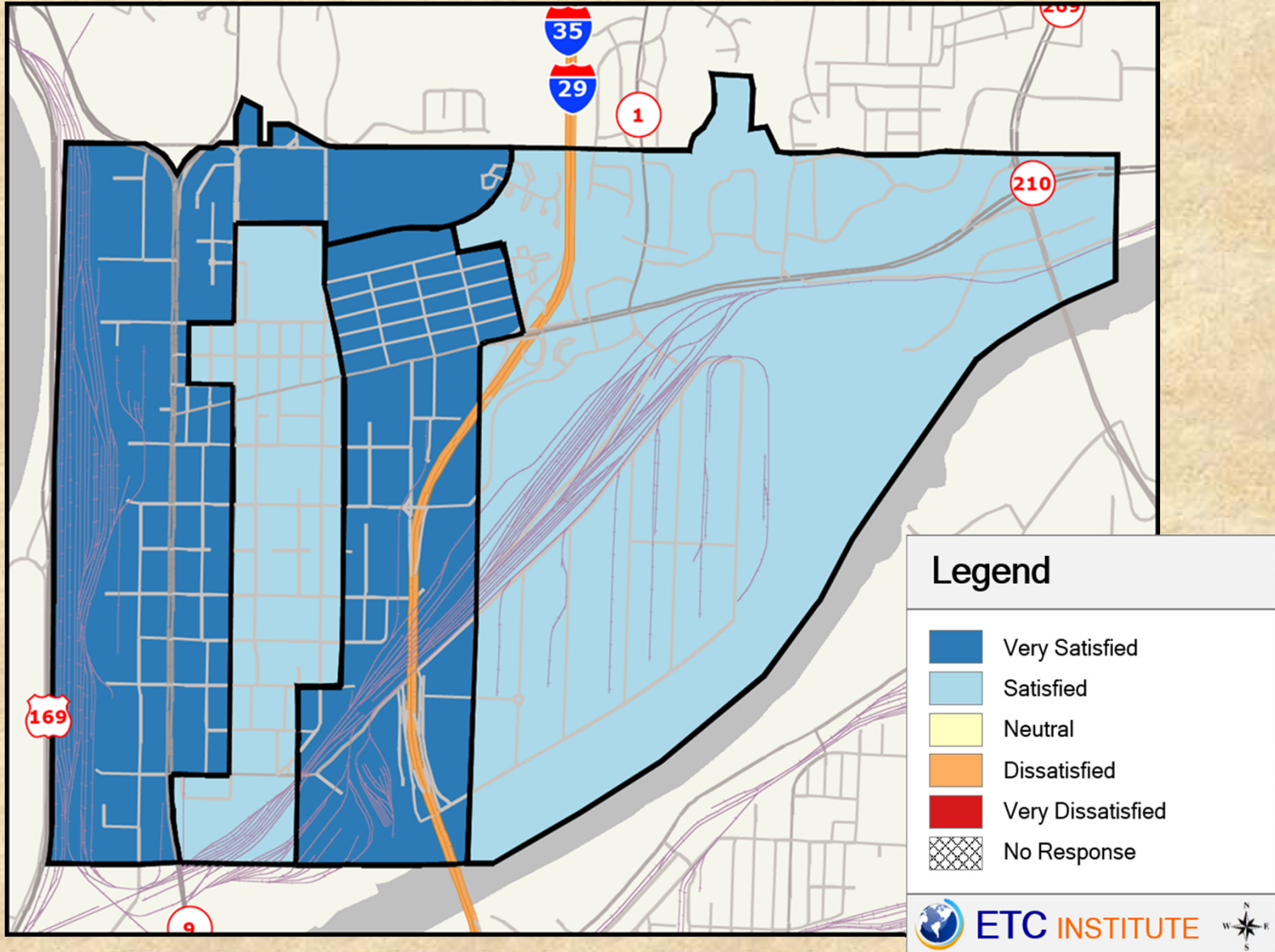
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q15-4 Satisfaction with recycling services



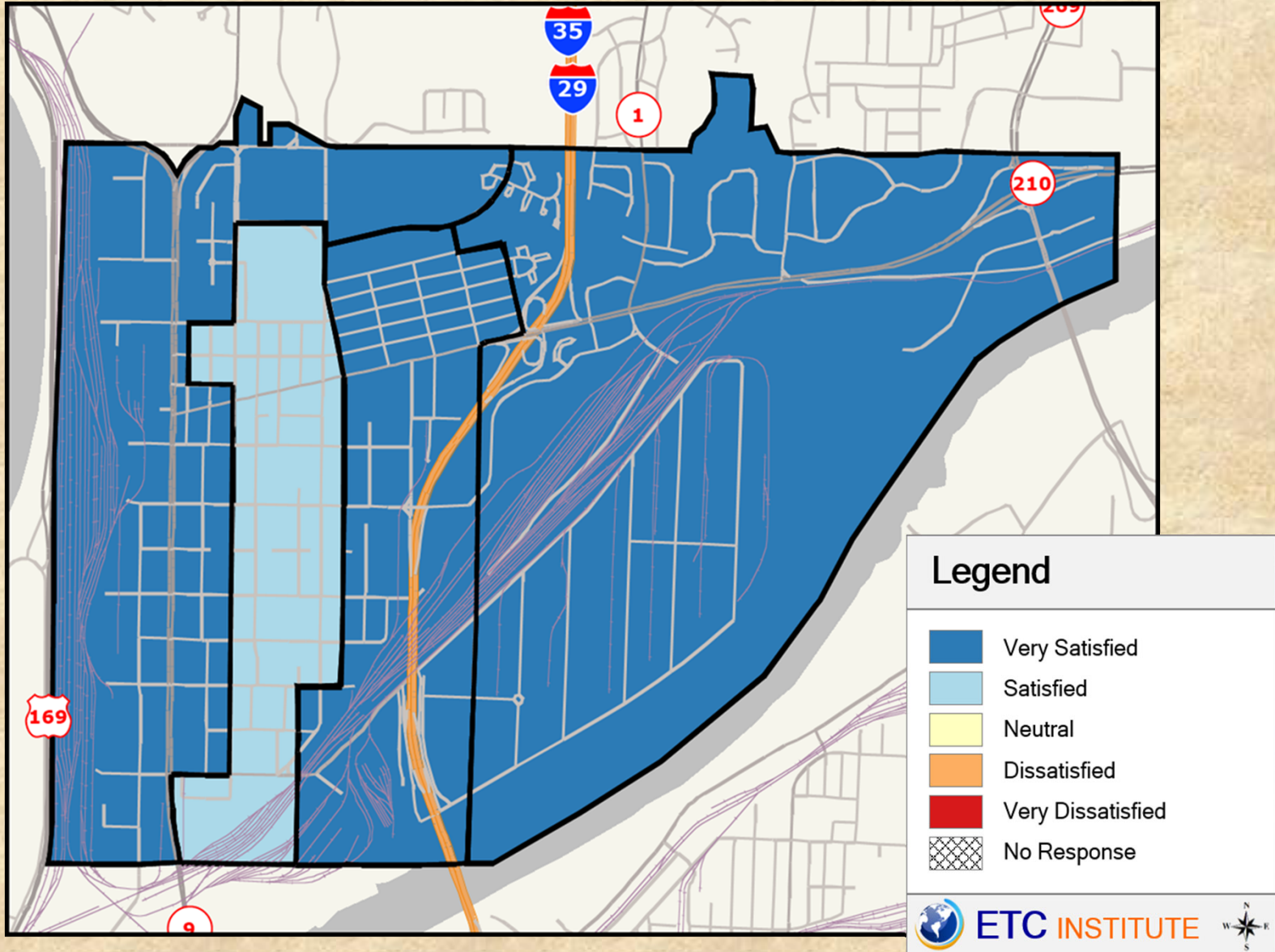
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q15-5 Satisfaction with drinking water services



**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

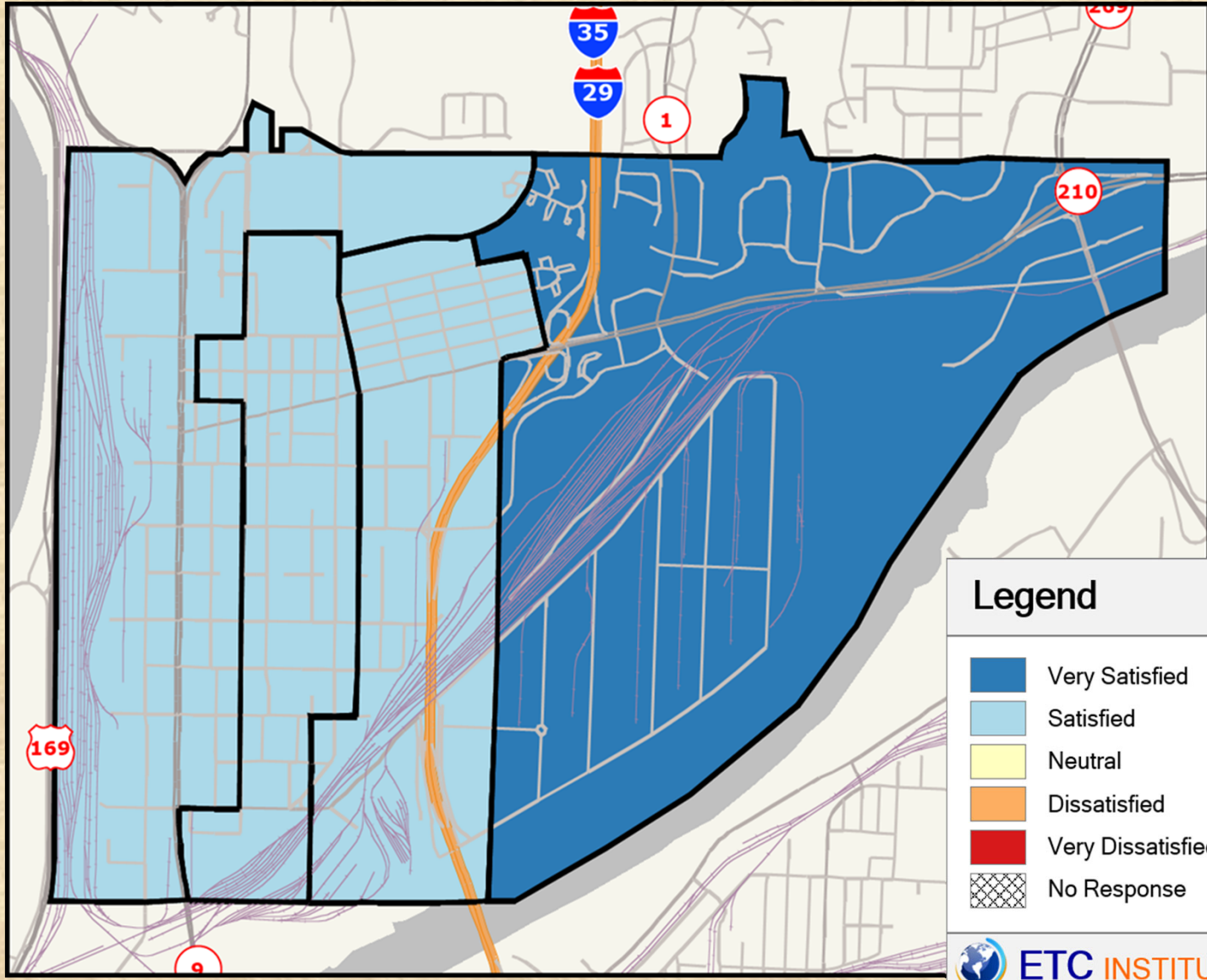
### Q15-6 Satisfaction with wastewater (sewer) servies



**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)



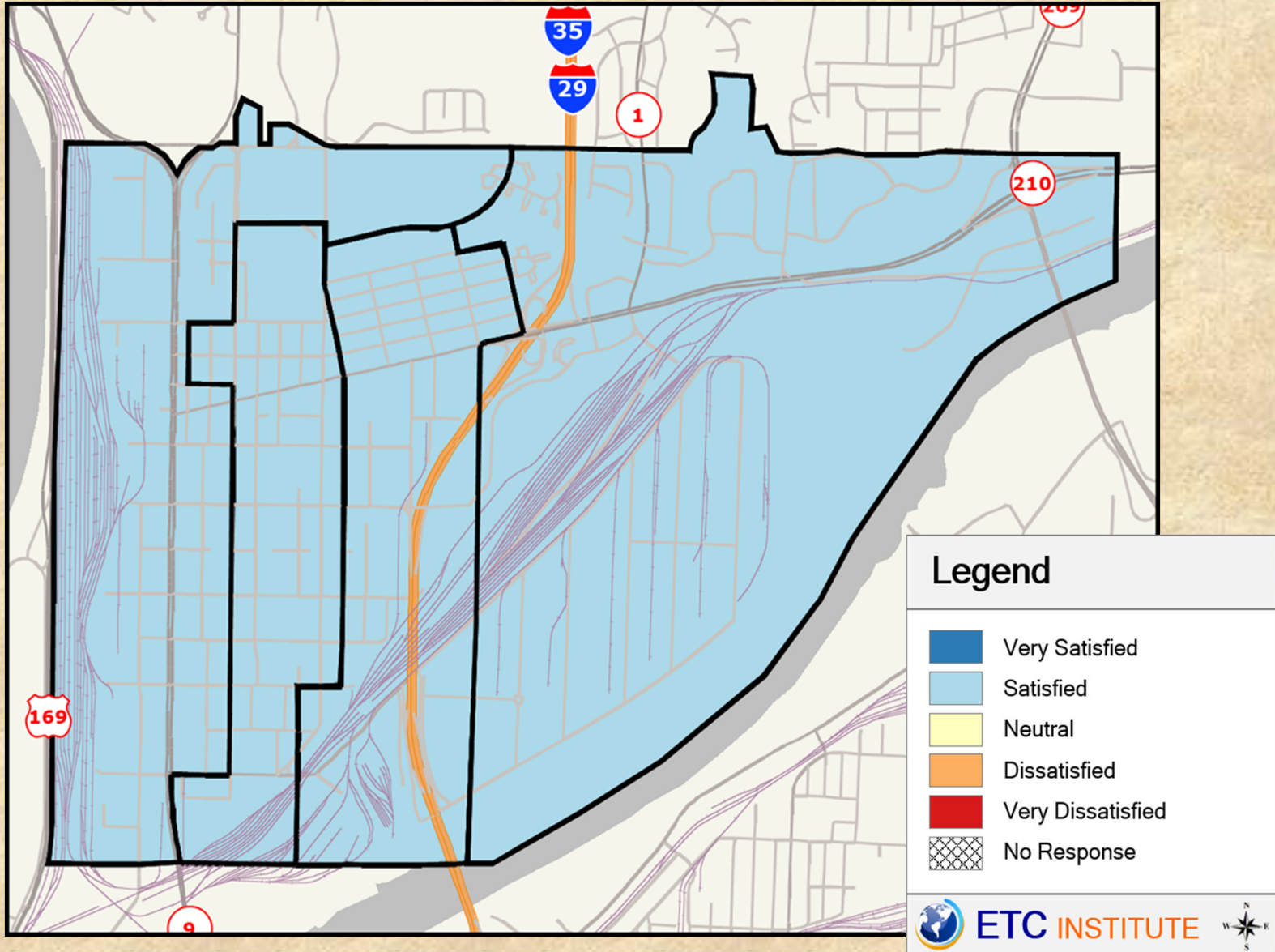
### Q15-7 Satisfaction with utility billing



**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

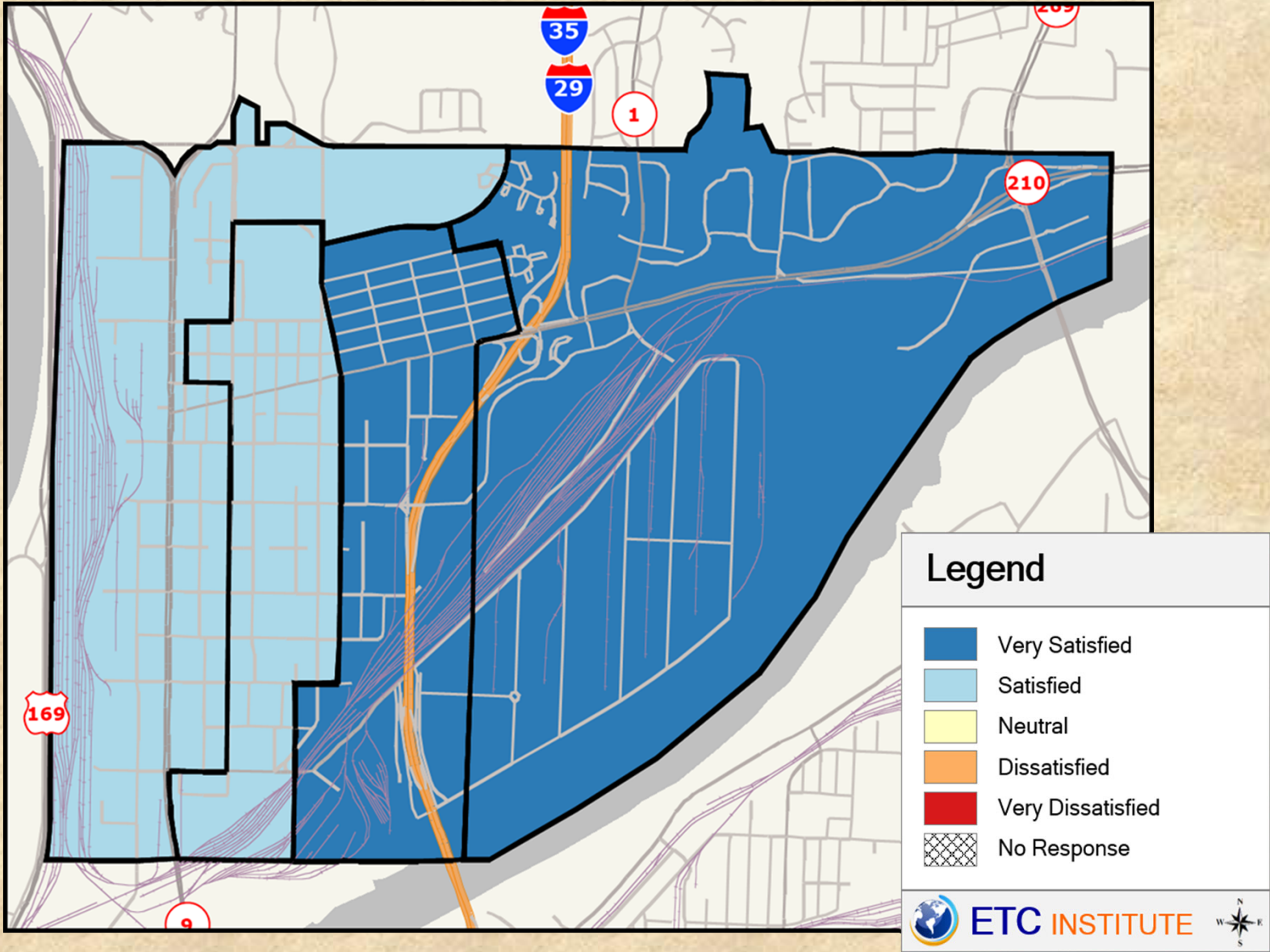


### Q17-1 Satisfaction with the City's website



**2020 North Kansas City Community Survey**  
 Shading reflects the mean rating for all respondents by CBG (merged as needed)

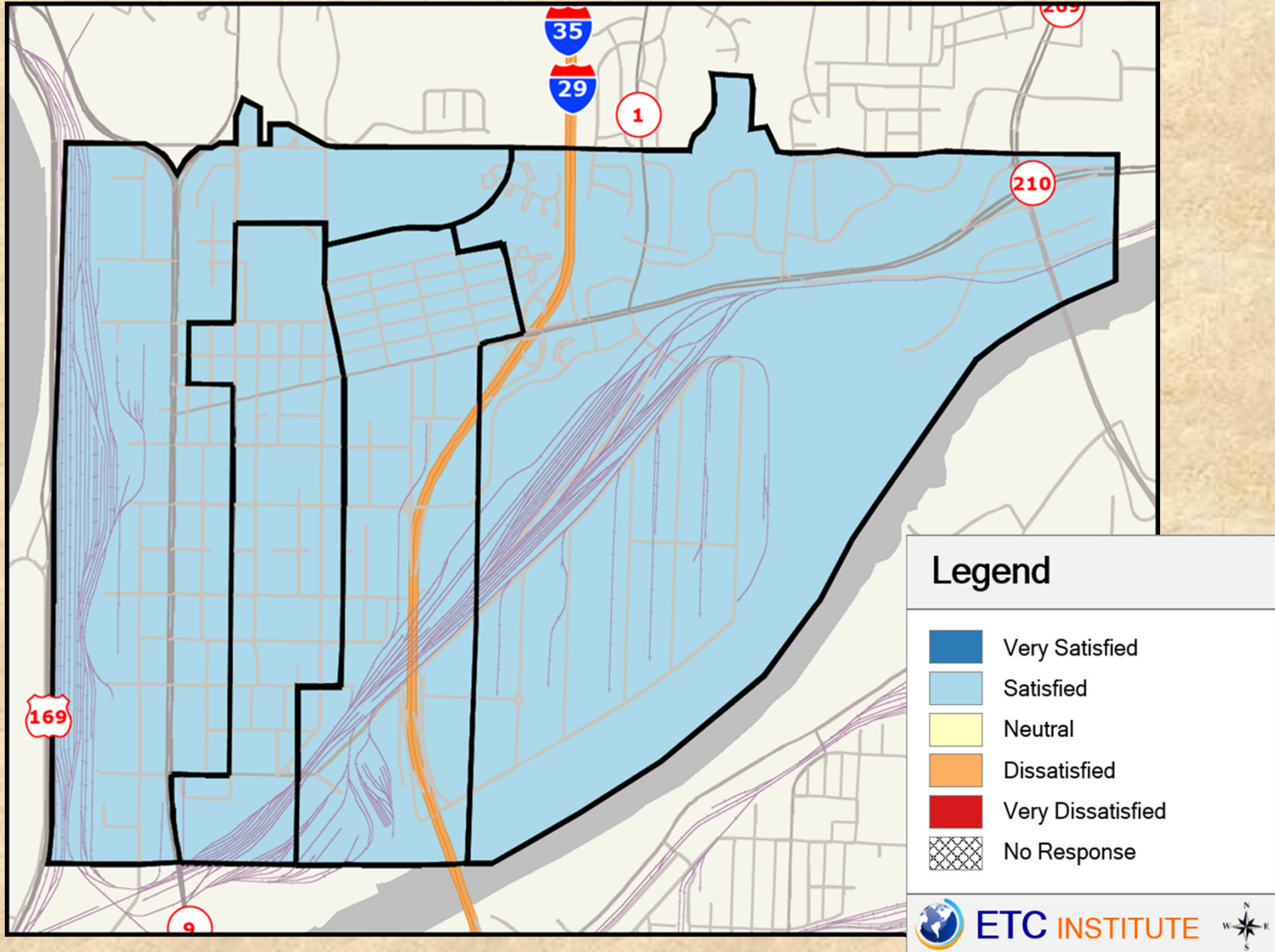
# Q17-2 Satisfaction with the City newsletter, North Kansas City Connection



## 2020 North Kansas City Community Survey

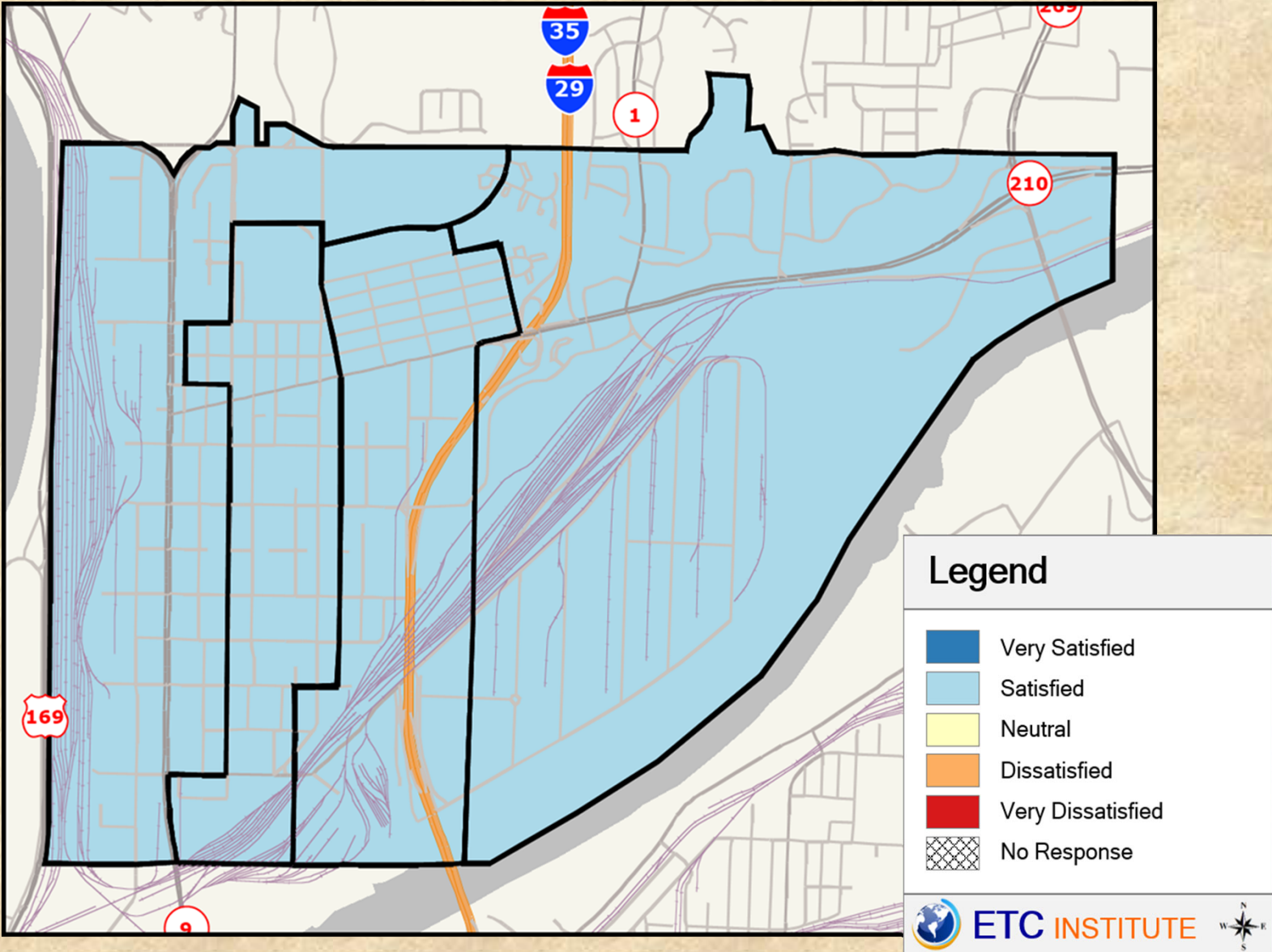
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q17-3 Satisfaction with the City's Television channel



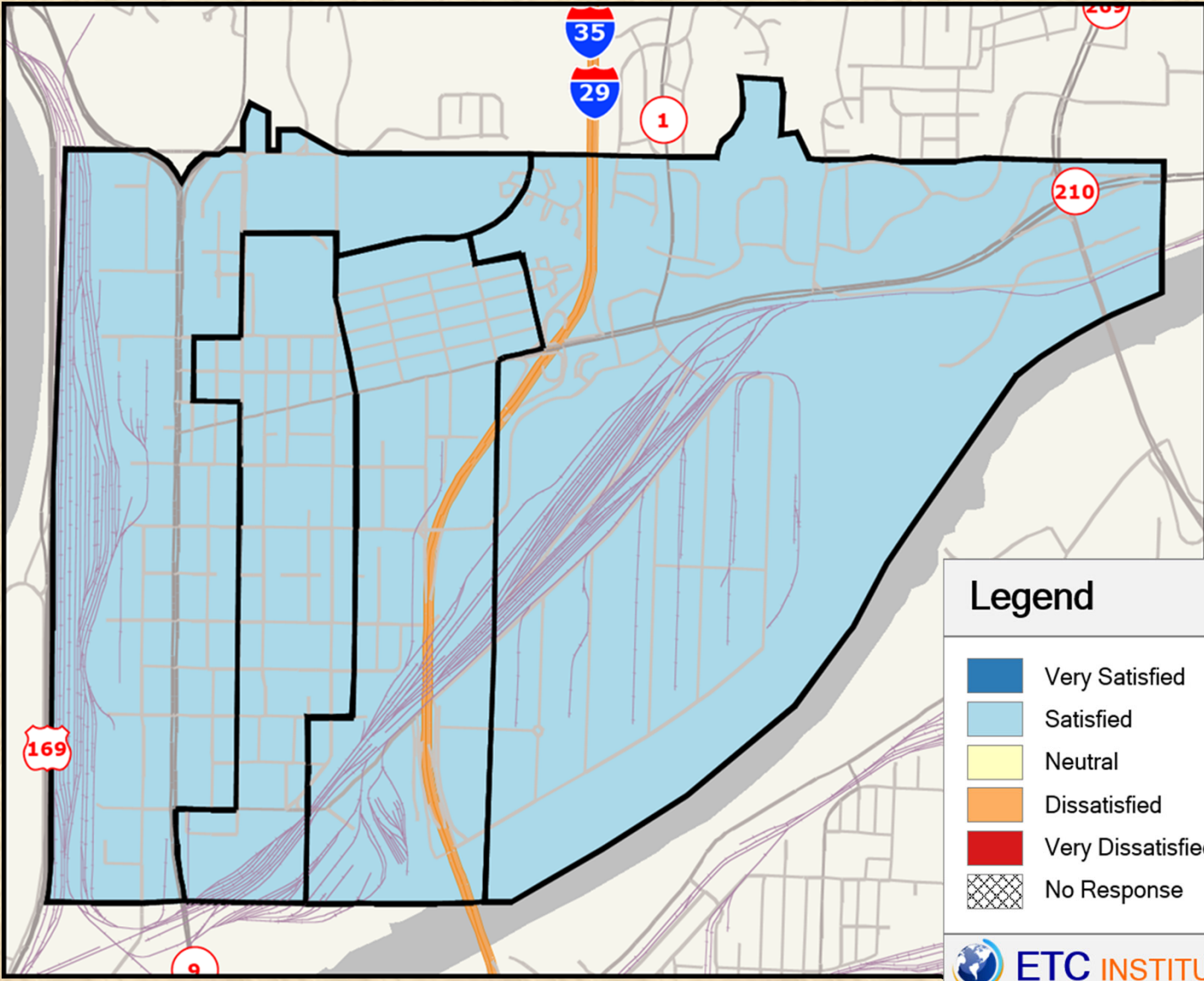
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q17-4 Satisfaction with content on the City's social media sites



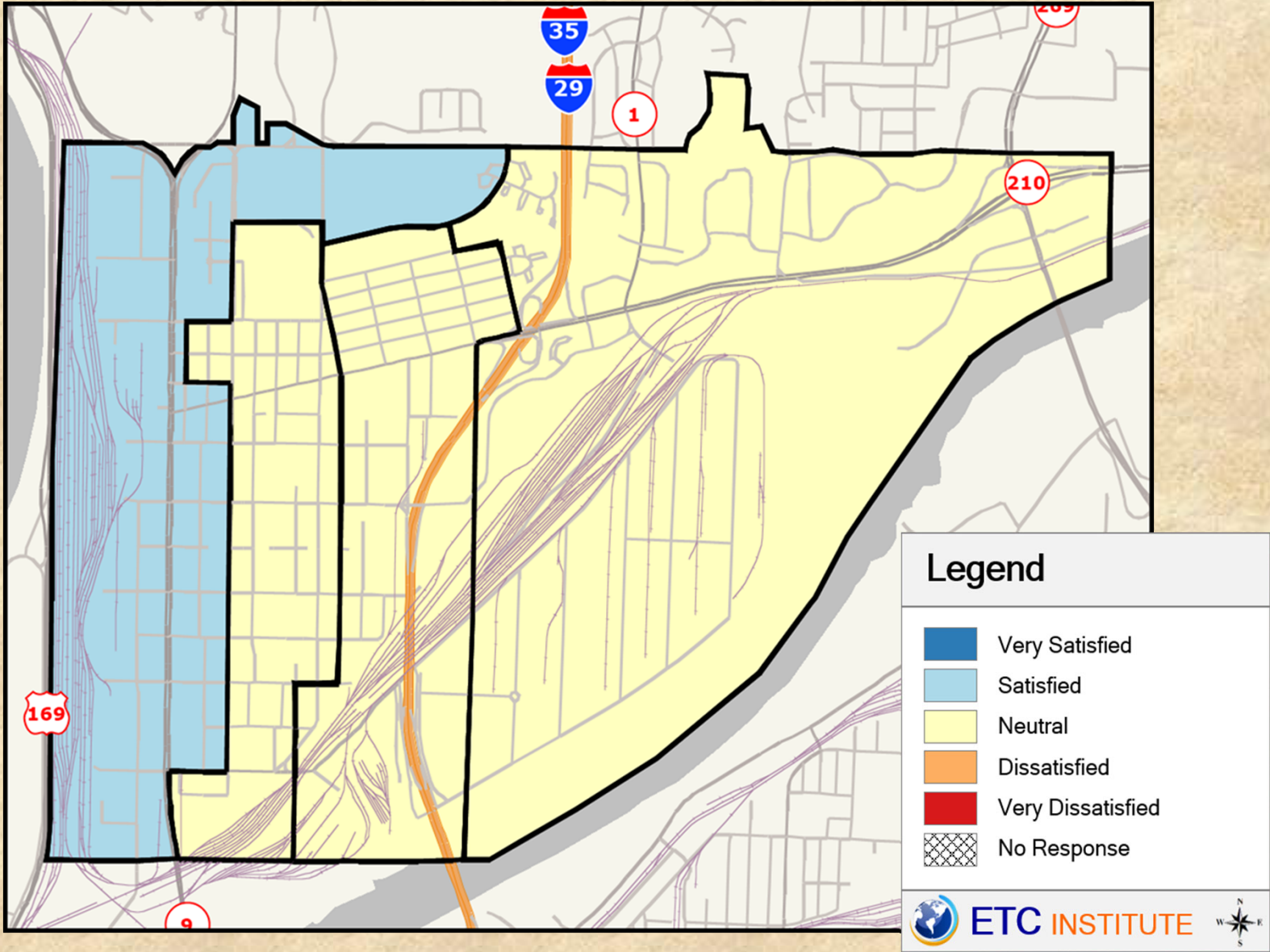
**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q17-5 Satisfaction with City efforts to keep residents informed



**2020 North Kansas City Community Survey**  
 Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q17-6 Satisfaction with City efforts to involve residents in local decisions



**2020 North Kansas City Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)